

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL065036	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 10/04/2023
NAME OF PROVIDER OR SUPPLIER NEW HANOVER HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 3915 STEDWICK COURT WILMINGTON, NC 28412		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of Construction Section Biennial Survey by Ryan Meyer on October 4, 2023. Records indicate this facility was first licensed on 9-23-2011, for 61 residents with 32 of those in a Special Care Unit. Based on this information, the facility was surveyed using the 2005 Rules for the Licensing of Adult Care Homes of Seven or More Beds and the 2002 NC State Building Code for Institutional Occupancies. Deficiencies were noted which will require a plan of correction.	C 000		
C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Based on observation the facility is not maintaining the exterior in a clean condition. Findings on October 4, 2023: a. The gutters in the rear of the facility are full with debris from the trees.	C 160		
C 188	Electrical Outlets in Wet Locations SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0310 ELECTRICAL OUTLETS All adult care home electrical outlets in wet	C 188		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 188	Continued From page 1 locations at sinks, bathrooms and outside of building shall have ground fault interrupters. This Rule is not met as evidenced by: 1. Based on observation, the facility is not maintaining the electrical components located near a water source in a safe manner. Findings on October 4, 2023: a. The outlet behind the resident laundry washer machine is not GFCI protected.	C 188		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility is not maintaining its main electrical room in a safe manner. North Carolina State Building/Fire Code 315.2.3 states that combustible materials shall not be stored in electrical equipment room as well as unnecessary items that do not pertain to the electrical room Findings on October 4, 2023: a. The main electrical room is being used to store combustible and other items.	C 189		

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C 189	Continued From page 2 2. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations shall be sealed with proper material capable of preventing fire and smoke from spreading beyond the area of origin. Findings on October 4, 2023 a. There are multiple conduits in the main electrical room that are not sealed with the proper fire rated material. 3. Based on observation, this facility has failed to be maintained in a safe and operating condition. Findings on October 4, 2023: a. The panic bar is broke and missing pieces at the emergency exit door leaving the kitchen.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	C 199		

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C 199	Continued From page 3 This Rule is not met as evidenced by: 1. The facility is not keeping its exhaust fan in operable condition. Findings on October 4, 2023: a. The exhaust fan in the 100 hall water heater room does not work. b. The exhaust fan in the 100 hall Spa does not work. c. The exhaust fan in the IT room does not work.	C 199		