

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL041088	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED R 08/15/2024
NAME OF PROVIDER OR SUPPLIER SPRING ARBOR OF GREENSBORO		STREET ADDRESS, CITY, STATE, ZIP CODE 5125 MICHAUX ROAD GREENSBORO, NC 27410		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Biennial Follow Up Construction Survey by Suzanna Fay conducted on August 15, 2024. There are deficiencies from the Biennial Construction Survey that remain to be corrected.	{C 000}	It is the policy and standard practice of Spring Arbor of Greensboro to comply with all North Carolina Adult Care rules and state regulations. will be repaired 10/11/2024. <i>Key</i> will be repaired 10/11/2024. <i>Key</i>	
{C 160}	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a clean and safe condition. Holes in exterior soffits and ceilings allow pests to enter the facility. Findings on August 15, 2024: b. Front Porch Right Side - there is a sprinkler head missing its escutcheon ring leaving gaps in the ceiling for pests to enter. Interview with staff revealed that they are waiting on the sprinkler contractor to repair. d. Three sections of the exterior siding are damaged at the bedroom wall near the Pump Room. Interview with staff revealed that they have not been able to find vinyl siding to match that section of the building.	{C 160}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired	{C 164}		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

[Signature] 10/1/2024 Regional Director

STATE FORM

6599

M14022

TITLE

(X6) DATE

If continuation sheet 1 of 3

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{C 164}	Continued From page 1 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls and ceilings were not kept in good repair. Findings on August 15, 2024: d. SCU Living Room - the window over the door to the Courtyard (right side door) has a crack in the glass running from the top right corner of the window to the bottom left corner. Interview with staff revealed that the window is on backorder.	{C 164}		
{C 166}	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 2. Based on observation the facility was not maintained free from hazards. Oxygen bottles	{C 166}	Will be repaired 10/31/2024. Kef	

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{C 166}	Continued From page 2 were improperly stored. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility. Findings on August 15, 2024: a. Room 120 - additional racks were placed in the room but two small oxygen bottles were sitting on the floor without any means of restraint.	{C 166}	<i>Completed 10/1/24</i> <i>Ked</i>	