

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL098023	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R 05/21/2024
NAME OF PROVIDER OR SUPPLIER WILSON HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 1800 MARTIN LUTHER KING JR. PARKWAY WILSON, NC 27893		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Biennial Follow Up Construction Survey by Suzanna Fay conducted on May 21, 2024. There are deficiencies cited in the Biennial Construction Survey that remain to be corrected.	{C 000}		
{C 116}	Plans Submittals and Approvals SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0304 PLANS AND SPECIFICATIONS (a) When construction or remodeling of an adult care home is planned, two copies of Construction Documents and specifications shall be submitted by the applicant or appointed representative to the Division for review and approval. As a preliminary step to avoid last minute difficulty with final plan approval, Schematic Design Drawings and Design Development Drawings may be submitted for approval prior to the required submission of Construction Documents. (b) Approval of Construction Documents and specifications shall be obtained from the Division prior to licensure. Approval of Construction Documents shall expire after one year unless a building permit for the construction has been obtained. (c) If an approval expires, renewed approval shall be issued by the Division, provided revised Construction Documents meeting all current regulations, codes and standards are submitted by the applicant or appointed representative and reviewed by the Division. (d) Any changes made during construction shall require the approval of the Division to assure that licensing requirements are maintained. (e) Completed construction or remodeling shall conform to the requirements of this Section	{C 116}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{C 116}	Continued From page 1 including the operation of all building systems and shall be approved in writing by the Division prior to licensure or occupancy. Within 90 days following licensure, the owner or licensee shall submit documentation to the Division that "as built" drawings have been received from the builder. (f) The applicant or designated agent shall notify the Division when actual construction or remodeling starts and at points when construction is 50 percent, 75 percent and 90 percent complete and upon final completion. This Rule is not met as evidenced by: 1. Review of records revealed that the facility has conducted a construction change without submitting plans to DHHS Construction nor to the local officials for review and approval. Findings on May 21, 2024: a. Review of records indicated the DHSR Construction Section Biennial from March 23, 2017 cited that there was a locking system installed on the Assisted Living portion of the facility which did not have documented approval from the local Authority Having Jurisdiction [AHJ] or from DHSR Construction. The Plan of Correction submitted by the facility Administrator on June 1, 2017 indicated the system was never activated. Direct observation during the survey on December 2, 2021 revealed the facility has installed and is operating a magnetic locking system on the AL side. No records have been identified indicating that this was submitted to and approved by DHSR/Construction or the local AHJ with the City of Wilson. Interview with one of the Maintenance Supervisors on May 20, 2024 revealed that the magnetic locking system would be removed from the AL side of the facility prior to	{C 116}		

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{C 116}	Continued From page 2 this survey. Direct observation during the survey revealed the locking system on the AL side was de-activated by the local release switch. Further interview revealed that the magnetic locking system on the front door is engaged during the night hours in order to prevent unauthorized entry. Facility staff indicated they would begin using the door hardware for this.	{C 116}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 3. Observations revealed that the walls and furnishings were not kept clean and in good repair. Findings on May 21, 2024: n. SCU 300 Hall Community Bath - there are some dings at the corner wall by the door and the base tile has broken off again.	{C 164}		
{C 189}	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER	{C 189}		

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{C 189}	Continued From page 3 REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. The occupants in the smoke compartment could be affected if the fire resistant rated doors do not completely close and latch to help limit the spread of smoke and/or fire to the area of origin. Findings on May 21, 2024: b. 300 Hall - the cross corridor doors do not latch when closed by activating by the fire alarm system. It appeared that the latching device was removed or did not release. 2. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings or walls could allow fire and smoke to spread beyond the area of origin. Findings on May 21, 2024: m. PT Closet - the escutcheon ring is missing from the sprinkler head. o. Riser Room - repairs were made but, there is new damage to the ceiling including holes and bubbled finishes. Interview with staff revealed that the roof was replaced and repairs will be conducted when they have verified that there are	{C 189}		

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{C 189}	Continued From page 4 no more leaks. New deficiency: p. Kitchen - there are three areas on the ceiling that have heavy water damage. Each of the areas are about 18" in diameter. One has a 3" diameter hole in the ceiling and one has a hole approximately 6" in diameter. Interview with staff revealed that the roof was replaced and repairs will be conducted when they have verified that there are no more leaks. 3. Observations revealed that the mechanical equipment was not maintained in a safe and operating condition. Findings on May 21, 2024: a. Kitchen - the freezer/cooler units' condensate lines drain into a floor drain. This drainage is seeping under the surrounding flooring causing the tiles to pop up and there is water seeping up between the remaining tile joints. Interview with staff revealed that the old walk-in units are being removed and replaced with reach-in coolers and freezers. The units are in and are stored in the Dining area until they can be installed.	{C 189}		
{C 199}	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage;	{C 199}		

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{C 199}	Continued From page 5 (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the build up humidity that can cause mildew and slick areas and prevents the dissipation of odors. Findings on May 21, 2024: a. There was a pattern of fans not working in the facility including resident bathrooms, service areas and common areas. At the time of the follow up survey, most of the fans tested were still not working. Interview with staff revealed that they had not received the necessary parts to complete the work.	{C 199}		