(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report by Scott Greenwood DHSR Construction Section conducted a Biennial Follow Up Survey on February 20, 2024 from 11:05 AM to 11:40 AM. At the time of the follow up survey not all of the previously cited deficiencies have been corrected .Therefore further action is required. The cited deficiencies are as follows:	{C 000}		
{C 147}	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the front door has a locking knob that is not a single motion knob. This is not compliant with the rule. Take the necessary steps to replace the knob lock with a single motion knob that will unlock by turning the knob in the event of an emergency and remove the deadbolt. * This deficiency was previously cited during our June 9, 2022 biennial survey take action to correct this deficiency.	{C 147}	– completed – completed	2/27/24 2/27/24
{C 174}	Building Equipment Maintained Safe, Operating	{C 174}		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Rene Munoz — TITLE: Administrator — (X6) DATE: 5/2/24

	FCL082028	B. WING	R 02/20/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SERENITY FAMILY CARE HOME # 3	100 W MAGNOLIA / LISHON ROAD ROSE HILL, NC 28458

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 174}	Continued From page 1 SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.At the time of the survey it was observed that there are multiple windows that have chipping and peeling paint. This is not compliant with the rule. Take the necessary steps to remove the chipping paint on all windows and paint. * This deficiency was previously cited during our June 9, 2022 biennial survey take action to correct this deficiency. 2. At the time of the survey it was observed that the toilet is loose at the base in the front hall bath. This is not compliant with the rule. Take the necessary steps to secure the toilet at the base. * This deficiency was previously cited during our June 9, 2022 biennial survey take action to correct this deficiency. 3. At the time of the survey it was observed that bedroom #2 and the hall bath doors do not latch. This is not compliant with the rule. Take the necessary steps to repair the door to provide privacy for the client. * This deficiency was previously cited during our June 9, 2022, biennial survey take action to correct this deficiency. 4. At the time of the survey it was observed that bedroom #2 has a call button along the exterior window away from the bed and is not operable.	{C 174}	The owner stated she will be replacing that window and closing that area completed 2/27/24 completed Call button was removed Removed	5/15/24 2-27-24 3-1-24 2-27-24

PLAN OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING: 01	COMPLETED
	FCL082028	B. WING _____	R 02/20/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SERENITY FAMILY CARE HOME # 3	100 W MAGNOLIA / LISHON ROAD ROSE HILL, NC 28458

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{C 174}	Continued From page 2 This is not compliant with the rule. Take the necessary steps to remove the call button if the system is no longer being used due to having 24-hour awake staff. 5. At the time of the survey it was observed that in the right hall bath the exhaust fan was not working. This is not compliant with the rule. Take the necessary steps to repair or replace the exhaust fan. 6. At the time of the survey it was observed that the range hood had a missing light bulb cover and the exhaust fan was not working. This is not compliant with the rule. Take the necessary steps to repair or replace the range hood. 7. At the time of the survey it was observed that the ceiling light globe in bedroom #3 was missing. This is not compliant with the rule. Take the necessary steps to install light on the light fixture. 8. At the time of the survey it was observed that there was missing trim on the latch side of the back door exposing nails. This is not compliant with the rule. Take the necessary steps to repair the trim and remove any exposed nails. 9. At the time of the survey it was observed that there is a missing globe at the front porch light fixture. This is not compliant with the rule. Take the necessary steps to repair or replace the light fixture so that it has a protective globe. 10. At the time of the survey it was observed that there was a deteriorating step at the bottom of the back steps. This is a potential safety hazard. This is not compliant with the rule. Take the necessary steps to repair and replace the bottom step.	{C 174}	- the hall exhaust fan has been repaired - missing light bulb cover was replaced - #3 light globe has been replaced - missing trim has been repaired - Missing globe has been replaced on the front porch - Deteriorating step has been repaired	2/27/24 2/27/24 2/27/24 3-1-24 3-1-24 3-1-24

ENTIRE FACILITY

A. BUILDING: **01**

COMPLETED

FCL082028

B. WING _____

R
02/20/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SERENITY FAMILY CARE HOME # 3	**100 W MAGNOLIA / LISHON ROAD ROSE HILL, NC 28458**

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{C 174}	Continued From page 3 11. At the time of the survey it was observed that the majority of the windows had deteriorating or missing glazing that holds each window pane in place. This is not compliant with the rule. Take the necessary steps to replace any deteriorating or missing glazing on all windows. 12. At the time of the survey it was observed that the Bay window has rotting wood in multiple areas. This is not compliant with the rule take the necessary steps to repair and replace the rotting wood and seal with paint to prevent future rot. 13. At the time of the survey it was observed that there are multiple foundation vent covers that are damaged. This is not compliant with the rule. Take the necessary steps to repair or replace the damaged vent covers to prevent pest intrusion. 14. At the time of the survey it was observed that there is a ramp at the back door. The railings should extend to the end of the ramp. This is not compliant with the rule. Take the necessary steps to extend the railings past the end of the ramp. 15. At the time of the survey it was observed that there is 4 inch flex duct that is secured with duct tape in the attic. This is not compliant with the rule. Take the necessary steps to use the appropriate silver tape on all duct.	{C 174}	The owner of the home is having all windows repaired The owner is having the bay window repaired to be in compliance Vent covers are being replaced Ramp railings are being extended to be in compliance. Duct tape in the attic has been replaced with silver tape on all ducts	5/15/24 5/15/24 5/15/24 5/15/24 3/1/24