Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTI
	HAL011296	A. BUILDIN B. WING

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY
WINDWOOD ASSISTED LIVING	6 WINDWOOD DRIV CANDLER, NC 2871

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG
C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on November 29, 2023. A Construction Section Biennial Follow-up Survey was conducted at the same time. Records indicate this facility was first licensed on June 8, 1981 for 12 residents. Based on this information, we are requiring the facility to meet the 1977 Minimum and Desired Standards and Regulations for Homes for the Aged and Infirm, the applicable portions of the 2005 Regulations for Adult Care Homes, and the 1978 (Revision 2) Edition of the North Carolina State Building Code-Section 409.1(c), Institutional Occupancy. Deficiencies were cited that require a Plan of Correction.	C 000
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls were not kept clean and in good repair. Findings on November 29, 2023: a. Shower Room - the finish on the sheetrock wall at the shower threshold is flaking and	C 164

Re: Windwood Assisted Living

The repairs have been made. I showed the repairs to Beth Boone Adult Home Spec. when she was here a couple of weeks ago. I will be happy to send photos to you just let me know.

Mark Mullis
828-215-9123

RECEIVED
JAN 25 2024
CONSTRUCTION SE

Shower room wall has been repaired. Job completed. 1/13/24

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

Mark Mullis — Admn — 1/15/24

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL011296	A. BUILDING: 01 B. WING _____	11/29/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WINDWOOD ASSISTED LIVING	6 WINDWOOD DRIVE CANDLER, NC 28715

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C 164	Continued From page 1 bubbled. b. Laundry - there are two water lines by the washer unit that penetrate the exterior wall. The lines are not sealed which will allow pests to enter the facility.	C 164	Water lines on exterior wall have been caulked around where they enter and exit the wall Job Completed	11/3/24
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation and testing there is failure to maintain the facility's emergency fire alarm system devices and equipment in a safe operating condition. All the occupants of the facility could be affected if the equipment failed to alert the occupants in case of a fire. Findings on November 29, 2023: a. The FACP showed trouble on Line 2. The fire alarm was tested and appeared to be working properly. The monitoring company verified that a signal was received. 2. Observations revealed that the plumbing equipment was not maintained in a safe and operating condition. Findings on November 29, 2023:	C 189	Fire alarm was checked by infinity fire alarm Service on 11/29/23 Telephone line was checked and repaired 12/1/23	

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C 189	Continued From page 2 a. Men's Half Bath - the toilet is being repaired and is currently not operational.	C 189	Toilet was repaired and wrking	12/1/23