Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL011195	A. BUILDING: 01 B. WING _____	11/15/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
EVERGREEN LIVING HOME #3	103 COUNTRY TIME LANE LEICESTER, NC 28748

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Jonathan Gamsey DHSR Construction Section conducted a Biennial Survey on November 15, 2023 from 11:30 AM to 12:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on July 22, 1996 as a Family Care Home for six (6) Residents with up to three (3) non ambulatory residents (unable to respond and evacuate without physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: The 1992 Minimum Standards and Regulations for Family Care Homes, the applicable portions of the 2005 Rules for Family Care Homes 10A NCAC 13G, and the 1996 North Carolina State Building Code - Section 419.3 - Small Residential Care facilities NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000	will correct will send video	ongoing. 1/4/24
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical,	C 174		

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C 174	Continued From page 1 mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by 1.) At the time of the survey, it was observed that in the staff bedroom connected to the living room, the light fixture is missing the globe. This is not compliant with the rule. Take the necessary steps to replace the globe. 2.) At the time of the survey, it was observed that there were no bulbs in light fixtures in the living room that could lead to electrical shock. This is not compliant with the rule. Take the necessary steps to ensure all light fixtures are working as intended. 3.) At the time of the survey, it was observed that there were no bulbs in light fixtures in the dining room that could lead to electrical shock. This is not compliant with the rule. Take the necessary steps to ensure all light fixtures are working as intended. 4.) At the time of the survey, it was observed that the light fixtures in the pantry were missing globes. This is not compliant with the rule. Take the necessary steps to replace the globes.	C 174	Fixed fixed will be changed fan by maintan man Still Looking for globes	1/4/24 1/4/24 1/12/24 1/12/24
C 180	Building Service Equipment-Call System SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (f) Where the bedroom of the live-in staff is located in a separate area from residents'	C 180		

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C 180	Continued From page 2 bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that the call system is not working as intended being able to be deactivated by a receiver. This is not compliant with the rule. Take the necessary steps to change the programming of the digital call system and or replace the system so that it can only be deactivated by the original call button that was pressed by the resident.	C 180	Southern Alarm Company Tech was sent out to look at issue Southern Alarm Company Contacted construction division to clarify. Company gave quote & stated they would schedule tech to fix call system issue. Alarm company technician scheduled to arrive for repair Southern Alarm will come on Friday 3pm to E#3.	12/22/23 12/28/23 1/5/24 1/5/24
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1.) At the time of the survey, it was observed that the ramp on the left side of the facility only had a railing on one side. This is not compliant with the rule. Take the necessary steps to install a railing that is attached to the facility to meet the rules. The Handrails must be 34-38 inches above the ramp and continuous along the entire length of the ramp on both sides.	C 183	installed.	1/4/24

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C 183	Continued From page 3 2.) 1.) At the time of the survey, it was observed that the ramp on the right side of the facility only has a railing on one side. This is not compliant with the rule. Take the necessary steps to install a railing that is attached to the facility to meet the rules. The Handrails must be 34-38 inches above the ramp and continuous along the entire length of the ramp on both sides.	C 183	Will Fix Rt side railing.	1/20/24
	3.) At the time of the survey, it was observed that at the bottom of the ramp, the grading is no longer even with the ramp. This could potentially be a tripping hazard. This is not compliant with the rule. Take the necessary steps to build the grading back up.		Will Fix bottom of the ramp	1/20/24
	4.) At the time of the survey, it was observed that multiple parts of the siding were detaching from the building. This is not compliant with the rule. Take the necessary steps to fasten the siding, and or replace it as needed.		Fixed	1/4/24
	5.) At the time of the survey, it was observed that multiple areas of the siding had chipping paint. This is not compliant with the rule. Take the necessary steps to patch and paint the siding as needed.		painted & will paint more	1/20/24
	6.) At the time of the survey, it was observed that on the right-hand side ramp nails were popping up. This is not compliant with the rule. Take the necessary steps to hammer down the nails.		Fixed	1/4/24
	7.) At the time of the survey, it was observed that the ramp on the right-hand side railing was detaching and needed to be secured. This is not compliant with the rule. Take the necessary steps to repair and or replace as needed.		Rt-hand side railing. will be done	1/20/24
	8.) At the time of the survey, it was observed that			

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C 183	Continued From page 4 the stairs leading to the kitchen door had a picket that was no longer attached. This is not compliant with the rule. Take the necessary steps to fasten the picket. 9.) At the time of the survey, it was observed that there was debris in the rear of the yard. This could be a harbinger for pests. This is not compliant with the rule. Take the necessary steps to remove all debris from the backyard.	C 183	Will Fixed Cleaned	1/20/24 1/4/24


NO
VAPING