

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL026069	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 05/16/2024
NAME OF PROVIDER OR SUPPLIER CARDINAL CARE OF HOPE MILLS		STREET ADDRESS, CITY, STATE, ZIP CODE 4124 PECAN DRIVE HOPE MILLS, NC 28348		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of Biennial Construction Survey by Suzanna Fay conducted on May 16, 2024. Records indicate that this facility was licensed as a Home for the Aged on July 1, 1971. Therefore, this facility was licensed under the 1967 Edition of the N.C. State Building Code, the 1971 Minimum Standards and Regulations for Homes for the Aged and applicable portions of the 2005 Rules for the Licensing of Adult Care Homes. This facility is licensed for twenty-nine special care beds. Deficiencies were cited and a Plan of Corrections is required.	C 000		
C 101	Existing Licensed Fac- No less than '71 Rules SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost; This Rule is not met as evidenced by:	C 101		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 101	Continued From page 1 1. Observations revealed that the facility does not meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation or alteration. Facilities equipped with special locking are required to be fully protected by an automatic fire detection or sprinkler system which includes closets and bathrooms. Findings on May 16, 2024: a. Room 6, Closet 7 (middle closet) - the closet did not have any type of automatic fire detection.	C 101		
C 127	Bedrooms-Closets SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (d) The requirements for the bedroom are: (10) Bedroom closets or wardrobes shall be large enough to provide each resident with a minimum of 48 cubic feet of clothing storage space (approximately two feet deep by three feet wide by eight feet high) of which at least one-half shall be for hanging clothes with an adjustable height hanging bar. This Rule is not met as evidenced by: 1. Observations revealed that one bedroom did not have a closet or wardrobe for the hanging of clothes. Findings on May 16, 2024: a. Bedroom 2 - the room did not have a closet or a wardrobe for the hanging of the residents' clothes.	C 127		

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C 154	Continued From page 2	C 154		
C 154	Entrances/Exits-Wanderer Alarms SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (h) The requirements for outside entrances and exits are: (4) In homes with at least one resident who is determined by a physician or is otherwise known to be disoriented or a wanderer, each exit door accessible by residents shall be equipped with a sounding device that is activated when the door is opened. The sound shall be of sufficient volume that it can be heard by staff. If a central system of remote sounding devices is provided, the control panel for the system shall be located in the office of the administrator or in a location accessible only to staff authorized by the administrator to operate the control panel. This Rule is not met as evidenced by: 1. Based on observation and interview, the facility did not equip each exit with a sounding device as required when there is at least one resident who is disoriented or a wanderer. Findings on May 16, 2024: a. The facility is licensed as a SCU. None of the exterior doors have sounding devices on the doors that is activated when the door is opened.	C 154		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;	C 164		

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C 164	Continued From page 3 (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls and ceilings were not kept in good repair. Findings on May 16, 2024: a. Room 6 - the door frame on the middle closet has been knocked loose from the wall. b. There is a 1 1/2" x 2" square ding in the corridor wall across from the Owner's Office. c. Room 11 Bath - the ceiling in the shower was cracked and beginning to flake and there are brown stains at the back corner over the shower. 2. Observations revealed that the furnishings were not kept clean and in good repair. Findings on May 16, 2024: a. Room 11 Bath - the vanity cabinet had moisture damage and there was a plunger and a used adult diaper inside the cabinet. The left side panel was pulling away from the base cabinet and the sink counter was not secure.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing	C 166		

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C 166	Continued From page 4 facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility was not free of all obstructions and hazards. Surface locks on closet doors in bedrooms may allow a resident to become locked in the closet. Findings on May 16, 2024: a. Room 1 - the closet doors have surface mounted hook and eye latches on the exterior of the door face. 2. Observations revealed that the facility was not free of all hazards. Loose toilet seats can cause injury from a slip or fall. Findings on May 16, 2024: a. Magnolia Hall - the toilet seat in the Women's Bathroom is loose.	C 166		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility did not maintain electrical emergency/safety lighting	C 189		

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C 189	Continued From page 5 equipment in safe operating condition. This could affect occupants of the facility if egress paths and exits were not illuminated during a power outage. Findings on May 16, 2024: a. The emergency/exit sign over the front door did not illuminate on test. 2. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on May 16, 2024: a. Room 7 - the latch plate on the door is loose and the door does not easily close and latch. b. Owner's Office - the door is damaged around the latch plate. c. Room 14 - the door does not latch when closed. 3. Observations revealed that the mechanical equipment was not maintained in a safe and operating condition. Holes in dryer exhaust ducts allow lint and heat to blow into the room creating a fire hazard. Findings on May 16, 2024: a. Laundry - both of the dryer exhaust ducts had a small hole in the duct. 4. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin.	C 189		

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C 189	Continued From page 6 Findings on May 16, 2024: a. Dogwood Hall Linen Closet - the ceiling patch in back corner at the pipe penetration has failed leaving a hole in the fire resistant rated ceiling.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the build up humidity that can cause mildew and slick areas and prevents the dissipation of odors. Findings on May 16, 2024: a. Magnolia Hall - the Women's Bathroom fan was not working. b. Magnolia Hall - the Men's Bathroom fan was not working.	C 199		