STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL034015	A. BUILDING: 01 B. WING _____	10/27/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PARKVIEW FAMILY CARE HOME	2778 REYNOLDS PARK ROAD WINSTON-SALEM, NC 27107

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C 000	Initial Comments Report by Jonathan Gamsey DHSR Construction Section conducted a Biennial Survey on October 27, 2023 from 02:35 PM to 04:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on July 18, 1980 as a Family Care Home for five (5) ambulatory Residents (who are able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 1977 "Rules for Family Care Homes Minimum and Desired Standards and Regulations" the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1978 North Carolina State Building Code - Section 409.1(g) - Residential Care Homes. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000	See comments on page #2	
C 108	Existing Home Remodeling-Submit Plans SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (e) Any existing licensed home that plans to have new construction, remodeling or physical	C 108		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE
Tanquila Jones Administrator 3/1/24

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C 174	Continued From page 4 opened, this could impede proper evacuation in a time of need. This is not compliant with the rule. Take the necessary steps to repair the door to ensure proper function. 7.) At the time of the survey, it was observed that Bathroom #1 had chipping paint. This is not compliant with the rule. Take the necessary steps to patch and paint the bathroom. 8.) At the time of the survey, it was observed that the attic access door handle was becoming detached. This is not compliant with the rule. Take the necessary steps to properly attach the attic door. 9.) At the time of the survey, it was observed that in bedroom #2 the light globe is missing. This is not compliant with the rule. Take the necessary steps to install a new globe. 10.) At the time of the survey, it was observed in the staff office a fixture was near the exit door not allowing 36 inches of clearance that could impede evacuation in a time of need. This is not compliant with the rule. Take the necessary steps to relocate or remove the fixture. 11.) At the time of the survey, it was observed that the bathroom in Bedroom #3 has caulking around the tub that needs to be redone. This is not compliant with the rule. Take the necessary steps to remove and redo the caulking. 12.) At the time of the survey, it was observed that the door in bedroom #4 was sticking. This could impede proper evacuation in a time of need. This is not compliant with the rule. Take the necessary steps to repair the door for proper function.	C 174	2I will have the bottom of the door trimmed to prevent sticking 3/14/24 The bathroom will be repainted + chipping paint will be patched By my handy-man service 4/30/24 A screw has been installed in the attic door 1/5/24 Light Globe has been installed 2/5/24 The caulking around the bathroom will be scraped + redone 3/14/24 2I will have the bottom of the door trimmed to prevent sticking 3/14/24	

Division of Health Service Regulation

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C 174	Continued From page 5 13.) At the time of the survey, it was observed that bathroom #2 was missing a light globe. This is not compliant with the rule. Take the necessary steps to install a new light globe. 14.) At the time of the survey, it was observed that bathroom #2 had a patch on the ceiling. This is not compliant with the rule. Take the necessary steps to finish repairs and paint the ceiling 15.) At the time of the survey, it was observed that bathroom #2 had peeling paint around the shower head. This is not compliant with the rule. Take the necessary steps to patch and paint around the ceiling head. 16.) At the time of the survey, it was observed that the top of the door jamb in bedroom #5 was separating. This is not compliant with the rule. Take the necessary steps to repair and or replace the door jamb. 17.) At the time of the survey, it was observed that in bedroom #5 on the far side of the room, a hole was in the wall underneath the receptacle. This is not compliant with the rule. Take the necessary steps to patch and paint the wall. 18.) At the time of the survey, it was observed that the old ADT panel was located in the kitchen. This is not compliant with the rule. Take the necessary steps to bring it back to working condition and or remove it. 19.) At the time of the survey, it was observed that the light receptacle cover near the kitchen sink was damaged. This could potentially lead to electrical shock. This is not compliant with the rule. Take the necessary steps to replace the light	C 174	2/5/24 The Globe has been replaced That bathroom is going to be painted at that time all patch work will be repaired 4/10/24 I will have the Bathroom painted & peeling paint will be Repaired I will replace the door jam 4/1/24 we will patch the hole & paint the wall 3/29/24 I will have the ADT panel removed 4/5/24 I will have and electrician repair the light or take it down 4/5/24	

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C 174	Continued From page 6 receptacle cover. 20.) At the time of the survey, it was observed that the light over the kitchen sink had no bulbs. This could lead to electrical shock. This is not compliant with the rule. Take the necessary steps to install bulbs. 21.) At the time of the survey, it was observed that the ceiling fan in the kitchen was too low. This is not compliant with the rule. Take the necessary steps to bring the ceiling fan to 80 inches and or remove it. 22.) At the time of the survey, it was observed that the vent hose behind the dryer was crimped. This is not compliant with the rule. Take the necessary steps to replace the dryer vent hose. 23.) At the time of the survey, it was observed that the smoke detector breaker was not properly labeled. This is not compliant with the rule. Take the necessary steps to locate the proper panel that energizes smoke detectors and label it. 24.) At the time of the survey, it was observed that the pathway leading to the laundry room has fixtures and storage that do not allow proper clearance of 36 inches. This could impede proper evacuation in a time of need. This is not compliant with the rule. Take the necessary steps to remove any items that do not allow proper 36 inches of clearance.	C 174	After I have this light inspected + serviced by and electrician I will then install a light I will have the Light Kit Removed off the ceiling fan to get the 80in Clearance. I will replaced the Dryer Hose I will ensure that the smoke detector breaker is labeled properly Items has been Removed	4/15/24 3/20/24 3/20/24 3/20/24 1/8/24
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing	C 183		

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C 183	Continued From page 7 family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1.) At the time of the survey, it was observed that multiple foundation vents were not properly seated and or missing the screens. This could allow for pest penetration into the crawl space. This is not compliant with the rule. Take the necessary steps to properly repair and install new screens as needed. 2.) At the time of the survey, it was observed that the stand-alone window HVAC units were not properly sealed. This could potentially allow water and or pests inside the facility. This is not compliant with the rule. Take the necessary steps to properly seal around the window units. 3.) At the time of the survey, it was observed that the facility had multiple spots of fascia in need of repair. This is not compliant with the rule. Take the necessary steps to repair as needed and paint the facia. 4.) At the time of the survey, it was observed that the downspout for gutters at the front right is down. This is not compliant with the rule. Take the necessary steps to reinstall the gutter downspout. 5.) At the time of the survey it was observed that the resident's home had neglected gutters. This is not compliant with the rule. Take the necessary steps to clean out the gutters and build a preventative maintenance plan to ensure the gutters are cleaned regularly 6.) At the time of the survey, it was observed that at the front of the facility, the screened-in porch has multiple points of exposed wood that need to	C 183	1 5/9/24 Screens will be Repaired or installed 2 I will have the window units Cased in + sealed 5/19/24 3 I have had a new Roof installed + once the weather breaks I will also have the facia painted + Repaired or replaced + The gutters + down-spouts reinstalled 5/30/24 4 I had gutter's cleaned twice since my survey I will have them cleaned quarterly 1/10/24	

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C 183	Continued From page 8 be painted. This is not compliant with the rule. Take the necessary steps to paint the exposed wood. 7.) At the time of the survey, of the survey, it was observed that the front screened-in porch has a slope that does not have handrails or hand grips to assist clients. This is not compliant with the rule. Take the necessary steps to install handrails and or grips to assist staff or residents up the slope.	C 183	I will have the exposed wood painted that is exposed on the screened-in porch.	5/15/24
C 111	Dining Room The Home Arrangement and Size of rooms C. Dining Room (1) In existing buildings the dining room must be near the kitchen and large enough to seat all residents, family and guests comfortably with adequate space for serving food. Facilities licensed for the first time must have a dining room or area of 120 square feet or more used exclusively for dining. When used in combination with a kitchen an area 5 ' wide must be allowed as work space in front of kitchen work areas. This space cannot be used as dining area. (2) Well lighted, heated and ventilated with windows. (3) All dining room doors must be 2 ' 8 " wide minimum. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the Dining Room is 115 square feet. This is not compliant with the rule. Take the necessary steps to be compliant with the rule. *This deficiency was previously cited during our 2020 biennial survey and action hasn't been	C 111	The plan is to remove the wall between the Living room + Kitchen, IN order to get the 120 Feet needed in order to come into Compliance with State rule. I will submit drawing IN the near future to your department for approval before during any renovations	6/25/24

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C 108	Continued From page 1 changes done to the facility shall have drawings submitted by the owner or his appointed representative to the Division of Health Service Regulation for review and approval prior to commencement of the work. This Rule is not met as evidenced by: 1.) At the time of the survey, a conversation was had in regards to increasing capacity from 5 to 6 that would involve construction. Ensure that the rule above is followed. Any existing licensed home that plants to have new construction, remodeling or physical changes done to the facility shall have drawings submitted by the facility to the DHSR for review and approval as well as reach out to local building officials for proper permits.	C 108	During the survey we only discuss wanting a compacity change. We are aware that NO construction change should be done w/o 1st submitting drawing and getting approval from your deptment.	
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1.) At the time of the survey, it was observed that the kitchen screen door had an eye hook. This is not compliant with the rule. Take the necessary steps to remove all components of the eye hook and ensure all doors can easily be operable by a single-hand motion.	C 147	The eyehook has been removed from the kitchen storm door, and a single hand motion lock will be installed 3/7/24	

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C 147	Continued From page 2 2.) At the time of the survey, it was observed that the front deck screen door has an eye hook and latch. This is not compliant with the rule. Take the necessary steps to remove all components of the sliding latch, and eye hook to ensure all doors can easily be operable by a single hand motion. 3.) At the time of the survey, it was observed that the bathroom #2 door had a sliding latch. This is not compliant with the rule. Take the necessary steps to remove all components of the sliding latch and ensure all doors can easily be operable by a single-hand motion.	C 147	The eye hook + sliding latch has been removed and a single hand lock will be installed The sliding latch has been removed + a single-hand motion lock will be installed	3/1/24 3/1/24
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that in Bedroom #3 Bathroom the bathroom door is not properly latching due to the door latch being installed backwards. This is not compliant with the rule. Take the necessary steps to properly install the door latch *This deficiency was previously cited during our 2020 biennial survey and action hasn't been taken to address the deficiency. 2.) At the time of the survey, it was observed that	C 174	The lock will be reversed and installed Correctly by my Handyman service	3/1/24

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C 111	Continued From page 9 taken to address the deficiency.	C 111	See previous Page	

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C 174	Continued From page 3 in Bedroom #3 bathroom the vanity light globe is missing. This is not compliant with the rule. Take the necessary steps to install a new one *This deficiency was previously cited during our 2020 biennial survey and action hasn't been taken to address the deficiency. 3.) At the time of the survey it was observed that the toilet in Bathroom #2 was loose at the base causing a potential for leaks to happen and also for residents to be injured when using the facilities. This is not compliant with the rule. Take the necessary steps to secure the toilets to prevent any leaks or possible injuries *This deficiency was previously cited during our 2020 biennial survey and action hasn't been taken to address the deficiency. 4.) At the time of the survey it was observed that the window frames were damaged and chipping paint. This is not compliant with the rule. Take the necessary steps to repair and paint or replace the window frames. *This deficiency was previously cited during our 2020 biennial survey and action hasn't been taken to address the deficiency. 5.) At the time of the survey it was observed that in the attic it had an open electrical junction box. This could potentially lead to electrical shock. This is not compliant with the rule. Take the necessary steps to close the junction box. *This deficiency was previously cited during our 2020 biennial survey and action hasn't been taken to address the deficiency. * New Deficiencies* 6.) At the time of the Survey in bedroom #1 the door was sticking when it was attempted to be	C 174	The globe has been put up + during light bulb change the administrator will ensure the globes are not left off. 2/5/24 The toilet has been reset by a lic. plumber Once the weather breaks I will have the chiping paint scraped + painted in the window ceils. 5/9/24 I have sent someone up there (attic) to close the juction box. They did not locate it. I will pay someone to locate + close the juction box 3/14/24	