

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL023043	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 04/04/2024
NAME OF PROVIDER OR SUPPLIER SERENITY LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 208 LESLIE DRIVE SHELBY, NC 28152		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Kelly Myers DHSR Construction Section conducted a Biennial Survey on april 4, 2024 from 10:10 AM to 11:20 AM at the above referenced facility. DHSR records indicate the home was first licensed on July 17, 2012 as a Family Care Home for five (5) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes the applicable portions of the 2009 North Carolina Building Code - Section 425.2- Residential Care Homes NOTES: This facility did not have any residents at the time of the survey. 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with on-site staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 137	Bathroom-Mechanical Ventilation SECTION .0300 - THE BUILDING 10A NCAC 13G .0309 BATHROOM (g) The bathrooms shall be lighted to provide 30	C 137		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 137	Continued From page 1 foot candles of light at floor level and have mechanical ventilation at the rate of two cubic feet per minute for each square foot of floor area. These vents shall be vented directly to the outdoors. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the left side bathroom has a mechanical vent, but it is not vented to the outside. This is not compliant with the rule. Take the necessary steps to vent the bath exhaust to the exterior of the home. 2. At the time of the survey it was observed that there was no mechanical ventilation and window drops when opened preventing ventilation. This is not compliant with the rule. Take the necessary steps to repair the window so that it will remain open or install mechanical ventilation that exhausts outside the home.	C 137		
C 142	Corridor-Night Lights SECTION .0300 - THE BUILDING 10A NCAC 13G .0311 CORRIDOR (b) Corridors shall be lighted with night lights providing 1 foot-candle power at the floor. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there was not a corridor night light in the hallway or the den. This is not compliant with the rule. Take the necessary steps to install night lights.	C 142		
C 146	Outside Entrances/Exits-Ramp(s) SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE	C 146		

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C 146	Continued From page 2 AND EXITS (c) At least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there was no grab bar at the front door and there was a step up into the home. This is not compliant with the rule. Take the necessary steps to have install a grab bar at the front door. 2. At the time of the survey it was observed that the handrails to the front ramp are loose on both sides. This is not compliant with the rule. Take the necessary steps to secure both handrails. 3. At the time of the survey it was observed that the ramp had a trip hazard at the wood landing and ramp. This is not compliant with the rule. Take the necessary steps to remove the trip hazard.	C 146		
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all	C 147		

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C 147	Continued From page 3 times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the side door from the left double occupancy bedroom was not a single motion doorknob and the sliding glass door isn't a single hand motion. This is not compliant with the rule. *This deficiency was previously cited during our May 12, 2021, biennial survey, take action to correct this deficiency.	C 147		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the range hood did not work and there was a missing lightbulb and cover. This is not compliant with the rule. * This deficiency was previously cited during our June 19, 2019, and May 12, 2021, biennial surveys, take action to correct these deficiencies. 2. At the time of the survey it was observed that the attic access hatch is damaged. This is not compliant with the rule. Take the necessary steps	C 174		

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C 174	Continued From page 4 to replace the attic hatch. * This deficiency was previously cited during our June 19, 2019, and May 12, 2021, biennial surveys, take action to correct these deficiencies. 3. At the time of the survey it was observed that the hinge on the bedroom door in the front right bedroom was damaged, preventing the door from shutting. This is not compliant with the rule. Take the necessary steps to repair the door hinge and ensure that the door will shut. *This deficiency was previously cited during our May 12, 2021 biennial survey, take action to correct this deficiency. 4. At the time of the survey it was observed that there is a lint build up and foreign materials behind the dryer and the dryer duct is disconnected. This is not compliant with the rule. Take the necessary steps to clean behind the dryer and connect the dryer duct to the dryer. *This deficiency was previously cited during our May 12, 2021 biennial survey, take action to correct this deficiency. 5. At the time of the survey it was observed that the floor is soft by the shower in the left hall bath. This is not compliant with the rule. Take the necessary steps to further evaluate the cause of the soft flooring to ensure that there is not a potential safety hazard. *This deficiency was previously cited during our May 12, 2021, biennial survey, take action to correct this deficiency. 6. At the time of the survey it was observed that the electrical receptacle on the left side of the kitchen sink is not protected. This is not compliant with the rule. Take the necessary steps to provide GFCI protected receptacle.	C 174		

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C 174	Continued From page 5 *This deficiency was previously cited during our May 12, 2021, biennial survey, take action to correct this deficiency. 7. At the time of the survey it was observed that there is a hole in the wall behind the door in bedroom 2. This is not compliant with the rule. Take the necessary steps to repair the wall. *This deficiency was previously cited during our May 12, 2021, biennial survey, take action to correct this deficiency. 8. At the time of the survey it was observed that the floor is soft by the back door. This is not compliant with the rule. *This deficiency was previously cited during our May 12, 2021, biennial survey, take action to correct this deficiency. 9. At the time of the survey it was observed that the GFCI receptacle in the half bath would not reset. This is not compliant with the rule. Take the necessary steps to repair or replace the GFCI. *This deficiency was previously cited during our May 12, 2021, biennial survey, take action to correct this deficiency. 10. At the time of the survey it was observed that the HVAC return filter was dirty. This is not compliant with the rule. Take the necessary steps to replace the return filter routinely. 11. At the time of the survey it was observed that the front right corner bedroom bifold closet doors were off track and broken. This is not compliant with the rule. Take the necessary steps to repair or replace the closet doors. 12. At the time of the survey it was observed that the door latch was on backwards at the first	C 174		

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C 174	Continued From page 6 bedroom on the right. This is not compliant with the rule. Take the necessary steps to repair the door knob latch. 13. At the time of the survey it was observed that there is wall damage above the right side of the sliding glass door. This is not compliant with the rule. Take the necessary steps to repair the wall. 14. At the time of the survey it was observed that bath exhaust fan covers were dusty. This may limit the ability of the fan to remove moisture while in use and it should be kept in a clean appearance. This is not compliant with the rule. Take necessary steps to clean the exhaust fan grill cover routinely. 15. At the time of the survey it was observed that the left hall bath exhaust fan had exposed wires in that attic. This is not compliant with the rule. Take the necessary steps to terminate the wiring in a junction box with a cover. 16. At the time of the survey it was observed that the right hall bath vanity light had burnt bulbs. This is not compliant with the rule. Take the necessary steps to replace all burnt bulbs routinely. 17. At the time of the survey it was observed that the back right bedroom door doesn't latch and the half bath door would not shut. This is not compliant with the rule. Take the necessary steps to repair the door so that the resident may have privacy. 18. At the time of the survey it was observed that the half bath ceiling had multiple nail pops exposing the nail heads. This is not compliant with the rule. Take the necessary steps to repair	C 174		

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C 174	Continued From page 7 the ceiling. 19. At the time of the survey it was observed that the peel and stick flooring in the right hall bath was loose. This is not compliant with the rule. Take the necessary steps to repair the flooring. 20. At the time of the survey it was observed that the back deck exterior light was broken. This is not compliant with the rule. Take the necessary steps to repair or replace the light fixture. 21. At the time of the survey it was observed that the trim around the sliding glass door was not painted. This is not compliant with the rule. Take the necessary steps to protect the trim with paint. 22. At the time of the survey it was observed that the right handrail top rail at the front ramp was deteriorating. This is not compliant with the rule. Take the necessary steps to repair or replace the top rail. 23. At the time of the survey it was observed that there was construction debris and appliances being stored under the carport. This is not compliant with the rule. Take the necessary step to remove the construction debris and appliances. 24. At the time of the survey it was observed that the deck joists are spaced 30.5 inches apart, which allows for more flexion of standard deck boards. This is not compliant with the rule. Take the necessary steps to have a contractor or local building official further evaluate the construction of the deck for safety. 25. At the time of the survey it was observed that the half bath vanity light glove was missing and a bulb was missing. This is not compliant with the	C 174		

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C 174	Continued From page 8 rule. Take the necessary steps to install a lightbulb and globe. 26. At the time of the survey it was observed that there was a burnt bulb in the ceiling fan. This is not compliant with the rule. Take the necessary steps to replace the burnt bulb. 27. At the time of the survey it was observed that the was a missing bulb in the attic light fixture. This is not compliant with the rule. Take the necessary steps to install a light bulb. 28. At the time of the survey it was observed that chain link fencing was damaged on the right side. This is not compliant with the rule. Take the necessary steps to repair the fencing.	C 174		