

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL096053	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 04/01/2025
NAME OF PROVIDER OR SUPPLIER NAVION OF GOLDSBORO		STREET ADDRESS, CITY, STATE, ZIP CODE 1800 N BERKLEY BLVD GOLDSBORO, NC 27534		
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C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on April 1, 2025. Records indicate this facility was first licensed on June 11, 1997. The facility is currently licensed for 60 Beds. Therefore the facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds, applicable portions of the 1996 (1997 Revision) Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1996 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure. Deficiencies were cited and a Plan of Corrections is required.	C 000		
C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Observations revealed that the outside grounds were not kept in a clean and safe condition. Findings on April 1, 2025: a. Exit by 304 - there is a lot of trash including cups and plastic bags caught in the tree line behind the building. b. Exit by Beauty Shop - a couple of small pieces of the siding have fallen off to the left of the door	C 160		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 160	Continued From page 1 at the top of the wall.	C 160		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls, ceilings and floors were not kept clean and in good repair. Findings on April 1, 2025: a. Room 704 Bath - there is a heavy accumulation of dust on the fan. b. There is a 12" long section where the ceiling finish has chipped off on the bulkhead outside of the Nurses Station. c. Spa - the shower wall and floor is dirty and has a little mildew build-up below the shower head. d. Kitchen - there is a build up of grease on the range hood filters.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and	C 166		

Division of Health Service Regulation

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C 166	Continued From page 2 hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility was not maintained free of all obstructions. Door hardware that is broken or damaged and does not allow exiting from a space can cause harm if the occupants cannot safely exit during a fire or other emergency. Findings on April 1, 2025: a. Biohazard Room off of Laundry - the interior door handle on the corridor door has broken off preventing direct egress to the corridor. 2. Observations revealed that the facility was not free of all hazards. Bent or damaged metal that projects into the path of egress can injure the occupants of the facility. Findings on April 1, 2025: a. Exit by Room 805 - the metal bar attached to the door sweep is bent about 30 degrees and can scratch or trip a resident or guest. 3. Based on observation there is a failure to maintain the facility free from hazards. Means of egress or exit paths that are obstructed or blocked could delay or hinder emergency evacuation of the occupants from the facility. Findings on April 1, 2025: a. Exit by Room 304 - there was a grocery cart at the exit door encroaching upon the path of egress. The cart was moved at the time of survey.	C 166		

Division of Health Service Regulation

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C 189	Continued From page 3	C 189		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation fire safety equipment has not been inspected to assure it has been maintained in a safe and operable condition. Occupants of the facility could be affected if fire safety equipment in the smoke compartment did not operate when needed to provide fire protection. Findings on April 1, 2025: a. Riser Room - the fire extinguisher did not receive its annual service. b. Kitchen - the service tag on the hood suppression system shows it was last serviced in September of 2023. The hoods are required to be inspected every six months. 2. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. Occupants of the facility could be affected if the signs indicating exit paths could not be seen in the event of an emergency evacuation. Findings on April 1, 2025:	C 189		

Division of Health Service Regulation

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C 189	Continued From page 4 a. The exit sign at the smoke barrier doors to the 800 Hall was not illuminated. b. The exit sign at the cross corridor doors across from the Spa did not illuminate on test. c. Dining - the exit sign over the exterior door appears to not illuminate on test. 3. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could affect occupants of the facility if egress paths and exits were not illuminated during a power outage. Findings on April 1, 2025: a. Exit by Room 604 - the outside emergency light did not illuminate on test. b. The emergency light outside of Mechanical Room 409 did not illuminate on test. c. Mechanical Room 403 - the left bulb on the emergency light is burned out. d. Service Hall Mechanical Room - the emergency light did not illuminate on test. e. The exterior emergency light outside of the Service Hall exit is dim when tested. f. Dining - both of the ceiling mounted emergency lights buzz and are dimly lit when tested indicating low batteries. 4. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. The occupants in the smoke compartment could be affected if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on April 1, 2025: a. The latching hardware on the right door of the cross corridor doors by the Sales Office is loose and the door does not latch when released by the fire alarm.	C 189		

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C 189	Continued From page 5 5. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on April 1, 2025: a. Exit by 805 - there is a small gap in the ceiling at the sprinkler head. b. Room 704 - there is a gap along the right side of the exhaust fan where the grille is not fitting into the opening. c. There is a gap at the smoke detector outside of the Health and Wellness Office. This was observed at several heads that have recently been replaced. 6. Based on observation the facility's fire safety equipment is not maintained in operating condition. Failure to maintain fire safety equipment in operating condition due to sprinkler heads being obstructed could affect occupants in the fire compartment if the sprinkler head could not suppress a fire. Findings on April 1, 2025: a. Room 704 Bath - there is an excessive amount of dust and cobwebs on the sprinkler head. b. Exit by Room 604 - the sprinkler head is loaded with cobwebs and debris. 7. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Use of materials that are not fire resistant rated could allow fire and smoke to spread beyond the area of origin.	C 189		

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C 189	Continued From page 6 Findings on April 1, 2025: a. An orange foam product was used to seal an opening at the sprinkler head outside of Room 303. This product does not meet the fire resistant rating required for ceiling penetrations. 8. Based on observation and testing there is failure to maintain the facility's emergency fire alarm system devices and equipment in a safe operating condition. All the occupants of the facility could be affected if the equipment failed to alert the occupants in case of a fire. Findings on April 1, 2025: a. Kitchen - the base on the smoke detector near the Dining Room is broken and the smoke detector is hanging from its wires. 9. Based on observation electrical equipment has not been maintained in a safe manner. Findings on April 1, 2025: a. Kitchen - the lens on the light fixture near the Dining door is broken.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms;	C 199		

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C 199	Continued From page 7 (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the build up humidity that can cause mildew and slick areas and prevents the dissipation of odors. Findings on April 1, 2025: a. Spa - the exhaust fan in the tub area is not working.	C 199		