

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL057011	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 11/09/2023
NAME OF PROVIDER OR SUPPLIER MARS HILL RETIREMENT COMMUNITY		STREET ADDRESS, CITY, STATE, ZIP CODE 170 SOUTH MAIN STREET MARS HILL, NC 28754		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{D 000}	Initial Comments The Adult Care Licensure Section completed a follow-up survey on 11/08/23 and 11/09/23.	{D 000}		
{D 139}	10A NCAC 13F .0407(a)(7) Other Staff Qualifications 10A NCAC 13F .0407 Other Staff Qualifications (a) Each staff person at an adult care home shall: (7) have a criminal background check completed in accordance with G.S. 131D-40 and results available in the staff person's personnel file; This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure 2 of 5 sampled staff (Staff A and B) had a criminal background check completed upon hire. The findings are: a. Review of Staff A's personnel record revealed: -Staff A was hired on 10/16/23 as a personal care aide (PCA). -There was a signed consent to obtain a criminal background check on Staff A. -There was documentation a criminal background was initiated on 10/27/23. Refer to interview with the Business Office Manager (BOM) on 11/09/23 at: 10:45am. Attempted interview with the Administrator on 11/09/23 at 10:55am was unsuccessful. b. Review of Staff B's personnel record revealed: -Staff B was re-hired on 08/18/23 as a medication aide (MA). -There was a no consent to obtain a criminal	{D 139}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{D 139}	Continued From page 1 background check on Staff B. -There was no documentation that a criminal background check had been obtained. Refer to interview with the Business Office Manager (BOM) on 11/09/23 at 10:45am. Attempted interview with the Administrator on 11/09/23 at 10:55am was unsuccessful. Interview with the Business Office Manager (BOM) on 11/09/23 at 10:45am revealed: -She was responsible for obtaining criminal background checks on new employees upon hire. -She completed audits of personnel records for required documentation bimonthly. -Staff B was employed by the facility in 2022 and she had made a new employee packet but had not completed a criminal background on Staff B. -She had just used the one from Staff B's last employment with the facility of 04/27/22. -The facility considered the date of hire as the date the new employee begins there paperwork. -New staff frequently do not bring the information requested by the BOM when they come to complete their new hire paperwork. -Staff A had not brought in all the required original documents in for employment verification and therefor there criminal background checks were not completed until the staff brought in there original documents resulting in the criminal backgrounds being initiated after the hire date. -It was her personal preference that required documents be originals, not copies of documents, as she would not process the paperwork until she observed the originals.	{D 139}			