STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL017026	A. BUILDING: **01** B. WING _____	**05/13/2025**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
L & L FAMILY CARE	**3023 CHANDLER MILL ROAD** **PELHAM, NC 27311**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Jonathan Gamsey DHSR Construction Section conducted a Biennial Survey on May 13, 2025 from 11:25 AM to 12:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on August 8, 1996 as a Family Care Home for six (6) ambulatory Residents (Who are able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1992 "Rules for Family Care Homes Minimum and Desired Standards and Regulations", the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, the 1996 North Carolina State Building Code - Section 419.2 - Residential Care Homes. NOTES: 1.) At the time of our visit, we cited deficiencies that require an acceptable plan of correction. 2.) Take actions to correct all listed deficiencies. Once completed provide verification in the form of photos, receipts, invoices, etc. for all work performed. The cited deficiencies are as follows:	C 000		
C 135	Bathroom-Hand Grips SECTION .0300 - THE BUILDING 10A NCAC 13G .0309 BATHROOM (e) Hand grips shall be installed at all commodes, tubs and showers used by the residents.	C 135		

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C 135	Continued From page 1 This Rule is not met as evidenced by: 1.) At the time of the survey, it was observed that the bathroom on the left side of the facility did not have a grab bar for the shower. This is not compliant with the rule. Take the necessary steps to install a grab bar that can be utilized by the shower.	C 135		
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1.) At the time of the survey, it was observed that the rear door had a deadbolt and the doorknob was not single motion. This is not compliant with the rule. Take the necessary steps to disable or remove the dead bolt and replace the door knob with a single motion door knob. 2.) At the time of the survey, it was observed that the front door storm door had a dead bolt. This is not compliant with the rule. Take the necessary steps to disable or remove.	C 147		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be	C 149		

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C 149	Continued From page 2 provided with handrails and guardrails. This Rule is not met as evidenced by: 1.) At the time of the survey, it was observed that the front and rear ramps only had one handrail. This is not compliant with the rule. Take the necessary steps to install a handrail on both sides of the ramp.	C 149		
C 172	Fire Safety-Four Rehearsals SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (e) There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved. This Rule is not met as evidenced by: 1.) At the time of the survey, it was observed that not all fire drill shifts were taking place each quarter. This is not compliant with the rule. Take the necessary steps to have fire drill shifts on 1st 2nd and 3rd drill shifts each quarter.	C 172		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and	C 174		

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C 174	Continued From page 3 operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) At the time of the survey, it was observed that the fire extinguishers were not being monitored monthly. This is not compliant with the rule. Take the necessary steps to monitor the fire extinguishers monthly. 2.) At the time of the survey, it was observed that bedroom #3 emergency egress windows are blocked by foliage decor. This is not compliant with the rule. Take the necessary steps to rearrange the room to allow proper emergency egress in a time of need.	C 174		
C 180	Building Service Equipment-Call System SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (f) Where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) At the time of the survey it was observed that the call system was not working properly and was	C 180		

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C 180	Continued From page 4 able to be deactivated by a switch in the staff bedroom. This is not compliant with the rule. Take the necessary steps to ensure that the call system signals when activated at each switch and that the deactivation switch in the staff bedroom is disabled so the call system will remain on at all times.	C 180		