Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL018018	A. BUILDING: 01 B. WING _____	08/20/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HERITAGE CARE OF CONOVER	3430 LESTER STREET CONOVER, NC 28613

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Biennial Construction Survey by Tod Hancock conducted on August 20, 2024. This facility was licensed on September 1, 1985, as a Home for the Aged for 60 beds. Based on this information, this facility was surveyed using the 1984 Minimum Standards and Regulations for Homes for the Aged and Disabled, the 1978 NC State Building Code and the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds. Deficiencies have been cited and a Plan of Correction is required.	C 000		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility is not maintaining the electrical components located near a water source in a safe manner. Findings on August 20,2024: a.100 Hall- Women's Spa- The outlet adjacent to the lavatory is not energized and does not appear to be GFCI protected. b.100 Hall-Guest restroom- The outlet adjacent to the lavatory is not energized and does not appear	C 189		

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C 189	Continued From page 1 to be GFCI protected. c. 100 Hall- Guest restroom #2- The outlet adjacent to the lavatory is not energized and does not appear to be GFCI protected. d. 100 Hall- Man Shower- The outlet adjacent to the lavatory is not energized and does not appear to be GFCI protected. e. Main Hall-Guest Bath- The outlet adjacent to the lavatory is not energized and does not appear to be GFCI protected. f. Main Hall- Staff Bathroom- The outlet adjacent to the lavatory is not energized and does not appear to be GFCI protected. g. Main Hall-Staff Bath- The outlet adjacent to the lavatory is not energized and does not appear to be GFCI protected. h. Main Hall-managers Bath- The outlet adjacent to the lavatory is not energized and does not appear to be GFCI protected. i. 200 Hall- Main Shower- The outlet adjacent to the lavatory is not energized and does not appear to be GFCI protected.	C 189	All of these have been repaired	9/18/24
	2. Based on observation, the buildings plumbing system is not maintained in a safe manner. Findings on August 20,2024: a. a. 200 Hall- Mechanical Closet #1- The outer metal jacket of the water heater is rusted through exposing internal components.		This water heater is being replaced.	10/8/24