| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | FCL035-038 | A. BUILDING: _____ B. WING _____ | 10/02/2024 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| GRACE CASTLE FAMILY CARE HOM | 108 BULLOCK STREET FRANKLINTON, NC 27525 |

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| C 000 | Initial Comments<br><br>The Adult Care Licensure Section conducted an initial survey on 10/03/24. | C 000 | | |
| C 131 | 10A NCAC 13G .0403(a) Qualifications of Medication Staff<br><br>10A NCAC 13G .0403 QUALIFICATIONS OF MEDICATION STAFF<br>(a) Family care home staff who administer medications, hereafter referred to as medication aides, and their direct supervisors shall complete training, clinical skills validation, and pass the written examination as set forth in G.S. 131D-4.5B. Persons authorized by state occupational licensure laws to administer medications are exempt from this requirement.<br><br>This Rule is not met as evidenced by:<br>Based on interviews and record reviews, the facility failed to ensure 2 of 3 sampled staff (Staff A and Staff B) who administered medications, had successfully passed the state written medication administration examination.<br><br>The findings are:<br><br>1. Review of Staff A's, medication aide (MA)/personal care aide (PCA), personnel record revealed:<br>-Staff A was hired on 07/01/24.<br>-There was documentation Staff A completed the 15-hour medication aide training on 07/15/24.<br>-There was documentation Staff A completed a medication clinical skills validation checklist on 07/12/24.<br>-There was no documentation Staff A had taken and passed the written medication administration examination. | C 131 | | |

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| C 131 | Continued From page 1<br><br>Review of a resident's July 2024 electronic medication administration record (eMAR) revealed Staff A documented medication administration for 1 day from 07/03/24 through 07/31/24.<br><br>Review of a resident's August 2024 eMAR revealed Staff A documented medication administration for 4 days from 08/01/24 through 08/31/24.<br><br>Review of resident's September 2024 eMAR revealed Staff A documented medication administration for 7 days from 09/01/24 through 09/30/24.<br><br>Interview with two residents on 10/02/24 at 2:18pm revealed Staff A administered them medications.<br><br>Interview with Staff A on 10/02/24 at 2:27pm revealed:<br>-She had been working at the facility since July 2024.<br>-The residents' medications were administered before she arrived in the mornings and there were no scheduled medications during her shift.<br>-She had administered as needed medications.<br>-She used to call the Administrator, who lived closed by, when a resident needed an as needed medication.<br>-She now administered the as needed medications and documented the medication administration without calling the Administrator.<br>-She took her medication administration written examination on 08/27/24, but she did not pass.<br>-She told the Administrator she took the examination, but she did not tell her she did not pass.<br>-She did not know it was a requirement that she | C 131 | | |

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| C 131 | Continued From page 2<br>passed the written examination within 60 days of being hired as a MA.<br><br>Interview with the Administrator on 10/02/24 at 2:51pm revealed:<br>-Staff A worked from 8:00am until 2:00pm and there were no scheduled medications during her shift.<br>-She worked the overnight shift and administered medications to residents before she left at 8:00am and another MA came in at 2:00pm and administered medications during the next shift.<br>-She instructed Staff A to call her if a resident needed an as needed medication and she would come and administer the medication.<br><br>Refer to interview with the Administrator on 10/02/24 at 2:51pm.<br><br>2. Review of Staff B's, medication aide (MA)/personal care aide (PCA), personnel record revealed:<br>-Staff B was hired on 02/21/24.<br>-There was documentation Staff B completed the 15-hour medication aide training on 05/11/24.<br>-There was documentation Staff B completed a medication clinical skills validation checklist on 05/11/24.<br>-There was no documentation Staff B had taken and passed the medication administration written examination.<br><br>Review of a resident's July 2024 electronic medication administration record (eMAR) revealed Staff B documented medication administration for 20 days from 07/03/24 through 07/31/24.<br><br>Review of a resident's August 2024 eMAR revealed Staff B documented medication | C 131 | | |

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| C 131 | Continued From page 3<br>administration for 19 days from 08/01/24 through 08/31/24.<br><br>Review of resident's September 2024 eMAR revealed Staff B documented medication administration for 20 days from 09/01/24 through 09/30/24.<br><br>Interview with two residents on 10/02/24 at 2:18pm revealed Staff B administered them medications.<br><br>Interview with Staff B on 10/02/24 at 2:19pm revealed:<br>-She had been working at the facility since February 2024 and started administering medications at the end of March 2024.<br>-She completed the 15-hour medication aide training and the medication clinical skills validation checklist.<br>-She took the written examination in July, but she did not pass.<br>-She told the Administrator that she did not pass the written examination and the Administrator informed her she would have to take it again as soon as possible.<br>-She had not scheduled to take the written examination again due to financial reasons.<br>-The facility paid for the first examination and she would have to pay out of pocket to take the written examination again.<br>-She did not know why she had to take the written examination to administer medications because she had worked in group homes for years administering medications and she never had to take an examination.<br><br>Interview with the Administrator on 10/02/24 at 2:51pm revealed Staff B's shift was from 2:00pm until 10:00pm and she had been passing | C 131 | | |

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| C 131 | Continued From page 4<br>medications during her shift.<br><br>Refer to interview with the Administrator on 10/02/24 at 2:51pm.<br><br>_____<br>Interview with the Administrator on 10/02/24 at 2:51pm revealed:<br>-She knew staff took the medication administration written examination, but she did not know neither passed.<br>-She informed staff that if they failed the written examination, they had up to 7 days to take the written examination again and pass.<br>-She did not ask staff if they passed their written examination, but she asked them several times to submit their written examination result documents so she could file them in their personnel files.<br>-Neither staff submitted written examination result documents.<br>-She knew staff were to pass the written examination within 60 days of being hired and she communicated this to staff when they were hired.<br>-She knew staff could not administer medication until they passed the written examination. | C 131 | | |