

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL060158	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 05/07/2025
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NAME OF PROVIDER OR SUPPLIER THE CHARLOTTE ASSISTED LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 9120 WILLOW RIDGE DRIVE CHARLOTTE, NC 28210
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D 000	Initial Comments The Adult Care Licensure Section and the Mecklenburg County Department of Social Services conducted an annual and follow-up survey from May 6, 2025 to May 7, 2025.	D 000		
D 367	10A NCAC 13F .1004 (j) Medication Administration 10A NCAC 13F .1004 Medication Administration (j) The resident's medication administration record (MAR) shall be accurate and include the following: (1) resident's name; (2) name of the medication or treatment order; (3) strength and dosage or quantity of medication administered; (4) instructions for administering the medication or treatment; (5) reason or justification for the administration of medications or treatments as needed (PRN) and documenting the resulting effect on the resident; (6) date and time of administration; (7) documentation of any omission of medications or treatments and the reason for the omission, including refusals; and, (8) name or initials of the person administering the medication or treatment. If initials are used, a signature equivalent to those initials is to be documented and maintained with the medication administration record (MAR). This Rule is not met as evidenced by: Based on observations, record reviews, and interviews the facility failed to document the administration of a medication on the Electronic Medication Administration Record (eMAR) for 1 of 5 sampled residents (Resident #1) related to	D 367		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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D 367	Continued From page 1 oxygen. The findings are: Review of Resident #1's current FL2 dated 05/22/24 revealed: -Diagnoses included diabetes chronic kidney disease stage 3, chronic obstructive pulmonary disease, and hypertension. -There was an order for oxygen 2 liters per minute (LPM) via nasal canula as needed (PRN) for dizziness. Review of Resident #1's physician order dated 01/17/25 revealed there was an order for oxygen 2 LPM continuous via nasal canula. Observation of Resident #1 on 05/06/25 and 05/07/25 revealed he was using oxygen 2 LPM continuous via nasal canula. Review of Resident #1's March 2025, April 2025 and May 2025 (eMARs) revealed there was no order entered for oxygen 2 LPM continuous via nasal canula. Interview with a medication aide (MA) on 05/07/25 at 1:54pm revealed: -She did not document Resident #1's oxygen on the eMAR because there was no order entered on the eMAR. -Resident #1 wore his oxygen at all times when he was in his room and used a portable oxygen tank when he was not in his room. Interview with Resident #1's Primary Care Physician (PCP) on 05/07/25 at 12:37pm revealed: -Resident #1 had an order for oxygen 2 LPM continuously via nasal canula.	D 367		

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D 367	Continued From page 2 -Staff should be ensuring Resident #1 was on oxygen as ordered. Interview with the Resident Care Director (RCD) on 05/07/25 at 2:05pm revealed: -She and the Health and Wellness Director (HWD) were responsible for entering orders on the eMAR. -She did not know Resident #1's oxygen order was not entered on the eMAR. -She expected MAs to notify the RCD or HDW about discrepancies on the eMAR. Interview with the Administrator on 05/07/25 at 2:27pm revealed: -The eMAR or TAR system might of had a glitch and not allowed for an oxygen order to be entered or viewed for some residents. -She expected MAs to pull from an order list to clarify orders that should be displayed on the eMAR or TAR and document appropriately. -The current eMAR system was scheduled to transition to a new system by the end of 2025.	D 367			
D 375	10A NCAC 13F .1005 (a) Self-Administration Of Medications 10A NCAC 13F .1005 Self -Administration Of Medications (a) An adult care home shall permit residents who are competent and physically able to self-administer their medications if the following requirements are met: (1) the self-administration is ordered by a physician or other person legally authorized to prescribe medications in North Carolina and documented in the resident's record; and (2) specific instructions for administration of prescription medications are printed on the	D 375			

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D 375	Continued From page 3 medication label. This Rule is not met as evidenced by: Based on observations, record review and interviews the facility failed to ensure 1 of 5 sampled residents (Resident #1) had a physician's order to self-administer a medication used to treat shortness of breath. The findings are: Review of Resident #1's current FL2 dated 05/22/24 revealed: -Diagnoses included diabetes chronic kidney disease stage 3, chronic obstructive pulmonary disease, and hypertension. -There was an order for albuterol sulfate inhaler (a medication to treat shortness of breath) 90 mcg, inhale 2 puffs every 6 hours as needed. Review of Resident #1's record revealed: -There was an order for albuterol sulfate HFA 90 mcg/ actuation aerosol inhaler 2 puffs every 6 hours as needed for shortness of breath. -There was no order for Resident #1 to self-administer his albuterol inhaler. Review of Resident #1's March 2025, April 2025, and May 2025 eMARs revealed there was no order entered for Resident #1 to self administer his albuterol inhaler. Interview with the medication aide (MA) on 05/07/25 at 11:50am revealed: -She could not locate the inhaler on the medication cart. -Resident #1 did not have an order to	D 375			

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D 375	Continued From page 4 self-administer his albuterol inhaler as needed. Observation of Resident #1 on 05/07/25 at 11:55am revealed Resident #1 removing his albuterol inhaler from his pants pocket. Interview with Resident #1 on 05/07/25 at 11:55am revealed: -He obtained the inhaler from a MA (unknown name) to use as needed and kept it in his room or in his pocket. -He used the inhaler at times but did not use it recently. Interview with Resident #1's Primary Care Physician (PCP) on 05/07/25 at 12:37pm revealed: -Resident #1 had an order for albuterol inhaler 2 puffs as needed. -Resident #1 did not have an assessment and/ or order to self-administer albuterol inhaler and did not know how he obtained the inhaler to keep in his room or on his person. -Outcome related to overuse of or improper use of albuterol inhaler could result in increased anxiety and nervousness. -Resident #1 was cognitive and able to self-administer albuterol inhaler although he needed an order to self-administer the inhaler. Interview with the Resident Care Director (RCD) on 05/07/25 at 2:05pm revealed: -She did not know Resident #1 was self-administering his albuterol inhaler. -Resident #1's did not have a self-administration order for albuterol inhaler. -She expected the MAs to read what's on Resident #1's treatment orders. Interview with the Administrator on 05/07/25 at	D 375			

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D 375	Continued From page 5 2:27pm revealed: -She did not know Resident #1 was self-administering his albuterol inhaler without an order for self-administration. -She expected communication between Resident #1, the PCP and the RCD related to a self-administration assessment followed by an order for self-administration if appropriate.	D 375			