STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL055013	A. BUILDING: **01** B. WING _____	C **06/26/2025**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HEATH HOUSE	**919 WILMA SIGMON ROAD LINCOLNTON, NC 28092**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Complaint Survey by Jonathan Gamsey conducted on June 26, 2025. The complaint alleged the facility struggles to maintain the HVAC systems. This facility was licensed July 25, 1997, for Sixty (60) Beds. Based on this information, we are requiring the facility to meet the 1996 Homes for the Aged and Disabled - Minimum Standards and Regulations, the applicable portions of the 2025 Rules for Adult Care Homes of Seven or More Beds , and the 1996 Edition of the North Carolina State Building Code- Section 409.1, Group I-Unrestrained Occupancy. The Complaint was substantiated. Deficiencies have been cited and a Plan of Correction is required.	C 000		
C 085	10A NCAC 13F .0306(m)(1) Physical Env-Outside Premises, Clean, Safe 10A NCAC 13F .0305 Physical Environment (m) The requirements for outside premises are: (1) the outside grounds of new and existing facilities shall be maintained in a clean and safe condition. For the purpose of this Rule, "clean and safe condition" means free from debris, trash, uneven surfaces, and similar conditions as not to attract rodents and vermin and provide for safe movement throughout facility grounds. Creeks, ravines, ponds, pools, and other similar areas shall have safety protection. For the purpose of this Rule, "safety protection" means preventive measures, such as barriers, to block	C 085		

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C 085	Continued From page 1 access to such areas; This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a clean and safe condition. Findings on June 26, 2025: a. The soffit vents along the front of the facility are not secure within the soffit.	C 085		
C 121	10A NCAC 13F .0311(a) Building equipment maintained safe, operating 10A NCAC 13F .0311 Other Requirements (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. This Rule is not met as evidenced by: 1. Observations indicated that the sprinkler system is not being maintained as required. Findings on June 26, 2025: a. The sprinkler heads throughout the facility are filled with organic matter and dust. 2. Observation showed that the pull-down station in the hallway corridor near the kitchen was not functioning properly. Findings on June 26, 2025: a. The pull-down station was improperly reset and left in an active state, and the alarm panel did not indicate that the system was distressed. 3. Observeration showed, that the water heater's	C 121		

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C 121	Continued From page 2 are not being properly maintained as required. Findings on June 26, 2025: a. Water heater is leaking at the tee fitting	C 121		
C 127	10A NCAC 13F .0311(c) Other- Heating and Cooling required 10A NCAC 13F .0311 Other requirements (c) The facility shall have heating and cooling systems such that environmental temperature controls shall be capable of maintaining temperatures in the facility at 75 degrees F minimum in the heating season, and not exceed 80 degrees F during the non-heating season. This Rule is not met as evidenced by: 1. The facility did not maintain its Heating, Air Conditioning, and Ventilation (HVAC) systems in a safe and operable condition. Findings from June 26, 2025: a. Interviews with HVAC technicians and staff revealed the following timeline: 1. A total of four units inside the facility were not functioning. The HVAC technician managed to resolve issues with three of the units, but the kitchen unit remains non-operational. 2. For the kitchen unit, there are currently no estimated delivery dates for replacement parts, and no resolution date can be provided. b. Observations of the equipment indicated that they were not operational. Staff reported that kitchen temperatures can range from 90 to 102 degrees Fahrenheit throughout the day.	C 127		