Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL081-055	A. BUILDING: _____ B. WING _____	C 02/28/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE LANDINGS OF LAKE LURE	920 BUFFALO CREEK RD LAKE LURE, NC 28746

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Rutherford County Department of Social Services conducted an initial survey on 02/27/24 and 02/28/24.	D 000	Responses to the cited deficiencies do not constitute an admission by the facility of the facts alleged or conclusions set forth in the statement of deficiency or corrective action report; the plan of correction is solely prepared as a matter of compliance with the state law.	
D 310	10A NCAC 13F .0904(e)(4) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (e) Therapeutic Diets in Adult Care Homes: (4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to ensure therapeutic diets were served as ordered for 2 of 2 sampled residents (#4 and #5) who had physician orders for no added salt,mechanical soft diets with ground meat (#4) and a no added salt, mechanical soft diet (#5). The findings are: 1. Review of Resident #4's current FL2 dated 01/31/24 revealed: -Diagnoses included transient ischemic attack (short period of symptoms similar to those of a stroke, caused by a brief blockage of blood to the brain) essential primary hypertension (high blood pressure of unknown cause; the patients genetic ability to salt response has been suggested as factor related to the development of essential hypertension). -The diet order was for nutritional supplement (with no amount specified) with mechanical soft, ground meats.	D 310	10A NCAC 13F .0904(e)(4) Nutrition and Food Service. Community will assure that all therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by resident's physician. The Executive Director (ED) or designee will review the diet orders for residents who are prospective residents. If the diet ordered by the prospective resident's physician, as evidenced by the FL2, are other than those offered by the community, the admitting physician will be contacted regarding a clarification of the diet orders. ED, Resident Care Coordinator(RCC) and Dietary Manager have conducted an audit of current resident diets. ED and/or RCC will review new admission diet orders with Dietary Manager upon admission. RCC and/or Dietary Manager will maintain an updated list in Kitchen of current diet orders for residents.	03/27/24 03/27/24 03/27/24 03/27/24 03/27/24

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE: Executive Director — (X6) DATE: 3/28/24

Reviewed and Acknowledged
Date: 04/01/24 CS

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D 310	Continued From page 1 Review of Resident #4's Resident Register revealed an admission date on 02/26/24. Review of the diet list in the kitchen dated 02/27/24 revealed Resident #4 was to receive a no added table salt, meat-chopped, mechanical soft diet. Review of the therapeutic diet menu for a mechanical soft diet for the lunch meal service on 02/27/24 revealed a ground pork chop, moistened roasted yams, mashed seasoned broccoli, and bite sized, moistened baked roll, and pumpkin pie filling for dessert. Observation of the lunch meal service on 02/27/24 at 12:00pm revealed Resident #4 was served a pork chop cut into bite sized pieces, mashed yams, bite sized steamed veggies, tomato soup, and a slice of pumpkin pie with crust. Interview with the Dietary Manager (DM) on 02/28/24 at 9:00am revealed: -Resident #4's lunch meal on 02/27/24 was prepared and served according to the diet listed on the therapeutic diet list which called for a meat-chopped, mechanical soft diet, with no added table salt. -He was unaware she had a diet order for ground meat and no added salt. Telephone interview with the Resident Care Manager (RCM) from Resident #4's previous facility on 02/28/24 at 12:30pm revealed: -Resident #4 was admitted to their facility with an order for a mechanical soft ground meat diet and no added salt. -She had a diagnosis of cancer and history of TIA.	D 310	Continued from page 1 Executive Director will monitor at least 2 meals weekly for next 30 days to assure residents are served correct diets. Community ED and Clinical Nurse Consultant, RN have in-serviced RCC, Care Staff, Dietary Manager and Dietary Staff on therapeutic diets.	03/27/24 03/13/24

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D 310	Continued From page 2 -She had a choking event in 2021 when she choked on her breakfast food. Interview with the Administrator on 02/28/24 at 10:52am revealed: -He completed the facility's special/therapeutic diet form for Resident #4's diet order on 02/27/24 and entered the diet order incorrectly as "chopped" meats and gave it to the DM. -He did not know why Resident #4 was ordered a ground meat diet. -He was not informed by the previous facility why Resident #4 was on a ground meat diet. Refer to interview with the Area Clinical Director (ACD) on 02/28/24 at 10:18am. Refer to interview with the Administrator on 02/28/24 at 10:52am. 2. Review of Resident #5's current FL2 dated 01/31/24 revealed: -Diagnoses included history of transient ischemic attack (short period of symptoms similar to those of a stroke, caused by a brief blockage of blood to the brain), dementia (progressive or persistent loss of intellectual functioning, especially with impairment of memory and abstract thinking). -There was a diet order of no added salt, mechanical soft, thin liquids. Review of Resident #5's Resident Register revealed an admission date on 02/26/24. Review of the diet list in the kitchen dated 02/27/24 revealed Resident was to receive a meats chopped diet. Review of the therapeutic diet menu for a mechanical soft diet for the lunch meal service on	D 310		

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D 310	Continued From page 3 02/27/24 revealed a ground pork chop, moistened roasted yams, mashed seasoned broccoli, and bite sized, moistened baked roll, and pumpkin pie filling for dessert. Observation of the lunch meal service on 02/27/24 at 12:00pm revealed Resident #5 was served a pork chop cut into bite size pieces, bite size steamed vegetables, mashed yams, a roll, tea, water, and small bowl of ice cream. Interview with the Dietary Manager (DM) on 02/28/24 at 9:00am revealed: -Resident #5's lunch meal on 02/27/24 was prepared and served according to the diet list, meats chopped. Interview with the Administrator on 02/28/24 at 10:52am revealed: -He had typed chopped meats for Resident #5 and gave it to the DM. Refer to interview with the Area Clinical Director (ACD) on 02/28/24 at 10:18am. Refer to interview with the Administrator on 02/28/24 at 10:52am. Interview with the Area Clinical Director (ACD) on 02/28/24 at 10:18am revealed: -The RCC position was vacant from 12/27/23 until 02/26/24. -The RCC was responsible to process new diet orders. -She and the Administrator "filled in" for the RCC position during the time it was vacant. -She had not looked at any orders because she had 30 days to look over them. Interview with the Administrator on 02/28/24 at	D 310		

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D 310	Continued From page 4 10:52am revealed: -Residents #4 and #5 were admitted on 02/26/24. -The RCC was responsible to process new diet orders on new admissions. -The RCC position had been vacant from the end of December, 2024 to 02/26/24. -He and the ACD filled in for the RCC position while the position was vacant.	D 310		