STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL011382	A. BUILDING: _____ B. WING _____	R 03/21/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SOUNDVIEW II # 2	34 SMITH GRAVEYARD ROAD ASHEVILLE, NC 28806

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual and follow up survey on 03/21/24.	C 000		
C 246	10A NCAC 13G .0902(b) Health Care 10A NCAC 13G .0902 Health Care (b) The facility shall assure referral and follow-up to meet the routine and acute health care needs of residents. This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure referral and follow up to meet the routine and health care needs for 1 of 3 sampled residents (Resident #1) related to a cardiology appointment. The findings are: Review of Resident #1's current FL2 dated 01/11/24 revealed diagnoses included hypertension. Review of Resident #1's Resident Register revealed an admission date of 04/12/21. Review of an Emergency Department (ED) discharge instructions for Resident #1 dated 03/04/24 revealed: -Reason for the ED visit was shortness of breath. -Resident #1 had an additional diagnoses of heart failure. -Resident #1 was to follow up at a local cardiology office the week of discharge for a recheck in their heart failure clinic. Interview with the Supervisor in Charge (SIC) on	C 246		

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C 246	Continued From page 1 03/21/24 at 9:20am revealed: -She reviewed the discharge instructions when residents returned from an ED visit. -She was responsible for ensuring any follow up appointments were made. -She knew she reviewed Resident #1's discharge instructions because she faxed it to the pharmacy due medication changes on it. -She did not make a follow up appointment at the local cardiology office for Resident #1 because she missed reading that on the discharge instructions. Interview with Resident #1's primary care provider (PCP) on 03/21/24 at 10:47am revealed: -She reviewed ED discharge instructions when she was in the facility. -It was important that Resident #1 had a follow up visit with the local cardiology office, but it was unlikely he would have been seen the week of discharge from the ED. -The facility was responsible for ensuring that follow up appointments were made. Interview with the Administrator on 03/21/24 at 10:50am revealed: -The SIC was responsible for ensuring that follow up appointments were made. -The SIC was responsible to inform him of follow up appointments so he could ensure it was done, but he was not informed. -The SIC had just missed it. Interview with Resident #1 on 03/21/24 at 9:15am revealed Resident #1 declined to be interviewed.	C 246		