

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL079119	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 11/06/2024
NAME OF PROVIDER OR SUPPLIER HARRISONS CARING HANDS 4		STREET ADDRESS, CITY, STATE, ZIP CODE 109 ROANOKE STREET REIDSVILLE, NC 27323		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on November 6, 2024 from 11:45 AM to 12:30 PM at the above referenced facility. DHSR records indicate the home was first licensed on April 22, 1971 as a Family Care Home for five Residents; Licensure rules at this time only allowed for a maximum capacity of five Residents. Effective on February 1, 1983 the building code was amended to allow for a maximum of six Residents, and effective on April 1, 1984 Licensure Rules were revised to allow for a maximum capacity of six residents as well. Your home is currently licensed with a capacity of Six (6) all-ambulatory residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1984 "Rules for Family Care Homes Minimum and Desired Standards and Regulations", the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, and the 1978 (Revision 5) North Carolina State Building Code - Section-409.1(g)-Residential Care facilities. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed.	C 000		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 000	Continued From page 1 The cited deficiencies are as follows:	C 000		
C 105	Initial Licensure-Meet NCSBC SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (a) Any building licensed for the first time as a family care home shall meet the applicable requirements of the North Carolina State Building Code. All new construction, additions and renovations to existing buildings shall meet the requirements of the North Carolina State Building Code for One and Two Family Dwellings and Residential Care Facilities if applicable. All applicable volumes of The North Carolina State Building Code, which is incorporated by reference, including all subsequent amendments, may be purchased from the Department of Insurance Engineering Division located at 322 Chapanoke Road, Suite 200, Raleigh, North Carolina 27603 at a cost of three hundred eighty dollars (\$380.00). (b) Each home shall be planned, constructed, equipped and maintained to provide the services offered in the home. This Rule is not met as evidenced by: 1. At the time of the survey, there were four residents inside the house when the smoke detectors were activated for a fire drill. One of the residents required prompting to respond and evacuate when the alarms were activated. This is not compliant with the rule. Based on the house being licensed for all ambulatory residents, all of the residents need to be able to respond and evacuate without staff prompting or assistance.	C 105		

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C 105	Continued From page 2 Take the necessary steps to train all residents to respond and evacuate at anytime the alarms are activated.	C 105		
C 128	Bedrooms-Minimum Area SECTION .0300 - THE BUILDING 10A NCAC 13G .0308 BEDROOMS (d) There shall be a minimum area of 100 square feet, excluding vestibule, closet or wardrobe space, in rooms occupied by one person and a minimum area of 80 square feet per bed, excluding vestibule, closet or wardrobe space, in rooms occupied by two persons. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that bedroom 4 was being used as a resident room and was only measuring 85 square feet. This is not compliant with the rule. Take the necessary steps to relocate the resident to a suitable room with the proper minimum square footage of 100 square feet.	C 128		
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that the front storm door lock was not a single motion	C 147		

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C 147	Continued From page 3 unlocking device. This is not compliant with the rule. Take the necessary steps to disable the storm door lock.	C 147		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that the small ramp at the rear door did not have a grab bar at the inside of the rear door. This is not compliant with the rule. Take the necessary steps to install a grab bar next to the rear door.	C 149		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that there was a chirping smoke detector in the house, indicating a low battery. This is not compliant with the rule. Take the necessary steps to replace the batteries as needed. 2. At the time of the survey, it was observed that	C 174		

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C 174	Continued From page 4 there was a missing smoke detector in the hallway. This is not compliant with the rule. Take the necessary steps to replace the smoke detector. 3. At the time of the survey, it was observed that the exhaust fan cover in the front right bathroom was dirty. This is not compliant with the rule. Take the necessary steps to clean the fan cover. 4. At the time of the survey, it was observed that there was a broken window glass in bedroom 1. This is not compliant with the rule. Take the necessary steps to replace the broken glass. 5. At the time of the survey, it was observed that the closet door in bedroom 4 was off the track. This is not compliant with the rule. Take the necessary steps to repair the door. 6. At the time of the survey, it was observed that the bottoms of the two short ramps from the dining room and kitchen to the rear den had a small drop at the bottom edge. This is not compliant with the rule. Take the necessary steps to taper the edges so there is a smooth transition. 7. At the time of the survey, it was observed that the fire extinguishers monthly monitoring was not up to date. This is not compliant with the rule. Take the necessary steps to update the tags and continue to monitor the extinguishers. 8. At the time of the survey, it was observed that there were some old fire alarm components that were not working. This is not compliant with the rule. Take the necessary steps to repair the system so it works properly or remove the devices and cap them off properly. (An approval from the fire marshal is required prior to removing	C 174		

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C 174	Continued From page 5 the devices.) 9. At the time of the survey, it was observed that the resident call system was not working properly. This is not compliant with the rule. Take the necessary steps to repair the call system. 10. At the time of the survey, it was observed that the relief valve pipe drain was not placed correctly under the valve drain. This is not compliant with the rule. Take the necessary steps to adjust the drain pipe so it drains properly. 11. At the time of the survey, it was observed that there was damaged and deteriorated siding at the rear portion of the house. This is not compliant with the rule. Take the necessary steps to replace all deteriorated siding. 12. At the time of the survey, it was observed that there was deteriorated window trim and some of the windows on the right side of the house. This is not compliant with the rule. Take the necessary steps to replace all deteriorated window trim.	C 174		