STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL092236	A. BUILDING: _____ B. WING _____	05/01/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CARE INNOVATIONS OF NORTH CAROLINA	2409 HORTON ROAD KNIGHTDALE, NC 27545

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow up survey on 05/01/24.	C 000		
C 330	10A NCAC 13G .1004(a) Medication Administration 10A NCAC 13G .1004 Medication Administration (a) A family care home shall assure that the preparation and administration of medications, prescription and non-prescription and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and (2) rules in this Section and the facility's policies and procedures. This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to ensure physician orders were implemented for 1 of 3 sampled residents (#2) with orders to administer medications used to treat certain mental/mood disorders and used for short-term treatment of trouble sleeping - insomnia. The findings are: Review of Resident #2's current FL-2 dated 03/07/24 revealed diagnoses included diabetes mellitus type 2, hypertension, dementia, depression, osteoarthritis, chronic obstructive pulmonary disease, and hyperlipidemia. Review of Resident #2's Resident Register revealed he was admitted on 11/30/20. a. Review of Resident #2's current FL-2 dated 03/07/24 revealed there was an order for	C 330		

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C 330	Continued From page 1 Risperdal 0.5mg (used to treat certain mental/mood disorders) take two tablets twice a day. Review of Resident #2's March 2024 medication administration record (MAR) revealed: -There was an entry for Risperdal 0.5mg take one tablet once a day. to be administered at 8:00pm. -There was documentation that Risperdal 0.5mg one tablet once a day had been administered 03/01/24 -03/31/24 at 8:00pm. Review of Resident #2's April 2024 MAR revealed: -There was an entry for Risperdal 0.5mg take one tablets once a day. to be administered at 8:00pm. -There was documentation that Risperdal 0.5mg one tablet once a day had been administered 04/01/24 -04/30/24 at 8:00pm. Telephone interview with the facility's pharmacy representative on 05/01/24 at 12:00pm revealed: -There was not a current FL-2 on file for Resident #2. -The pharmacy had an order for Risperdal 0.5mg take one tablet once a day. -There were no other orders for Risperdal. Attempted telephone interview with Resident #2's primary care provider on 05/01/24 at 12:21pm was unsuccessful. b. Review of Resident #2's current FL-2 dated 03/07/24 revealed there was an order for melatonin (used for short-term treatment of trouble sleeping -insomnia) 15mg take one tablet at bedtime.	C 330		

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C 330	Continued From page 2 Review of Resident #2's March 2024 medication administration record (MAR) revealed: -There was an entry for melatonin 5mg take two tablets at bedtime scheduled to be administered at 8:00pm. -There was documentation that melatonin 5mg take two tablets at bedtime had been administered 03/01/24 -03/31/24 at 8:00pm. Review of Resident #2's April 2024 MAR revealed: -There was an entry for melatonin 5mg take two tablets at bedtime scheduled to be administered at 8:00pm. -There was documentation that melatonin 5mg take two tablets at bedtime had been administered 04/01/24 -04/30/24 at 8:00pm. Observation of Resident #2's medications on hand on 05/01/24 at 10:00am revealed: -There was melatonin 5mg take two tablets at bedtime available for administration. -The pharmacy label documented there were #120 tablets of melatonin 5mg dispensed on 04/25/24. Telephone interview with the facility's pharmacy representative on 05/01/24 at 12:00pm revealed: -There was not a current FL-2 on file for Resident #2. -The pharmacy had an order for melatonin 5mg take 2 tablets at bedtime. -There were no other orders for melatonin. Interview with the facility's caregiver on 05/01/24 at 11:15am revealed: -She administered medications to the residents in the facility. -She administered Resident #2 his medications per the directions on the label and on the MAR.	C 330		

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C 330	Continued From page 3 Interview with the Administrator on 05/01/24 at 11:30am revealed: -Resident #2 had a new FL-2 completed on 03/07/24. -She was the one responsible for sending the FL-2s to the pharmacy. -She had overlooked faxing Resident #2's current FL-2 into the pharmacy. Attempted telephone interview with Resident #2's primary care provider on 05/01/24 at 12:21pm was unsuccessful.	C 330		