Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL073022	A. BUILDING: **01** B. WING _____	**03/20/2024**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HELPING HANDS ADULT CARE HOME	**3067 CHUB LAKE ROAD ROXBORO, NC 27574**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on March 20, 2024 from 9:00 AM to 10:25 AM at the above referenced facility. DHSR records indicate the home was first licensed on November 29, 2018 as a Family Care Home for six (6) ambulatory residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the applicable portions of the 2012 North Carolina Building Code - Section 425.2 Residential Care Homes. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000	Please see attachments	
C 105	Initial Licensure-Meet NCSBC SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (a) Any building licensed for the first time as a family care home shall meet the applicable requirements of the North Carolina State Building	C 105	Correction in progress expected completion date July 1, 2024 Resident was seen by Tamie Lee PA-C who adjusted her medication, order Occupational Therapy to eval and treat and staff have Bi-weekly fire drills to ensure that the resident knows the importance to evacuating without assistance with the smoke detector are activated.	

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C 105	Continued From page 1 Code. All new construction, additions and renovations to existing buildings shall meet the requirements of the North Carolina State Building Code for One and Two Family Dwellings and Residential Care Facilities if applicable. All applicable volumes of The North Carolina State Building Code, which is incorporated by reference, including all subsequent amendments, may be purchased from the Department of Insurance Engineering Division located at 322 Chapanoke Road, Suite 200, Raleigh, North Carolina 27603 at a cost of three hundred eighty dollars ($380.00). (b) Each home shall be planned, constructed, equipped and maintained to provide the services offered in the home. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that one of the residents did not respond and evacuate when the smoke detectors were activated. Due to the facility license being for all ambulatory residents, all the residents need to be able to evacuate without assistance. This is not compliant with the rule. Take the necessary steps to train the residents to respond and evacuate, without staff prompting or assistance, at anytime the smoke detectors are activated.	C 105		
C 109	Construction-Two Stories SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (f) If the building is two stories in height, it shall meet the following requirements: (1) Each floor shall be less than 2500 square	C 109		

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C 109	Continued From page 2 feet in area if existing construction or, if new construction, shall not exceed the allowable area for R-4 occupancy in the North Carolina State Building Code; (2) Aged or disabled persons are not to be housed on any floor above or below grade level; (3) Required resident facilities are not to be located on any floor above or below grade level; and (4) A complete fire alarm system with pull stations on each floor and sounding devices which are audible throughout the building shall be provided. The fire alarm system shall be able to transmit an automatic signal to the local emergency fire department dispatch center, either directly or through a central station monitoring company connection. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the home has a full basement, which makes the home a two story building. There was no fire alarm provided in the home. This is not compliant with the rule. Take the necessary steps to provide a complete communicating fire alarm system with pull stations on each level.	C 109	5-7-2024 IDR Requested	
C 110	Construction-Basement, Attic SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (g) The basement and the attic shall not to be used for storage or sleeping. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there were multiple rooms in the basement that	C 110		

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C 110	Continued From page 3 had beds set up in them. This is not compliant with the rule. Take the necessary steps to disassemble the beds and store accordingly.	C 110	Corrected March 20, 2024 all beds set up in the basement were disassembled please see attach photo.	
C 113	Construction-Door Width SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (j) The door width shall be a minimum of two feet and six inches in the kitchen, dining room, living rooms, bedrooms and bathrooms. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the bathroom door off of the laundry room was less than the minimum width requirement of 30 inches. This is not compliant with the rule. Take the necessary steps to widen the door to a minimum width of 30 inches.	C 113	05/07/2024 IDR Requested	
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the front door had a deadbolt lock. This is not compliant with the rule. Take the necessary steps to disable the deadbolt lock.	C 147	Corrected- March 20, 2024, the dead bolt lock tape was removed and a steal plate place over the lock please see attached photo.	

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C 149	Continued From page 4	C 149		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that steps at the rear of the house did not have handrails on both sides. This is not compliant with the rule. Take the necessary steps to add a handrail on the open side of the steps.	C 149	Corrected March 30, 2024 handrail was placed please see attached photo.	