STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL060162	A. BUILDING: **01** B. WING _____	**05/28/2025**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
JOYFUL SENIOR LIVING	**16627 RANGER TRAIL HUNTERSVILLE, NC 28078**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by David Hickman DHSR Construction Section conducted a Biennial Survey on May 28, 2025 from 12:10 PM to 1:35 PM at the above referenced facility. DHSR records indicate the home was first licensed on June 3, 2020 as a Family Care Home for six (6) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the applicable portions of the 2018 North Carolina Building Code - Section - 428.2 Residential Care Homes. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. All deficiencies listed were discussed with onsite staff during the exit interview. 2.) Take actions to correct all listed deficiencies, once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 105	Initial Licensure-Meet NCSBC SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (a) Any building licensed for the first time as a family care home shall meet the applicable requirements of the North Carolina State Building	C 105		

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C 105	Continued From page 1 Code. All new construction, additions and renovations to existing buildings shall meet the requirements of the North Carolina State Building Code for One and Two Family Dwellings and Residential Care Facilities if applicable. All applicable volumes of The North Carolina State Building Code, which is incorporated by reference, including all subsequent amendments, may be purchased from the Department of Insurance Engineering Division located at 322 Chapanoke Road, Suite 200, Raleigh, North Carolina 27603 at a cost of three hundred eighty dollars ($380.00). (b) Each home shall be planned, constructed, equipped and maintained to provide the services offered in the home. This Rule is not met as evidenced by: 1. At the time of the survey, the staff noted that the fire drills were being anounced prior to performing the drill. This is not compliant with the rule. Take the necessary steps to perform surprise fire drills, without prompting from staff and ensure that the residents can respond and evacuate without assistance.	C 105		
C 110	Construction-Basement, Attic SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (g) The basement and the attic shall not to be used for storage or sleeping. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that there were items being stored in the crawlspace.	C 110		

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C 110	Continued From page 2 This is not compliant with the rule. Take the necessary steps to remove the storage items.	C 110		
C 135	Bathroom-Hand Grips SECTION .0300 - THE BUILDING 10A NCAC 13G .0309 BATHROOM (e) Hand grips shall be installed at all commodes, tubs and showers used by the residents. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that the bathtub for the bathroom attached to bedroom 1 did not have a grab bar which may cause a fall hazard. This is not compliant with the rule. Take the necessary steps to add a grab bar to the bathtub. (The bathtub can be permanently covered to prevent usage by the residents.)	C 135		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails. This Rule is not met as evidenced by: 1. At the time of the survey, it was observed that there was a change in elevation at the rear door and no grab bar was provided causing a possible fall hazard. This is not compliant with the rule. Take the necessary steps to add a grab bar at the rear door.	C 149		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING	C 174		

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C 174	Continued From page 3 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time if survey it was obsevered that the floor plan had been labeled differently than what is on file. This is not compliant with the rule. Take the necessary steps to provide an updated floor plan. 2. At the time of survey it was observed that the light in the 1/2 bath room off kitchen is not working. This is not compliant with the rule. Take the necessary steps to ensure that the 1/2 bathroom light is working properly for required illumination. 3. At the time of survey it was observed that the light bulb over bathtub from bedroom 1 was not working. This isn't compliant with the rule. Take the necessary steps to ensure the light over the tub is working properly for required illumination. 4. At time of survey it was observered that the bathroom door from bedroom 1 was not latching properly. This is not compliant with the rule. Take the necessary steps to adjust the bathroom door from bedroom 1 so it is properly latching for privacy. 5. At the time of survey it was observed that excessive buildup had collected on the bath fan in bathroom beside bedroom 2. This is not compliant with the rule. Take the necessary steps	C 174		

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C 174	Continued From page 4 to remove buildup from the bathroom fan. 6, At the time of survey it was observed that the light in the hall from bedroom 2 was not working. This is not compliant with the rule. Take the necessary steps to ensure the light in the hall is working properly for required illumination. 7, At the time of survey it was observed that the air filter in the hallway return had excessive buildup. This is not compliant with the rule. Take the necessary steps to replace the air filter for proper HVAC operation. 8. At the time of the survey it was observed that the fire extinguisher is not being inspected monthly. This is not compliant with the rule. Take the necessary steps to create a plan to inspect the fire extinguisher monthly. 9. At the time of the survey it was observed that the hinge on the crawl space door is broken. This is not compliant with the rule. Take the necessary steps to replace the hinge with a new hinge. 10. At the time of the survey it was observed that the outer dryer vent is dirty and full of lint. This is not compliant with the rule. Take the necessary steps to clean out the outer dryer vent. 11. At the time of the survey it was observed that the flood light in the rear left of the house was missing a bulb. This is not compliant with the rule. Take the necessary steps to place a new bulb in the light fixture. 12. At the time of the survey it was observed that there was a loose piece of wood on the landing of the ramp. This is not compliant with the rule. Take the necessary steps to fix the board so that it is	C 174		

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C 174	Continued From page 5 no longer loose. 13. At the time of the survey it was observed that there was a dropoff next to the walkway on the left side of the house. This is not compliant with the rule. Take the necessary steps to add material to level the grade next to the walkway or add a guard rail.	C 174		