Received via facsimile 10/27/2023.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL030009	A. BUILDING: _____ B. WING _____	09/21/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MOCKSVILLE SENIOR LIVING & MEMORY CARE	337 HOSPITAL STREET MOCKSVILLE, NC 27028

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey from 09/20/23 to 09/21/23.	D 000	Responses to the cited deficiencies does not constitute admission by the facility of the truth of the facts alleged or conclusions set forth in the statement of deficiencies or corrective action report. The plan of correction is prepared solely as a matter of compliance with State Law.	
D 310	10A NCAC 13F .0904(e)(4) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (e) Therapeutic Diets in Adult Care Homes: (4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician. This Rule is not met as evidenced by: Based on observations, interviews and record reviews the facility failed to serve therapeutic diets as ordered for 1 of 5 sampled resident (#6) who had an order for a pureed diet. The findings are: Review of Resident #6's current FL2 dated 08/10/23 revealed: -Diagnoses included dementia without behavioral disturbances, atrial fibrillation, essential hypertension, type 2 diabetes mellitus without complications, hypothyroidism, hyperlipidemia, and localized edema. -There was an order for a regular diet. Review of Resident #6's physician's order dated 09/09/23 revealed an order to change Resident #6 to a pureed diet. Review of the therapeutic diet list posted in the kitchen dated 09/05/23 revealed Resident #6 was to be served a pureed diet. Review of the facility's therapeutic diet extensions	D 310	Training held with all staff on therapeutic Diets and resident diets orders. All diet orders to be updated every six months and daily with any changes. Diet orders to be kept in a binder located in dining/ kitchen area for review. Training to be held for Dietary staff on therapeutic diets, extension list, menus, and diet orders. Diet orders to be updated daily as needed with changes and every six months. Dietary Manager and Care Coordinator will continuously check and update diet book with new orders as they arrive. Dietary Manager to monitor dietary book weekly for accuracy continuously from 9/29/2023.	9/28/23 9/29/23

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Executive Director TITLE (X6) DATE 10/27/23

Reviewed and acknowledged 11/6/2023. C Porter

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D 310	Continued From page 1 for a pureed diet for the lunch meal service on Wednesday, dated 02/22/23 (used for guidance on Wednesday, 09/20/23) revealed Resident #2 was to be served pureed lemon pepper pollock, pureed California blend, pureed buttered squash, a pureed baked roll, pureed chocolate ice cream, and a beverage of choice. Review of the facility's therapeutic diet extensions for a pureed diet for the lunch meal on Thursday, dated 02/23/23 (used for guidance on Thursday, 09/21/23) revealed: -Coleslaw was to be served to residents who had physician's orders for regular/no added salt diets. -Coleslaw should have been replaced with a pureed vegetable for residents who had physician's orders for a pureed diet.	D 310		
	Observation of Resident #6's lunch meal service on 09/20/23 between 12:00pm and 1:00pm revealed: -Buttered squash had been substituted with coleslaw for all residents. -Resident #6 was served pureed fish with pureed biscuit, pureed mixed vegetables, pureed coleslaw, and a container of orange sherbet (not pureed). -The pureed coleslaw appeared to have small pieces of raw carrots. -Resident #6 ate about 50% of the meal without difficulty. Interview with the Dietary Manager (DM) on 09/20/23 at 12:21pm revealed Resident #6 was served pureed fish with pureed biscuit, pureed mixed vegetables, and pureed coleslaw, and orange sherbet. Interview with the DM on 09/21/23 at 8:45am			

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D 310	Continued From page 2 revealed: -She followed the pureed menu for residents with orders for pureed diets. -She substituted coleslaw for squash for the lunch meal on 09/20/23 because residents preferred coleslaw with their fish. -She did not look to see if coleslaw could be served pureed to residents with orders for a pureed diet. -One of the cooks used thickener to puree Resident #2's coleslaw. -She thought the coleslaw was okay to be served as long as it was pureed at the correct consistency. Interview with a cook on 09/21/23 at 8:58am revealed: -He prepared meals for residents including meals pureed food items, but he did not prepare Resident #6's lunch meal on 09/21/23. -He prepared pureed meals according to the pureed menu. -He substituted food items occasionally, but he did not look to see if the food item could be substituted for each food item. -He did not know coleslaw was not to be served to Resident #6, who had physician's orders for pureed diet. Telephone interview with the facility's registered dietician on 09/21/23 at 11:46am revealed: -Substituting coleslaw for a cooked vegetable was not an appropriate substitution for pureed diets. -Residents who had physician's orders for pureed diets were not to be served raw vegetables, even if they were pureed because raw vegetables did not puree well. Telephone interview with a nurse at Resident #6's	D 310		

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D 310	Continued From page 3 hospice provider's office on 09/21/23 at 1:54pm revealed: -Resident #6's diet order was changed to a pureed diet on 09/09/23 due to the facility calling to advise Resident #6 was having difficulty with chewing and swallowing. -She expected the facility to serve Resident #6 according to the pureed diet menu. Interview with the Administrator on 09/21/23 at 2:22pm revealed: -She expected staff to follow the therapeutic menus for ordered diets. -She expected the dietary staff to make substitutions for food items according to the therapeutic menus. Based on record reviews and interviews, it was determined Resident #6 was not interviewable. Attempted telephone interview with the cook who prepared Resident #6's lunch meal on 09/20/23 on 09/21/23 at 9:07am was unsuccessful.	D 310		