

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL008034	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED R 03/28/2024
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~~NAME OF PROVIDER OR SUPPLIER~~ ~~STREET ADDRESS, CITY, STATE, ZIP CODE~~

WINDSOR HOUSE

**336 SOUTH RHODES AVENUE
WINDSOR, NC 27983**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Biennial Follow Up Construction Survey by Suzanna Fay conducted on March 28, 2024. There are deficiencies from the Biennial Construction Survey that remain to be corrected and one new deficiency has been identified.	{C 000}	Responses to the cited deficiencies do not constitute an admission or agreement by the facility of the truth of the facts alleged or conclusions set forth. In the statement of deficiencies; the plan of correction are prepared solely as a matter of compliance with State Law.	dddd
{C 111}	Must Have Current San. & Fire Safety Reports SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION f) The facility shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. Review of records revealed that the facility did not have current fire and building safety inspection reports maintained in the home and available for review. Findings on March 28, 2024: a. There was not a copy of the most current Fire Official's Inspection report available for review. They have not been able to get a fire inspection done due to deficiencies on the sprinkler system.	{C 111}	Wok order was placed for Lumentant to complete.	04/15/24
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;	{C 164}	Base repaired.	03/29/24

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

STATE FORM

6899

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If continuation sheet 1 of 4

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{C 164}	Continued From page 1 (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the ceilings and floors are not kept clean and in good repair.	{C 164}		
	Findings on March 28, 2024: b. Employee Lounge Toilet - the rubber cove floor base around the toilet is falling off or is loose.			
{C 189}	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	{C 189}	Repaired Fire System	04/04/24
	This Rule is not met as evidenced by: New Deficiency: 1. Based on observation the facility's fire safety equipment is not maintained in operating condition. Failure to maintain the sprinkler system equipment in operating condition could affect occupants of the facility if the equipment did not operate to suppress a fire.			

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NAME OF PROVIDER OR SUPPLIER WINDSOR HOUSE			STREET ADDRESS, CITY, STATE, ZIP CODE 336 SOUTH RHODES AVENUE WINDSOR, NC 27983		
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{C 189}	Continued From page 2 Findings on March 28, 2024: a. Interview with staff revealed that the sprinkler system was down due to a power outage in December of 2023. The facility has been conducting fire watches since December 11, 2023. An inspection of the system on February 12, 2024 revealed multiple issues with the current system. Repairs have not been completed and the system is currently not operational.	{C 189}			
{C 199}	Exhaust Ventilation SECTION 0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	{C 199}	Work order placed to Lumenant to complete.	03/29/24	
	This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the build up humidity that can cause mildew and slick areas and prevents the dissipation of odors.				
	Findings on March 28, 2024: a. The exhaust fans on the 200 Hall do not				

If continuation sheet 4 of 4