STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL063016	A. BUILDING: **01** B. WING _____	**06/24/2025**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE COVENTRY	**105 GOSSMAN DRIVE** **SOUTHERN PINES, NC 28387**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on June 24, 2025. Records indicate this facility was first licensed on June 14, 1996 for fifty Beds. On August 28, 2013 the facility, add ten beds for a total of sixty beds, which includes a 14 bed Special Care Unit . Based on this information, we are requiring the facility to meet the 1996 Rules for the Licensing of Adult Care Homes, the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds; and the 1996 North Carolina State Building Code Section 409.1- Group I. Deficiencies were cited that require a Plan of Correction.	C 000		
C 152	Entrances-Steps, Porches with Handrails SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (h) The requirements for outside entrances and exits are: (2) All steps, porches, stoops and ramps shall be provided with handrails and guardrails; This Rule is not met as evidenced by: 1. Observations revealed that all steps, porches stoops and ramps were not provided with handrails or guardrails. Findings on June 24, 2025: a. SCU - there is a 12" drop at the landing outside of the exit by Room 154. A new rail was installed on June 26, 2025. b. SCU - the soil has washed away at the landing outside of the exit by Room 159 leaving a 4" drop	C 152		

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C 152	Continued From page 1 off.	C 152		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls and ceilings were not kept clean. Findings on June 24, 2025: a. SCU Storage - there is a heavy accumulation of dust on the exhaust fan grille. b. SCU Housekeeping - there is a heavy accumulation of dust on the vent and around the door frame. c. Room 155 Bath - there is a heavy accumulation of dust on the exhaust fan.	C 164		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.	C 189		

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C 189	Continued From page 2 (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated walls or ceilings could allow fire and smoke to spread beyond the area of origin. Findings on June 24, 2025: a. South Wing First Floor Laundry - there are two 4" diameter holes in the wall behind the dryers where ductwork was relocated. b. SCU Housekeeping - there is a small gap at the edge of the sprinkler head escutcheon. c. Room 155 - there is a small gap in the ceiling at the front sprinkler head. 2. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on June 24, 2025: a. SCU Housekeeping - the door frame or hinges are not aligned and the door does not fit correctly in the frame making opening and closing the door difficult. 3. Based on observation, the electrical equipment is not being maintained in a safe operating condition. Broken cover plates on	C 189		

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C 189	Continued From page 3 electrical devices may cause injury to the occupants of the facility if wiring is exposed. Findings on June 24, 2025: a. SCU Half Bath - the top cover plate on the light switch plate has broken off. 4. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Use of materials that are not fire resistant rated could allow fire and smoke to spread beyond the area of origin. Findings on June 24, 2025: a. Riser Room - an orange foam product was used to seal a duct penetration at the corridor wall and the back wall.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	C 199		

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C 199	Continued From page 4 This Rule is not met as evidenced by: 1. Observations revealed that the facility did not maintain exhaust ventilation in specified spaces. Lack of ventilation allows for the build up of humidity that can cause mildew and slick areas and prevents the dissipation of odors. Findings on June 24, 2025: a. SCU Half Bath - the radiation damper on the exhaust fan is closed and prevents the dissipation of humidity and odors. b. South Wing Second Level Staff Bath - the exhaust fan was not working. This was repaired at the time of survey.	C 199		