

941 Goins Road
Pembroke, NC 28372
910-521-0040
910-521-3266 Fax

**Morning Star Assisted
Living**

Fax

To:	Suzanna Fay	Fax:	919-733-6592
From:	Karen Hunt	Date:	4/14/25
Re:		Pages:	11
Cc:			

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Comments:

Sorry. Forget to sign



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

March 28, 2025

Karen Hunt, Owner/Administrator (via email only)
941 Goins Road
Pembroke, NC 28372

RE: Morning Star AL #4 – ACH Biennial Follow-up Construction Survey
941 Goins Road
Pembroke (Robeson County)
FID #921057

Dear Ms. Hunt:

On **March 19, 2025**, a Biennial Follow-up Construction Survey was conducted at your facility by the Construction Section of the Division of Health Service Regulation to determine if your facility was in compliance. As a result of this survey, your facility is not in substantial compliance due to uncorrected deficiencies. Failure to correct the outstanding deficiencies may jeopardize the status of your license. Corrections are required and a **Signed Plan of Correction** must be submitted.

Plan of Correction (POC)

A POC for the deficiencies must be submitted by April 12, 2025.

Your POC for the deficiencies must contain the following:

- o What corrective action(s) will be accomplished by the facility to correct the deficient practice;
- o How you will identify other life safety issues having the potential to affect residents by the same deficient practice and what corrective action will be taken;
- o What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur; and,
- o How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place.

- o Include dates when corrective action will be completed. The corrective action dates must be acceptable to the State. Any completion date greater than **15** days from date of survey requires a written waiver from DHSR – Construction Section.
- Corrective action must begin immediately.

Please understand that completion of current and previous surveys and/or Construction project approval in no way relieves the Provider from responsibility related to violations of governing codes and regulations not found by our office or other reviewing agencies. When such violations are found, they must be corrected.

Your Signed Plan of Correction can be:

Mailed to: DHSR Construction Section
2705 Mail Service Center
Raleigh, NC 27699-2705

Faxed to: (919) 733-6592

Emailed to: DHSR.Construction.Admin@dhhs.nc.gov

Please do not hesitate to call us if you have questions or if we can be of further assistance.

Sincerely,

Suzanna Fay

Suzanna Fay
Biennial Institutional Engineering Surveyor
DHSR – Construction Section

cc: DHSR – Adult Care Licensure Section
County Building Inspection Department – with attachment (via email only)
Robeson County DSS – with attachment (via email only)

PRINTED: 03/28/2025
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL078067	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____		(X3) DATE SURVEY COMPLETED R 03/19/2025
NAME OF PROVIDER OR SUPPLIER MORNING STAR AL #4			STREET ADDRESS, CITY, STATE, ZIP CODE 941 GOINS ROAD PEMBROKE, NC 28372		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
{C 000}	Initial Comments	{C 000}			
	Report of a Biennial Follow Up Construction Survey by Suzanna Fay conducted on March 19, 2025.				
	There are deficiencies cited in the Biennial Construction Survey that remain to be corrected and new deficiencies have been added.				
C 101	Existing Licensed Fac- No less than '71 Rules	C 101			
	SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;				
	This Rule is not met as evidenced by: New Deficiencies: 1. Observations revealed that the facility is not in compliance with code requirements in effect at the time of construction, change in service or bed count, addition, renovation or alteration. For licensed facilities equipped with special locking the doors shall unlock upon actuation of the automatic fire detection system or automatic				

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

0029

77RW23

If continuation sheet 1 of 4

PRINTED: 03/28/2025
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Division of Health Service Regulation

AND PLAN OF CORRECTION		IDENTIFICATION NUMBER: HAL078067		A. BUILDING: 01 B. WING _____		COMPLETED R 03/19/2025	
NAME OF PROVIDER OR SUPPLIER MORNING STAR AL #4				STREET ADDRESS, CITY, STATE, ZIP CODE 941 GOINS ROAD PEMBROKE, NC 28372			
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C 101	Continued From page 1 sprinkler system. Findings on March 19, 2025: a. The fire alarm was activated using canned smoke. When the fire alarm activated, none of the magnetic locks released in the facility. 2. Based on interview and observations, it was revealed that the facility is not in compliance with code requirements in effect at the time of construction, change in service or bed count, addition, renovation or alteration. For licensed facilities equipped with special locking, for any required emergency release switch that is of the locking type, all staff that are responsible for the evacuation of the occupants of the locked unit must carry emergency release switch keys. Findings on March 19, 2025 a. All staff responsible for the evacuation of the occupants did not carry a key for the emergency override switch.			C 101	1- a.) The magnetic lock release was repaired by Total Electric and more DBA In Home Tech and by All American Fire Protection on 4/2/2025. (see invoice) 2- a) All staff responsible for the evacuation of the occupants carry a key for the emergency override switch. 3/19/25		
{C 116}	Plans Submittals and Approvals SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0304 PLANS AND SPECIFICATIONS (a) When construction or remodeling of an adult care home is planned, two copies of Construction Documents and specifications shall be submitted by the applicant or appointed representative to the Division for review and approval. As a preliminary step to avoid last minute difficulty with final plan approval, Schematic Design Drawings and Design Development Drawings may be submitted for approval prior to the required submission of Construction Documents. (b) Approval of Construction Documents and			{C 116}	Please see attached scope of work and inspection completed on the fire alarm panel. by All American Fire Protection stating what was done and all equipment was tested and in working order.		

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{C 116}	Continued From page 2 specifications shall be obtained from the Division prior to licensure. Approval of Construction Documents shall expire after one year unless a building permit for the construction has been obtained. (c) If an approval expires, renewed approval shall be issued by the Division, provided revised Construction Documents meeting all current regulations, codes and standards are submitted by the applicant or appointed representative and reviewed by the Division. (d) Any changes made during construction shall require the approval of the Division to assure that licensing requirements are maintained. (e) Completed construction or remodeling shall conform to the requirements of this Section including the operation of all building systems and shall be approved in writing by the Division prior to licensure or occupancy. Within 90 days following licensure, the owner or licensee shall submit documentation to the Division that "as built" drawings have been received from the builder. (f) The applicant or designated agent shall notify the Division when actual construction or remodeling starts and at points when construction is 50 percent, 75 percent and 90 percent complete and upon final completion. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not submit plans when construction or remodeling occurred. Findings on March 19, 2025: a. The fire alarm panel has been replaced within the last 12 months and there is not a record that plans were submitted to DHSR/Construction for review.	{C 116}			

Division of Health Service Regulation
STATE FORM

0058

77RW23

If continuation sheet 3 of 4

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{C 189}	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 7. Observations revealed that the building was not maintained in a safe and operable condition. Findings on March 19, 2025: a. The courtyard gate is equipped with a magnetic locking system which did not release upon activation of the fire alarm.	{C 189}	7. a) The courtyard gate magnetic locking system was repaired on 4/8/25 by Total Electric and More DBA In Home Tech and All American Fire Protection. Please see attached Invoice.		



Total Electric and More DBA In Home Tech

3529 Gillespie Street | Fayetteville, North Carolina 28306
9104794940 | Michael@inhome.tech | inhome.tech

RECIPIENT:

Anthony Hunt

941 Goins rd.
Pembroke, North Carolina 25872

Invoice #2585

Issued	Mar 20, 2025
Due	Mar 19, 2025
Paid	Mar 31, 2025

Total	\$105.00
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Account Balance	\$231.40
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Check Access control system

Product/Service	Description	Qty.	Unit Price	Total
Apr 02, 2025				
Service Call	One hour on site for service call fee, does not include parts.	1	\$105.00	\$105.00*

Thank you for your business. Please contact us with any questions regarding this invoice.

Subtotal	\$105.00
state tax (7.0%)	\$0.00
Total	\$105.00
Paid	-\$105.00
Invoice balance	\$0.00
Account balance	\$231.40



Total Electric and More DBA In Home Tech

3529 Gillespie Street | Fayetteville, North Carolina 28306
9104794940 | Michael@inhome.tech | inhome.tech

RECIPIENT:

Transaction date Mar 31, 2025

Anthony Hunt

3017 Dunn Road
Eastover, North Carolina 28312

Receipt for Payment

Amount: \$105.00

Transaction date: Mar 31, 2025

Method of payment: Credit/debit card

Payment applied to Invoice #2585

FIRE ALARM INSPECTION AND TESTING REPORT

All American Fire Protection
 159 S. Main St.
 Spring Lake, NC 28390
 (910) 496-0600

Name: Morning Star Assisted Living
 Street: 941 Goins Road
 City, Zip: Pembroke
 POC: BUILDING #4

Job Number: 30783265
 Job Dates/Times: 09/18/2023 08:30
 System Monitored: Yes
 Phone: (910) 521-0040

SUMMARYTest Result: **PASS**

NOTES

Device Total _____
 Control Panel Condition OK
 Battery Condition OK
 Notification Circuit OK
 Alarm Circuit OK

System all normal.

CONTROL PANELMANUFACTURER: AutocallMODEL: 4006

SOFTWARE VERSION: _____

TYPE: ConventionalLOCATION: In Laundry room #4

CIRCUIT STYLE: _____

PRIMARY POWER SUPPLY**SECONDARY POWER SUPPLY**

LOCATION: Laundry room hall
 MFR: Square d
 MODEL: _____
 QTY: 1

VOLTAGE: 120
 AMPS: _____
 TYPE: Breaker
 PANEL #: Panel A,#2

LOCATION: In FACP
 MFR: Battery center
 MFR DATE: 2020
 VOLTAGE: _____

INSTALL DATE: _____
 BATTERY SIZE: 12v7ah
 BATTERY QTY: 2
 RATING: _____

TESTING RESULTS

CONTROL UNIT:	PASS	TROUBLE SIGNALS:	PASS	LOCAL ANNUNCIATOR:	N/a	BATTERY CONDITION:	PASS
LAMPS/LED/LCD:	PASS	GROUND FAULT:	PASS	REMOTE ANNUNCIATOR:	N/a	LOAD VOLTAGE:	PASS
FUSES:	PASS	SUPERVISION:	PASS	REMOTE POWER PANEL:	N/a	DISCHARGE & CHARGER TEST:	PASS

MONITORING VERIFICATIONENTITY NAME: Security CentralACCOUNT NUMBER: 1515-A2372

ENTITY ADDRESS: _____

TRANSMISSION TYPE: _____

ENTITY PHONE: 800-286-5699

APPROVING AGENCY: _____

TIME	DESCRIPTION	TEST	COMMENTS	SYSTEM PASS/FAIL
1202	ALARM SIGNALS	1202	PASS	PASS
1203	ALARM RESTORE	1203	PASS	
1215	TROUBLE SIGNAL	1215	PASS	
	SUPERVISORY SIGNAL		N/a	
	SUPERVISORY RESTORE		N/a	

DEVICE QUANTITY

MANUAL PULL STATION <u>4</u>	SMOKE DETECTOR <u>17</u>	HEAT DETECTOR <u>3</u>	DUCT DETECTOR _____	BEAM DETECTOR _____
TAMPER SWITCH _____	WATERFLOW SWITCH _____	OTHER INITIATING _____	OTHER SUPERVISORY _____	DOOR HOLDER _____
HIGH/LOW PRESSURE _____	FIRE PUMP _____	SMOKE DAMPER _____	SUPPRESSION TANK _____	BELL _____
STROBE ONLY _____	HORN STROBE <u>2</u>	SPEAKER _____	SPEAKER STROBE _____	BELL STROBE _____

DATE: 09/18/2023JOB NUMBER: 30783265

CUSTOMER PRINT: _____

TECHNICIAN PRINT: Micah Stevens

CUSTOMER SIGN: _____

TECHNICIAN SIGN: Micah Stevens

SERVICE OTRADE

Repair Job #23585914

History Send Blank Page Print Filter

Job Owner:
Emily Ragsdale

Job Location:
Manufacturing Star Assisted Living
9441 Coles Road
Pembroke, NC 28672
(910) 527-0040
A. George Street V09W

Company:
Manufacturing Star Assisted Living
PO Box 310
Wade, NC 28695

Job Contact:
William Deesse - Manager

Official:
Pembroke - Main Office

Job Description

The following is an estimate of repair a deficiency found at the facility. These repairs should be made immediately to bring the facility into compliance. The fire alarm system is inoperable at this time and will not perform as intended in case of an emergency. Please do not hesitate to contact us with any questions.

Scope of work

- Replace the system with all new panels and devices
- Add notification devices to building #4 (only 1 had currently)
- Reprogram devices to building 3 & 4 to ensure proper function and communication with monitoring company
- Perform 100% test including 3 & 4 to ensure proper function and communication with monitoring company

Furnish and install fire alarm system including all panels and local code. All material installed is covered by a 5-year factory warranty. A 50% down payment is due upon acceptance over \$1000.00. 40% of the total is due when our portion of the work is completed with the final 10% due the day of the final inspection.

The scope below includes installation, testing, programming, and initial training fees.

Exclusions:

1. Conduit will be provided as required by code. Any exposed cable will be secured and increased along with the building supports. If the conduit is required to be installed at height, it is to be provided, installed, and painted by others.
2. Conduit painting
3. Additional requirements due to change of existing plans:
4. Electrical wiring from the prior
5. Painting, painting, and painting

Appointments

18 Completed

My Profile Logout

Support

Act on this Job

- Send Service Link
- Invoice #20
- Post Job
- Copy Job

\$8,771.53
\$6,771.53 cost
Gross Margin
\$5,098.87
60.2%
Invoice #1158515