STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL063016	A. BUILDING: _____ B. WING _____	04/10/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE COVENTRY	105 GOSSMAN DRIVE SOUTHERN PINES, NC 28387

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section completed an annual survey on April 9th-10th, 2024.	D 000		
D 358	10A NCAC 13F .1004(a) Medication Administration 10A NCAC 13F .1004 Medication Administration (a) An adult care home shall assure that the preparation and administration of medications, prescription and non-prescription, and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and (2) rules in this Section and the facility's policies and procedures. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to administer medications as ordered for 1 of 2 residents (#6) observed during the medication pass including medications used to treat hypothyroidism, a medication used to treat urinary retention, and medications used to treat high blood pressure and fluid retention. The findings are: The medication error rate was 24% as evidenced by 6 errors out of 25 opportunities during the 8:00am medication pass on 04/09/24. Review of Resident #6's current FL2 dated 05/08/23 revealed diagnoses included hypothyroidism, type 2 diabetes mellitus, chronic diastolic heart failure, chronic kidney disease, and prosthetic heart valve. a. Review of Resident #6's current FL2 dated	D 358		

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05/08/24 revealed there was an order for Levothyroxine 88mcg take one tablet daily (Levothyroxine is used to treat hypothyroidism).

Observation of the 8:00am assisted living (AL) medication pass on 04/09/24 from 8:25am to 8:46am revealed:
-The medication aide (MA) prepared Resident #6's medications, which included Levothyroxine 88mcg.
-The MA administered Resident #6's morning medications from 8:40am to 8:44am.
-Resident #6's breakfast tray was in front of her, and she removed the cover to begin eating breakfast as the MA exited the room.

Review of Resident #6's April 2024 electronic medication administration record (eMAR) revealed:
-There was an entry for Levothyroxine 88mcg take one tablet daily scheduled for 7:00am.
-Levothyroxine 88mcg was documented as administered at 7:00am on 04/09/24.

Refer to interview with Resident #6 on 04/09/24 at 3:24pm.

Refer to interview with a medication aide (MA) on 04/09/24 at 11:46am.

Refer to interview with the Resident Care Coordinator (RCC) on 04/09/24 at 11:58am.

Refer to interview with the Administrator on 04/09/24 at 12:30pm.

Refer to interview with Resident #6's primary care provider (PCP) on 04/09/24 at 2:17pm.

b. Review of Resident #6's physician's order

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dated 04/02/24 revealed an order for Liothyronine 5mg take one tablet daily (Liothyronine is a medication used to treat hypothyroidism).
Observation of the 8:00am assisted living (AL) medication pass on 04/09/24 from 8:25am to 8:46am revealed:
-The medication aide (MA) prepared Resident #6's medications, which included Liothyronine 5mg.
-The MA administered Resident #6's morning medications from 8:40am to 8:44am.
-Resident #6's breakfast tray was in front of her, and she removed the cover to begin eating breakfast as the MA exited the room.

Review of Resident #6's April 2024 electronic medication administration record (eMAR) revealed:
-There was an entry for Liothyronine 5mcg take one tablet daily scheduled for 7:00am.
-Liothyronine 5mcg was documented as administered at 7:00am on 04/09/24.

Refer to interview with Resident #6 on 04/09/24 at 3:24pm.

Refer to interview with a medication aide (MA) on 04/09/24 at 11:46am.

Refer to interview with the Resident Care Coordinator (RCC) on 04/09/24 at 11:58am.

Refer to interview with the Administrator on 04/09/24 at 12:30pm.

Refer to interview with Resident #6's primary care provider (PCP) on 04/09/24 at 2:17pm.

c. Review of Resident #6's current FL2 dated 05/08/24 revealed there was an order for

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Bethanechol Chloride 25mg take one tablet every 8 hours (Bethanechol Chloride is a medication used to treat urinary retention).

Observation of the 8:00am assisted living (AL) medication pass on 04/09/24 from 8:25am to 8:46am revealed:
-The medication aide (MA) prepared Resident #6's medications, which included Bethanechol Chloride 25mg.
-The MA administered Resident #6's morning medications from 8:40am to 8:44am.
-Resident #6's breakfast tray was in front of her, and she removed the cover to begin eating breakfast as the MA exited the room.

Review of Resident #6's April 2024 electronic medication administration record (eMAR) revealed:
-There was an entry for Bethanechol Chloride 25mg take one tablet every 8 hours scheduled for 7:00am, 3:00pm, and 11:00pm.
-Bethanechol Chloride 25mg was documented as administered at 7:00am on 04/09/24.

Refer to interview with Resident #6 on 04/09/24 at 3:24pm.

Refer to interview with a medication aide (MA) on 04/09/24 at 11:46am.

Refer to interview with the Resident Care Coordinator (RCC) on 04/09/24 at 11:58am.

Refer to interview with the Administrator on 04/09/24 at 12:30pm.

Refer to interview with Resident #6's primary care provider (PCP) on 04/09/24 at 2:17pm.

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d. Review of Resident #6's current FL2 dated 05/08/23 revealed there was an order for Amlodipine 5mg take one tablet daily, hold for systolic blood pressure less than 100 (Amlodipine is a medication used to treat high blood pressure).

Observation of the 8:00am assisted living (AL) medication pass on 04/09/24 from 8:25am to 8:46am revealed:
-The medication aide (MA) prepared Resident #6's medications, which included Amlodipine 5mg.
-The MA entered Resident #6's room to administer medications at 8:40am.
-The MA did not take Resident #6's blood pressure.
-The MA exited Resident #6's room at 8:44am.

Review of Resident #6's April 2024 electronic medication administration record (eMAR) revealed:
-There was an entry for Amlodipine 5mg take one tablet daily, hold for systolic blood pressure less than 100 scheduled at 8:00am.
-Amlodipine 5mg was documented as administered at 8:00am on 04/09/24 with a documented blood pressure reading of 130/78.

Review of Resident #6's April 2024 vital signs report revealed a documented blood pressure reading of 130/78 on 04/09/24 at 9:28am.

Refer to interview with Resident #6 on 04/09/24 at 3:24pm.

Refer to interview with a medication aide (MA) on 04/09/24 at 11:46am.

Refer to interview with the Resident Care

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D 358	Continued From page 5 Coordinator (RCC) on 04/09/24 at 11:58am. Refer to interview with the Administrator on 04/09/24 at 12:30pm. Refer to interview with Resident #6's primary care provider (PCP) on 04/09/24 at 2:17pm. e. Review of Resident #6's current FL2 dated 05/08/23 revealed there was an order for Spironolactone 25mg take one tablet daily, hold for systolic blood pressure less than 100 (Spironolactone is a medication used to treat fluid retention or high blood pressure). Observation of the 8:00am assisted living (AL) medication pass on 04/09/24 from 8:25am to 8:46am revealed: -The medication aide (MA) prepared Resident #6's medications, which included Spironolactone 25mg. -The MA entered Resident #6's room to administer medications at 8:40am. -The MA did not take Resident #6's blood pressure. -The MA exited Resident #6's room at 8:44am. Review of Resident #6's April 2024 electronic medication administration record (eMAR) revealed: -There was an entry for Spironolactone 25mg take one tablet daily, hold for systolic blood pressure less than 100 scheduled at 8:00am. -Spironolactone 25mg was documented as administered at 8:00am on 04/09/24 with a documented blood pressure reading of 130/78. Review of Resident #6's April 2024 vital signs report revealed a documented blood pressure reading of 130/78 on 04/09/24 at 9:28am.	D 358		

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D 358	Continued From page 6 Refer to interview with Resident #6 on 04/09/24 at 3:24pm. Refer to interview with a medication aide (MA) on 04/09/24 at 11:46am. Refer to interview with the Resident Care Coordinator (RCC) on 04/09/24 at 11:58am. Refer to interview with the Administrator on 04/09/24 at 12:30pm. Refer to interview with Resident #6's primary care provider (PCP) on 04/09/24 at 2:17pm. f. Review of Resident #6's current FL2 dated 05/08/23 revealed there was an order for Torsemide 10mg take one tablet every 2 days, hold for systolic blood pressure less than 100 (Torsemide is a medication used to treat fluid retention or high blood pressure). Observation of the 8:00am assisted living (AL) medication pass on 04/09/24 from 8:25am to 8:46am revealed: -The medication aide (MA) prepared Resident #6's medications, which included Torsemide 10mg. -The MA entered Resident #6's room to administer medications at 8:40am. -The MA did not take Resident #6's blood pressure. -The MA exited Resident #6's room at 8:44am. Review of Resident #6's April 2024 electronic medication administration record (eMAR) revealed: -There was an entry for Torsemide 10mg take one tablet every 2 days, hold for systolic blood	D 358		

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D 358	Continued From page 7 pressure less than 100 scheduled at 8:00am. -Torsemide 10mg was documented as administered at 8:00am on 04/09/24 with a documented blood pressure reading of 130/78. Review of Resident #6's April 2024 vital signs report revealed a documented blood pressure reading of 130/78 on 04/09/24 at 9:28am. Refer to interview with Resident #6 on 04/09/24 at 3:24pm. Refer to interview with a medication aide (MA) on 04/09/24 at 11:46am. Refer to interview with the Resident Care Coordinator (RCC) on 04/09/24 at 11:58am. Refer to interview with the Administrator on 04/09/24 at 12:30pm. Refer to interview with Resident #6's primary care provider (PCP) on 04/09/24 at 2:17pm. _____ Interview with Resident #6 on 04/09/24 at 3:24pm revealed: -She was unsure of what time she usually took her morning medications. -She was unsure of the names of her medications. -Most of the time she took all her medications in the morning at one time. -She had her blood pressure checked every day, but it was usually checked at different times. Interview with a medication aide (MA) on 04/09/24 at 11:46am revealed: -She did not usually give Resident #6's medications scheduled for 7:00am and 8:00am at the same time.	D 358		

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-She was aware some of the medications were scheduled for 7:00am and she usually gave those to Resident #6 before breakfast.
-She was behind on her medication pass today, 04/09/24, because she needed to assist another resident with their care needs.
-She always took Resident #6's blood pressure about 30 minutes after she gave her morning medications.
-She took Resident #6's blood pressure this morning, 04/09/24, at 9:28am.
-She followed the directions on the electronic medication administration record (eMAR) when giving medications.
-She realized that she should have taken Resident #6's blood pressure before she administered her medications.

Interview with the Resident Care Coordinator (RCC) on 04/09/24 at 11:58am revealed:
-MAs had an hour before and an hour after the time on the eMAR to administer medications.
-MAs should follow the eMAR for instructions when administering medications.
-Blood pressures should be taken before medications were administered and any parameters should be followed.
-Resident #6's blood pressure could become too low if the medications were given and her systolic blood pressure was less than 100.

Interview with the Administrator on 04/09/24 at 12:30pm revealed:
-The MAs had an hour before and an hour after the time on the eMAR to administer medications.
-He was unsure why the MA did not administer Resident #6's 7:00am medications on time.
-The MAs should follow any instructions on the eMAR and administer medications as ordered.
-If the eMAR gave instructions to take a blood

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D 358	Continued From page 9 pressure, the MA should follow those instructions prior to administering medications. Interview with Resident #6's primary care provider (PCP) on 04/09/24 at 2:17pm revealed: -Resident #6 took 2 different thyroid medications and those medications should be given on an empty stomach for best absorption. -He did not anticipate that Resident #6 would have any side effects from receiving Bethanechol Chloride 25mg later than scheduled. -If the instructions on the eMAR indicated to take Resident #6's blood pressure and follow parameters, the MAs should follow those instructions.	D 358		