

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL008042	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R-C 03/28/2024
NAME OF PROVIDER OR SUPPLIER WINSTON GARDENS		STREET ADDRESS, CITY, STATE, ZIP CODE 205 WEST WATSON STREET WINDSOR, NC 27983		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Complaint Follow Up Construction Survey by Suzanna Fay conducted on March 28, 2024. Deficiencies remain from the Complaint Survey. Therefore, further action is required.	{C 000}		
{C 160}	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a clean and safe condition. Holes, unsealed penetrations and damages to the exterior can cause moisture damage to the interior of the building. Findings on March 28, 2024: c. There are some soft areas on the roof and the flange around the rooftop vent near the Kitchen is bent and pushed up away from the roof surface. At least one of the rooftop vents has gaps in the asphalt flashing at the base of the vent. There is evidence that the roof is still leaking as the roof has not been repaired. The roofing contractor is scheduled to begin on Monday, April 1, 2024.	{C 160}	Roof was scheduled to be repaired by contractor on April 1, 2024, however contractor didn't show. Office Manager attempted to contact contractor several times and no contact. Another contractor was contacted and visited facility on 5/14/24. Contractor is working on estimate and financing and once obtained they contractor will notify Office Manager with a start date for repairs. Operations Manager will continue to communicate with Office Manager and Contractors with completing repairs. Facility Manager will continue to keep residents safe at all times. Date of Correction Completion: TBD	
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT	{C 164}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Monica Gibbs

Administrator

05/22/2024

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{C 164}	Continued From page 1 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls and ceilings were not kept in good repair. Findings on March 28, 2024: b. Room 2 - there is a 12" area of damaged ceiling with holes. There is one bucket below the holes and water is dripping into the bucket. The bucket is about 1/3 full of water. c. Kitchen - evidence of patching at the ceiling is visible. Interview with staff revealed that the patch was not holding and staff removed the patch to reveal that there is now a hole in the ceiling. d. Room 4 - there are hairline cracks in the ceiling from the window to the corridor wall. The cracks were patched but water stains indicate that the roof is still leaking in this area.	{C 164}	Room 2 is still currently closed for Maintenance/repairs. No resident is in room. Facility Manager ensure that no resident resides in Rm 2 or Rm 4 and Do Not Enter sign posted. Facility Manager will ensure to keep all resident safe at all times. Kitchen ceiling repaired on 4/1/24. No sign on leaking or water dripping from ceiling. Kitchen staff and Facility Manager monitor area on a daily basis. Date of Correction Completion: TBD	
{C 189}	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.	{C 189}		

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{C 189}	Continued From page 2 (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on October 4, 2023: a. Room 2 - there is a large area of the ceiling at the right side of the room where the finish is pulled away and there are small holes in the structure. There is water dripping from the openings into a bucket on the floor of the room.	{C 189}	Operations Manager will continue to do facility inspections on a daily basis to ensure that all residents and staff are safe at all times. Operations Manager will report any concerns or maintenance issues as soon as possible by putting in work orders. Administrator will ensure that all residents are safe at all times. Administrator will continue to communicate with Office Manager and Operations Manager regarding scheduled date for repairs. Administrator will perform inspections interior and exterior during weekly visit. Am Date of Correction Completion: TBD	