

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL011369	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R 06/03/2025
NAME OF PROVIDER OR SUPPLIER CANDLER LIVING CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 136 ROBINSON COVE ROAD CANDLER, NC 28715		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Biennial Follow Up Construction Survey by Suzanna Fay conducted on June 3, 2025. There are deficiencies cited in the Biennial Construction Survey that remain to be corrected.	{C 000}		
{C 160}	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Based on observation, the outside grounds of the facility have not been maintained in a clean and safe condition. Findings on June 3, 2025: a. Exterior, left side, back addition - the fascia trim is rotting and deteriorating along the entire length of this section of the building. A section of the exterior soffit is broken and hanging from the facility. b. Exterior, exit near Dining - a section of the downspout has broken off and water is dripping from the gutter onto the walkway. c. Exterior, right side, back addition - the fascia trim is rotting and deteriorating along the entire length of this section of the building. The soffit panels are loose and detaching from the facility. d. Right side near Pantry door - the window well housing has collapsed allowing water to collect in the window well.	{C 160}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the walls, ceilings and floors were not kept clean and in good repair. Findings on June 3, 2025: a. Bedrooms, typical - the VCT floors were painted. Bedroom 10 was painted but the other floors in the new wing are scuffed and scratched up.. i. Bath 2 - there is a heavy presence of microbial growth on the closet ceiling.	{C 164}		
{C 189}	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	{C 189}		

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{C 189}	Continued From page 2 This Rule is not met as evidenced by: 2. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on June 3, 2025: a. Room 2 - the door rubs at the top of the frame requiring excessive force to close and it is causing the door veneer to separate from the door. 3. Based on observation, the plumbing equipment is not maintained in a safe and operating condition. Findings on June 3, 2025: d. Laundry - another of the drain lines for the washing machine is leaking and water is running out on the floor. 8. Observations revealed that the plumbing equipment was not maintained in a safe and operating manner. Water Closets securely mounted to maintain seal prevent water leaks and sewer gas from entering the facility. Findings on June 3, 2025: a. Bathroom between Rooms 11 and 13 - the toilet is not secure to the floor.	{C 189}		
{C 195}	Hot Water System SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS	{C 195}		

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{C 195}	Continued From page 3 (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation and testing, the facility's hot water system was not adequate to maintain the hot water temperature at all fixtures used by residents between 100 degrees F and 116 degrees F. Findings on June 3, 2025: a. The water heater was out in the Community Bath by Laundry and the water temperature could not be checked.	{C 195}		
{C 199}	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms;	{C 199}		

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{C 199}	Continued From page 4 (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is not an exhaust ventilation in a space required to have exhaust ventilation. This could affect the occupants of the facility if odors, moisture, fumes or possible air borne contaminants were not exhausted from the building. Findings on June 3, 2025: a. A Laundry Room was constructed under the porch outside of the Community Bathroom blocking the window in the bathroom so that there is no longer any natural or mechanical ventilation.	{C 199}		