

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL051057	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 05/14/2025
NAME OF PROVIDER OR SUPPLIER THE VILLAS AT BENSON VII		STREET ADDRESS, CITY, STATE, ZIP CODE 606 EAST MORRIS AVENUE BUILDING 7 BENSON, NC 27504		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Kelly Myers DHSR Construction Section conducted a Biennial Survey on May 14, 2025 from 8:55 AM to 10:15 AM at the above referenced facility. DHSR records indicate the home was first licensed on July 12, 2016 as a Family Care Home six (6) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the applicable portions of the 2012 North Carolina Building Code - Section 425.2 Residential Care Homes. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 105	Initial Licensure-Meet NCSBC SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (a) Any building licensed for the first time as a family care home shall meet the applicable requirements of the North Carolina State Building	C 105		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 105	Continued From page 1 Code. All new construction, additions and renovations to existing buildings shall meet the requirements of the North Carolina State Building Code for One and Two Family Dwellings and Residential Care Facilities if applicable. All applicable volumes of The North Carolina State Building Code, which is incorporated by reference, including all subsequent amendments, may be purchased from the Department of Insurance Engineering Division located at 322 Chapanoke Road, Suite 200, Raleigh, North Carolina 27603 at a cost of three hundred eighty dollars (\$380.00). (b) Each home shall be planned, constructed, equipped and maintained to provide the services offered in the home. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there was only one resident in the building at the time a live fire drill was conducted. The resident did not respond or attempt to evacuate when the alarms were activated. This is not compliant with the rule. Take the necessary steps to train all residents to respond and evacuate at any time the alarms are activated. This should be without staff prompting or assistance based on the home being licensed for all ambulatory residents.	C 105		
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn	C 147		

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C 147	Continued From page 2 buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that the kitchen storm door had a locking mechanisms that requires special knowledge to operate. This is not compliant with the rule. Take the necessary steps to remove or disengage the security locks at the kitchen storm door. NOTE: This was corrected at the time of the survey.	C 147		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the ceiling was damaged in the janitors closet. This is not compliant with the rule. Take the necessary steps to repair the damaged ceiling. 2. At the time of the survey it was observed that the vinyl flooring was torn and not properly secured at the bedroom and bathroom transition in the staff quarters. This is not compliant with the rule. Take the necessary steps to repair or replace the flooring.	C 174		

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C 174	Continued From page 3 3. At the time of the survey it was observed that there was moisture at the base of the toilet (front and side) in bathroom 3. This is not compliant with the rule. Take the necessary steps to further evaluate the toilet and repair as needed to prevent the potential for slipping on water. 4. At the time of the survey it was observed that the light bulb was not working at the rangehood. This is not compliant with the rule. Take the necessary steps to replace the light bulb. 5 At the time of the survey it was observed that the smoke detector was hanging from the mounting bracket in the dining room. This is not compliant with the rule. Take the necessary steps to repair the smoke detector. Note-This was corrected at the time of the survey. 6. At the time of the survey it was observed that there were multiple burnt bulbs. This is not compliant with the rule. Take the necessary steps to replace all burnt bulbs. 7. At the time of the survey it was observed that doors in bedrooms 2, 4 and 6 would not shut properly and bedroom 6 door would not stay open. This is not compliant with the rule. Take the necessary steps to repair the doors. 8. At the time of the survey it was observed that bedrooms 3 and 6 had damaged window blinds. This is not compliant with the rule. Take the necessary steps to repair or replace the blinds. Note-Bedroom 6 blind was replaced at the time of the survey. 9. At the time of the survey it was observed that the HVAC return filters in each room were dirty.	C 174		

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C 174	Continued From page 4 This is not compliant with the rule. Take the necessary steps to routinely clean or replace the filters so the HVAC system will operate properly. 10. At the time of the survey it was observed that bathroom 3 had very dusty walls. This is not compliant with the rule. Take the necessary steps to routinely clean the walls. 11. At the time of the survey it was observed that the handrails on the wall at the left entrance were rusty. This is not compliant with the rule. Take the necessary steps to repair the handrails. 12. At the time of the survey it was observed that the exterior of the home had dirt built up at the fascia trim. This is not compliant with the rule. Take the necessary steps to routinely clean the exterior of the home. 13. At the time of the survey it was observed that there were 3 nightlights not working and the lights are controlled by a switch. This is not compliant with the rule. Take the necessary steps to routinely replace the burnt-out light bulbs.	C 174		