

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL006007	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R 05/13/2025
NAME OF PROVIDER OR SUPPLIER CRANBERRY HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 6255 US HIGHWAY 19 EAST NEWLAND, NC 28657		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Biennial Follow Up Construction Survey by Suzanna Fay conducted on May 13, 2025. There are deficiencies from the Biennial Construction Survey that remain to be corrected and one new deficiency has been added.	{C 000}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the furniture was not kept in good repair. Findings on May 13, 2025: a. Most of the built-in cabinetry in the bedrooms on the 100 and 200 Halls are in a state of disrepair. The finishes were peeling off, door hardware was missing or broken and drawers were missing.	{C 164}	10A NCAC 13F .0306 a. Built-in cabinetry in the bedrooms will be repaired or replaced including finishes, door hardware and drawers.	9/30/25
{C 166}	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS	{C 166}	10A NCAC 13F .0306	

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Timothy Jenkins

Executive Director

6/4/2025

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{C 166}	Continued From page 1 (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility was not maintained free from hazards. Oxygen bottles were improperly stored. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility. Findings on May 13, 2025: a. Oxygen Storage - there were five oxygen bottles stored in a cardboard carrying case and there was one tall oxygen bottle on the floor without a rack or other means of restraint.	{C 166}	C 166 Continued from Page 1 10A NCAC 13F .0306 a. 5 oxygen bottles removed and properly stored in metal holder. Tall oxygen bottle was removed.	5/29/25
{C 189}	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 2. Based on observation there is a failure to maintain the building's fire safety systems in a	{C 189}	10A NCAC 13F .0311	

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{C 189}	Continued From page 2 safe condition. Holes or gaps through corridor doors could allow fire and smoke to spread beyond the area of origin. Findings on May 13, 2025: c. Room 410 - there are two 1/4" diameter holes through the door above and below the door hardware. New Deficiency: d. Room 203 - there are two 1/4" diameter holes through the door above and below the door hardware.	{C 189}	C 189 Continued From page 2 10A NCAC 13F .0311 c. Room 410 1/4" diameter holes through the door above and below the door hardware repaired. d. Room 203 1/4" diameter holes through the door above and below the door hardware repaired.	5/29/25 5/29/25
{C 199}	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the build up humidity that can cause mildew and slick areas and	{C 199}	10A NCAC 13F .0311	

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{C 199}	Continued From page 3 prevents the dissipation of odors. Findings on May 13, 2025: a. The exhaust fans on the 100 and 200 Halls did not appear to be pulling sufficiently to dissipate odors.	{C 199}	C199 Continued From page 3 a. The exhaust fans on the 100 and 200 Halls are pulling suffciently to dissipate the odors.	5/29/25