STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL049033	A. BUILDING: **01** B. WING _____	R **05/21/2024**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MILL CREEK MANOR	**1902 ORA DRIVE** **STATESVILLE, NC 28625**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Biennial Construction Follow Up Survey by Tod Hancock conducted on May 21, 2024. Deficiencies were cited that require a Plan of Correction.	{C 000}		
{C 160}	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a clean and safe condition. Findings on May 21, 2024: c. There is a large pothole approximately 6' in diameter at the entrance to the facility. d. The dumpster vehicle has created large ruts in the pavement outside of the kitchen.	{C 160}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors;	{C 164}		

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{C 164}	Continued From page 1 (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls, ceilings, and floors were not kept clean and in good repair. Findings on May 21, 2024: e. Room 33 Bath - there are dark brown and gray stains on the floor around the base of the toilet and toward the walls. Interview with staff revealed that this has not been completed as it will require a new floor and the facility is in the process of changing owners. f. Kitchen - there are 6 to 8 broken floor tiles at the drain between the stove and the sinks. Interview with staff revealed that he has been unable to find tile to match the tile in the kitchen.	{C 164}		
{C 199}	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e)	{C 199}		

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{C 199}	Continued From page 2 which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the buildup humidity that can cause mildew and slick areas and prevents the dissipation of odors. Findings on May 21, 2024: a. Room 2 Bath - the exhaust fan is not working. Interview with staff revealed that he was unable to repair the fans and is purchasing new ones. b. Room 5 Bath - the exhaust fan is not working. Interview with staff revealed that he was unable to repair the fans and is purchasing new ones. c. B Hall Housekeeping - the exhaust fan is not working. Interview with staff revealed that he was unable to repair the fans and is purchasing new ones. d. Room 26 Bath - the exhaust fan is not working. Interview with staff revealed that he was unable to repair the fans and is purchasing new ones. 2. Based on observation the facility failed to provide exhaust ventilation in specified spaces. This could affect occupants of the facility if odors were to permeate the facility's occupied areas beyond the Housekeeping Room. Findings on May 21, 2024: a. Housekeeping/Storage Closet at the end of the SCU Hall - a floor sink indicates this room was used for housekeeping and is currently used for storage. There is not an exhaust fan in this room. The correction response revealed that the facility was no longer using this room as a housekeeping room. However, the facility is required to have one housekeeping closet per 60	{C 199}		

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{C 199}	Continued From page 3 residents. There is only one other housekeeping closet in the facility.	{C 199}		