

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL045081	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 09/25/2024
NAME OF PROVIDER OR SUPPLIER SOUNDVIEW FAMILY CARE HOMES - UNIT C		STREET ADDRESS, CITY, STATE, ZIP CODE 247 KENDRICK COURT FLAT ROCK, NC 28731		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on September 25, 2024 from 9:00 AM until 9:50 AM at the above referenced facility. DHSR records indicate the home was first licensed on October 09, 1998 as a Family Care Home for six (6) Residents with up to three (3) non ambulatory residents (unable to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: The 1992 Minimum Standards and Regulations for Family Care Homes, the applicable portions of the 2005 Rules for Family Care Homes 10A NCAC 13G, and the 1996 North Carolina State Building Code - Section 419.3 - Small Residential Care facilities. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical,	C 174		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 174	Continued From page 1 mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that there was a missing receptacle cover in the staff bedroom which may cause an electrical shock hazard. This is not compliant with the rule. Take the necessary steps to replace the receptacle cover. 2. At the time of the survey, it was observed that the globe for the light in the office was missing. This is not compliant with the rule. Take the necessary steps to replace the globe. 3. At the time of the survey, it was observed that the exhaust fan in the staff bathroom was not working properly which may cause a build-up of moisture and mildew. This is not compliant with the rule. Take the necessary steps to repair or replace the exhaust fan. 4. At the time of the survey, it was observed that the cover for the range hood bulb was missing, and could cause a possible burn if touched. This is not compliant with the rule. Take the necessary steps to replace the cover or install an LED bulb that does not get hot to the touch. 5. At the time of the survey, it was observed that there was lint and debris behind the dryer and the vent hose was crushed. This is not compliant with the rule. Take the necessary steps to clean out behind the dryer and replace the vent hose. 6. At the time of the survey, it was observed that	C 174		

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C 174	Continued From page 2 the strike plate on the door frame at the front bedroom beside the living room was loose causing the door not to latch properly. This is not compliant with the rule. Take the necessary steps to repair the strike plate. 7. At the time of the survey, it was observed that there was a missing bulb in the rear middle bedroom causing improper lighting in the room. This is not compliant with the rule. Take the necessary steps to replace the bulb. 8. At the time of the survey, it was observed that the call system switch in the left rear bedroom would not activate the call bell when turned on which may not properly alert the staff. This is not compliant with the rule. Take the necessary steps to repair the call system switch. 9. At the time of the survey, it was observed that there were worn and deteriorated deck boards on the front walkway. This is not compliant with the rule. Take the necessary steps to replace the deteriorated boards. 10. At the time of the survey, it was observed that there was a missing piece of soffit at the right front of the house causing possible water intrusion and vermin intrusion. This is not compliant with the rule. Take the necessary steps to replace the soffit. 11. At the time of the survey, it was observed that the wires at the HVAC unit were exposed which may cause the wiring to be damaged. This is not compliant with the rule. Take the necessary steps to cover the exposed wires. 12. At the time of the survey, it was observed that the window sill at the lower rear window was	C 174		

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C 174	Continued From page 3 damaged. This is not compliant with the rule. Take the necessary steps to repair the window sill. 13. At the time of the survey, it was observed that the tree limbs at the rear were growing into the rear deck. This is not compliant with the rule. Take the necessary steps to trim the limbs. 14. At the time of the survey, it was observed that the screen in the rear storm door was damaged. This is not compliant with the rule. Take the necessary steps to repair the screen. 15. At the time of the survey, it was observed that there was a wasp nest at the rear soffit. This is not compliant with the rule. Take the necessary steps to remove the wasp nest. 16. At the time of the survey, it was observed that the dryer exhaust vent was clogged causing the dryer not to vent properly. This is not compliant with the rule. Take the necessary steps to clean out the dryer vent.	C 174		