STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL034112	A. BUILDING: _____ B. WING _____	R 10/23/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HARMONY AT BROOKBERRY FARM	512 BROOKBERRY HEIGHTS CG WINSTON-SALEM, NC 27106

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and a follow-up survey on 10/22/24 and 10/23/24.	D 000		
D 286	10A NCAC 13F .0904(b)(1) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (b) Food Preparation and Service in Adult Care Homes: (1) Table service shall include a napkin and non-disposable place setting consisting of at least a knife, fork, spoon, plate, and beverage containers. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to offer table service with a napkin and a non-disposable place setting consisting of at least a knife, fork, spoon, plate, and beverage containers for each meal. The findings are: Observation of lunch services on 10/22/24 at 12:45pm revealed: -The kitchen staff prepared meals for 12 residents who requested meal service in their rooms. -A kitchen staff delivered 12 meals on a cart to the assisted living hall. -Twelve of twelve residents' food was served in a styrofoam three-compartment tray.	D 286		

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D 286	Continued From page 1 -Twelve of twelve residents were given a disposable fork, knife, and spoon. -Twelve of twelve residents were served beverages in styrofoam cups with a plastic lid. Interview with a resident's family member on 10/22/24 at 12:50pm revealed: -The meals served in the resident's room always came in a styrofoam tray. -The beverages were always served in styrofoam cups. -She had to transfer the food to a regular plate before she could warm it for the resident. -She did not recall food ever being delivered on non-disposable trays with non-disposable knives, forks and spoons. Interview with a resident on 10/22/24 at 1:00pm revealed: -The meals were always served in non-disposable trays. -He did not like heating food for himself and his family member in the styrofoam because it melted. -He had to transfer the food to a microwave safe plate to warm it. -He did not recall food ever being delivered on non-disposable trays with non-disposable knives, forks and spoons. Interview with a dietary aide on 10/23/24 at 10:38am revealed: - Residents who had meals delivered to their rooms were served with plastic utensils, styrofoam plates and cups. -She had never been told to serve meals delivered to rooms on non-disposable plates with non-disposable utensils. -She had sent meals out like that since she started working at the facility.	D 286		

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D 286	Continued From page 2 -She was not aware of any residents complaining about receiving their meals in on non-disposable trays with disposable knives, forks and spoons. Interview with the Dietary Manager on 10/23/24 at 1:10pm revealed: -She was aware of the rule about using non-disposable plates and utensils for food service. -The policy of using non-disposables for food delivered to resident's rooms was in place when she started working at the facility. -The Administrator told her to use disposable trays with disposable utensils for residents who requested to have meals delivered to their rooms. -She was not aware of any residents complaining about receiving their meals in disposable trays with disposable utensils. Interview with the Administrator on 10/23/24 at 2:40pm revealed: -She was aware of the rule about using non-disposable plates and utensils for food service, but she did not think it applied to food delivered to residents' rooms. -She considered delivered meals as a take-out that could be served in disposable trays, and utensils. -She was not aware of any residents complaining about receiving their meals in disposable trays with disposable knives, forks and spoons.	D 286		