

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>HAL063022</b>          | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____                                                | (X3) DATE SURVEY<br>COMPLETED<br><br><b>10/31/2024</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>FOX HOLLOW SENIOR LIVING COMMUNITY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>190 FOX HOLLOW<br/>PINEHURST, NC 28374</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                                      | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | ID<br>PREFIX<br>TAG                                                                    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| C 000                                                                         | Initial Comments<br><br>Report of a Construction Section Biennial Survey<br>by Ed Miller, conducted on October 31, 2024.<br><br>This facility was licensed on 11-17-1997, as a<br>Home for the Aged with 85 beds, including 16<br>Special Care beds. Based on the above<br>information, we require this facility to meet the<br>1996 Rules for the Licensing of Adult Care<br>Homes; the applicable portions of the 2005 Rules<br>for Adult Care Homes of Seven or More Beds;<br>and the 1996 North Carolina State Building Code<br>- Section 409 Institutional Occupancy-Group I<br>Unrestrained Occupancy.<br><br>Deficiencies were cited requiring a Plan of<br>Correction.                                                                                                                                                                                                                                    | C 000                                                                                  |                                                                                                                          |                                                        |
| C 101                                                                         | Existing Licensed Fac- No less than '71 Rules<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0301 APPLICATION OF<br>PHYSICAL PLANT REQUIREMENTS<br>The physical plant requirements for each adult<br>care home shall be applied as follows:<br>(2) Except where otherwise specified, existing<br>licensed facilities or portions of existing licensed<br>facilities shall meet licensure and code<br>requirements in effect at the time of construction,<br>change in service or bed count, addition,<br>renovation, or alteration; however in no case shall<br>the requirements for any licensed facility where<br>no addition or renovation has been made, be less<br>than those requirements found in the 1971<br>"Minimum and Desired Standards and<br>Regulations" for "Homes for the Aged and Infirm",<br>copies of which are available at the Division of<br>Health Service Regulation at no cost; | C 101                                                                                  |                                                                                                                          |                                                        |

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

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| C 101                                                                         | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation and interview with Staff, and Maintenance Director, the facility failed to meet the Code requirements in effect at the time of construction or alteration by not having all the required components for doors equipped with Delayed Egress locking arrangements. This could affect all by potentially delaying exiting in an emergency for more than an acceptable time. Findings on October 31, 2024:</p> <p>a. SCU 1st FL, Stairway A - the delayed egress locked door does not have the required, readily visible sign mounted on the door near the releasing device that reads "PUSH UNTIL ALARM SOUNDS. DOOR CAN BE OPENED IN 15 SECONDS". Where approved, a delay of not more than 30 seconds is permitted.</p> <p>2. Based on observation and interviews with Staff, the facility failed to meet the Code requirements in effect at the time of construction or alterations by not having all the components required and or procedures to comply and properly operate doors equipped with Special Locking. This could affect all occupants who need to evacuate through the doors. Findings on October 31, 2024:</p> <p>a. SCU 1st FL, Courtyard Exit and the two Gates from the Courtyard - four Staff members were interviewed and only one carried the key to operate the on/off emergency release switches and that staff member's key was broken in half. The NC State Building Code was not complied with, as all Staff did not carry a key to operate the on/off emergency release switches at the exits.</p> <p>3. Based on observation, the facility failed to meet the Code requirements in effect at the time of alterations by not having code compliant construction required by NC State Building Code.</p> | C 101                                                                                  |                                                                                                                          |                                                        |

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| C 101                                                                         | Continued From page 2<br><br>Findings on October 31, 2024:<br>a. AL 1st FL, Elevator Equip Room - the room<br>had extruded polystyrene insulating sheathing<br>added to the surface of the existing interior walls.<br>No protective barrier had been installed over this<br>combustible material as required by the 2018<br>NCSBC section 2603.4.                                                                                                                                                                                                                                                                                                                                                                                     | C 101                                                                                  |                                                                                                                          |                                                        |
| C 150                                                                         | Corridors-Free of equipment and Obstructions<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL<br>ENVIRONMENT<br>(g) The requirements for corridors are:<br>(4) Corridors shall be free of all equipment and<br>other obstructions.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, the corridors were not<br>free of obstructions. This would affect all<br>residents, staff, and visitors by slowing or<br>obstructing egress during an emergency.<br>Findings on October 31, 2024:<br>a. AL 1st FL, Right Service Corridor - there were<br>two mattresses, two recliners and a Chester<br>drawer, obstructing the required six feet wide<br>egress pathway to four feet and ten inches. | C 150                                                                                  |                                                                                                                          |                                                        |
| C 166                                                                         | Housekeeping-Maintained Free of Hazards<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(5) be maintained in an uncluttered, clean and<br>orderly manner, free of all obstructions and<br>hazards;<br>(e) This Rule shall apply to new and existing<br>facilities.                                                                                                                                                                                                                                                                                                                                                                                       | C 166                                                                                  |                                                                                                                          |                                                        |

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| C 166                                                                         | Continued From page 3<br><br>This Rule is not met as evidenced by:<br>1. Based on Observation, the Building was not maintained free of hazards because the compressed gas cylinders were not properly secured. They may fall and break their valves off. This would turn the compressed gas cylinder into a dangerous projectile.<br>Findings on October 31, 2024:<br>a. AL 2nd FL, Nurse Station - six portable oxygen cylinders were standing up on the floor in a shallow plastic crate not properly secured.<br><br>2. Based on Observation, the Building was not maintained free of hazards, because general maintenance was not being done or has not been completed. This could affect all residents, staff, and visitors if items were broken or partially removed and left where they could harm all.<br>Findings on October 31, 2024:<br>a. AL 1st FL, Spa - the mounting brackets for the missing towel bar remains attached to the wall. These brackets were rough and had sharp edges, which provides potential to cause harm. | C 166                                                                                  |                                                                                                                          |                                                        |
| C 189                                                                         | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.<br>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | C 189                                                                                  |                                                                                                                          |                                                        |

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| C 189                                                                         | <p>Continued From page 4</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation, the building was not maintained in a safe and operating condition, because the doors protecting the openings in the smoke barriers did not close completely and latch, to restrict fire and smoke. This could affect all residents, staff, and visitors by not containing the smoke of the fire in the compartment of origin.</p> <p>Findings on October 31, 2024:</p> <p>a. AL 2nd FL, Smoke Barrier near Bedroom 200 - the front leaf, of the double-egress cross-corridor doors, did not latch into its frame when the fire alarm system released the doors.</p> <p>b. AL 2nd FL, 100 Hall Smoke Barrier - the back leaf, of the double-egress cross-corridor doors, the fire exit hardware device, did not release the door when the push bar was activated.</p> <p>c. AL 1st FL, Smoke Barrier near Bedroom 100 - the front leaf, of the double-egress cross-corridor doors, did not latch into its frame when the fire alarm system released the doors.</p> <p>2. Based on observation, the doors in the fire-resistance-rated vertical separation (stairway) were not maintained in safe and operating condition. This would affect all by not containing fire and/or smoke from entering the enclosure.</p> <p>Findings on October 31, 2024:</p> <p>a. AL 2nd FL, Stairway B - the Corridor door did not close and latch using its own power.</p> <p>b. AL 2nd FL, Stairway B - there was a hole in the fire-rated Corridor door.</p> <p>c. AL 1st FL, Stairway B - the Corridor door did not close and latch using its own power.</p> <p>d. AL 1st FL, Stairway B - the Corridor door's fire exit hardware was missing its latch cylinder to maintain the assemblies fire rating.</p> <p>e. SCU 1st FL, Stairway A - the Corridor door's</p> | C 189                                                                                  |                                                                                                                          |                                                        |

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| C 189                                                                         | <p>Continued From page 5</p> <p>fire exit hardware was missing its latch cylinder to maintain the assemblies fire rating.</p> <p>3. Based on observations, the fire-resistance-rated separation and protection of hazardous areas were not maintained in safe and operating condition. This could affect all if smoke/flames were not contained in the room of origin.<br/>Findings on October 31, 2024:<br/>a. AL 1st FL, Linen Storage (101+ SF) near Bulk Laundry - the corridor door (45 min rated and self-closing) did not close and latch into its frame, using its own power.<br/>b. AL 1st FL, Bulk Laundry (101+ SF) - the corridor door (45 min rated and self-closing) did not close and latch into its frame, using its own power.<br/>c. AL 1st FL, Maintenance Shop - the corridor door (45 min rated and self-closing) did not close and latch into its frame, using its own power.</p> <p>4. Based on observations, the building fire safety was not maintained in a safe and operating condition. This could expose all to fire/smoke if not contained in the room of origin.<br/>Findings on October 31, 2024:<br/>a. AL 1st FL, Maintenance Shop - there were two open-ended sleeves with cable bundles not firestopped as they penetrated the fire-resistance-rated wall assembly.<br/>b. AL 1st FL, Housekeeping near Stairway B - there was an open-ended sleeve with cable bundle not firestopped as it penetrated the fire-resistance-rated wall and ceiling assemblies.</p> <p>5. Based on observation, the smoke tight corridor doors are not maintained in a safe and operating condition.<br/>Findings on October 31, 2024:</p> | C 189                                                                                  |                                                                                                                          |                                                        |

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| C 189                                                                         | <p>Continued From page 6</p> <p>a. AL 1st FL, Fire Side Parlor - the corridor door did not latch into its frame when closed.</p> <p>6. Based on observation, the Facility failed to maintain the electrical system in a safe and operating condition.<br/>Findings on October 31, 2024:</p> <p>a. AL 2nd FL, Bedroom 206 - there was a multiplug adaptor that does not have integral overcurrent protection, with attached electrical power cords plugged into an electrical power receptacle.</p> <p>b. AL 2nd FL, Bedroom 226 - there was a multiplug adaptor attached to an electrical power receptacle. Facility Staff corrected this deficiency before the Construction Surveyor left the site.</p> <p>c. SCU 1st FL, Exit A - there was a frayed flexible metal conduit between the doorframe and the fire exit hardware.</p> <p>7. Based on observation, the Building Sprinkler System was not maintained in a safe and operating condition. This would affect all if fire were not contained in the room of origin.<br/>Findings on October 31, 2024:</p> <p>a. AL 1st FL, Marketing Office Closet - the fire sprinkler was missing its escutcheon plate, exposing an opening through the fire-resistance-rated ceiling.</p> <p>b. AL 2nd FL, Lifestyle 360 Director Office - the fire sprinkler was missing its escutcheon plate exposing an opening through the fire-resistance-rated ceiling.</p> <p>c. AL 1st FL, Clean Linen - the fire sprinkler escutcheon plate did not cover the complete opening through the fire-resistance-rated ceiling.</p> <p>d. AL 1st FL, Bulk Laundry - a fire sprinkler head was debris-loaded with lint.</p> <p>e. AL 1st FL, Maintenance Shop - the upright fire sprinkler heads, did not extend above the</p> | C 189                                                                                  |                                                                                                                          |                                                        |

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>HAL063022</b>          | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____                                                | (X3) DATE SURVEY<br>COMPLETED<br><br><b>10/31/2024</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>FOX HOLLOW SENIOR LIVING COMMUNITY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>190 FOX HOLLOW<br/>PINEHURST, NC 28374</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                                      | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | ID<br>PREFIX<br>TAG                                                                    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| C 189                                                                         | Continued From page 7<br><br>tops of the storage tubs. The tubs obstruct the<br>sprinkler's spray pattern.<br>f. AL 1st FL, Kitchen - the fire sprinkler was<br>missing its escutcheon plate exposing an opening<br>through the fire-resistance-rated ceiling.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | C 189                                                                                  |                                                                                                                          |                                                        |
| C 191                                                                         | Unvented & Portable Elec. Heaters Prohibited<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(b) There shall be a heating system sufficient to<br>maintain 75 degrees F (24 degrees C) under<br>winter design conditions. In addition, the<br>following shall apply to heaters and cooking<br>appliances.<br>(2) Unvented fuel burning room heaters and<br>portable electric heaters are prohibited.<br>(k) This Rule shall apply to new and existing<br>facilities with the exception of Paragraph (e)<br>which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on Observation, the facility failed to<br>prevent the use of portable electric heaters in an<br>Adult Care Home. This could affect all if the<br>heater was the ignition source of a fire. The<br>danger increases if used by residents or<br>combustible material is near.<br>Findings on October 31, 2024:<br>a. AL 2nd FL, Lifestyle 360 Director Office -a<br>portable electric space heater was found in this<br>room | C 191                                                                                  |                                                                                                                          |                                                        |