STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL045101	A. BUILDING: **01** B. WING _____	**09/25/2024**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SOUNDVIEW FAMILY CARE HOME UNIT M	**151 KENDRICK COURT FLAT ROCK, NC 28731**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on September 25, 2024 from 9:50 AM until 10:20 AM at the above referenced facility. DHSR records indicate the home was first licensed on July 31, 1998 as a Family Care Home for six (6) Residents with up to three (3) non ambulatory residents (unable to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: The 1996 Minimum Standards and Regulations for Family Care Homes, the applicable portions of the 2005 Rules for Family Care Homes 10A NCAC 13G, and the 1996 North Carolina State Building Code - Section 419.3 - Small Residential Care facilities. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable,	C 147		

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C 147	Continued From page 1 by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that the storm door at the left side did not have a single motion unlocking device and the handle was loose. This is not compliant with the rule. Take the necessary steps to secure the handle and disable the lock on the storm door.	C 147		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that the exhaust fan in the staff bathroom was not working properly causing a possible mildew build-up. This is not compliant with the rule. Take the necessary steps to repair or replace the exhaust fan. 2. At the time of the survey, it was observed that the GFCI receptacle at the right of the kitchen sink would not reset properly. This is not compliant with the rule. Take the necessary steps to repair or replace the receptacle.	C 174		

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	FCL045101	A. BUILDING: **01** B. WING _____	**09/25/2024**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SOUNDVIEW FAMILY CARE HOME UNIT M	**151 KENDRICK COURT FLAT ROCK, NC 28731**

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C 174	Continued From page 2 3. At the time of the survey, it was observed that the receptacle next to the refrigerator was loose in the wall. This is not compliant with the rule. Take the necessary steps to secure the receptacle. 4. At the time of the survey, it was observed that the toilet in the rear bathroom next to the laundry room was loose at its base. This is not compliant with the rule. Take the necessary steps to secure the toilet. 5. At the time of the survey, it was observed that the gutters were clogged with leaves and debris causing a possible back-up of water and damage to the roof. This is not compliant with the rule. Take the necessary steps to clean out the gutters. 6. At the time of the survey, it was observed that there were multiple areas of the siding that had peeling paint. This is not compliant with the rule. Take the necessary steps to scrape these areas and reapply paint as needed. 7. At the time of the survey, it was observed that the waterproof cover for the rear GFCI receptacle was missing. This is not compliant with the rule. Take the necessary steps to replace the cover. 8. At the time of the survey, it was observed that there were drop offs at multiple areas of the sidewalks causing possible trip or fall hazards. This is not compliant with the rule. Take the necessary steps to build up the grade at these areas.	C 174		