Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL014014	A. BUILDING: _____ B. WING _____	R 08/06/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BROCKFORD INN	56 N HIGHLAND AVENUE GRANITE FALLS, NC 28630

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual, follow-up, and complaint investigation survey from 08/05/25 to 08/06/25.	D 000	10 NCAC 13F .0904(c)(3) Nutrition and Food Service - An inservice will be conducted to educate dietary staff on the techniques to optimize consistency and taste of pureed foods, and the importance of following the menus to provide a nutritionally balanced meal.	08/25/25
D 292	10A NCAC 13F .0904(c)(3) Nutrition And Food Service 10A NCAC 13F .0904 Nutrition and Food Service (c) Menus In Adult Care Home: (3) Any substitutions made in the menu shall be of equal nutritional value, in order to maintain the daily dietary requirements in Subparagraph (d)(3) of this Rule, appropriate for therapeutic diets, and documented in records maintained in the kitchen to indicate the foods actually served to residents.	D 292	- Explicit instructions for pureed bread items will be incorporated on the daily instructional menus.	08/15/25
	This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to provide a food substitution for 2 of 2 residents (#4 and #7) who were ordered a therapeutic pureed diet. The findings are: 1) Resident #4's current FL2 dated 06/25/25 revealed: -Diagnoses included dementia and aspiration pneumonia. -Resident #4's diet was a regular diet with pureed consistency with nectar thickened liquids (NTL).		- A monitoring pureed meals sheet will be recorded each meal to determine effectiveness of the inservice training through 09/30/25. The dietary supervisor/administrative designee, cook & dietary aide will initial the report after each meal. The dietary consult. will review & sign weekly	09/30/25

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE: Administrator — (X6) DATE: 08/19/25

Reviewed and Acknowledged LMJ 08/20/25

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D 292	Continued From page 1 Review of Resident #4's current care plan dated 01/31/25 revealed he required supervision with eating. Review of the lunch meal menu for 08/05/25 revealed spaghetti with meat sauce, broccoli, garlic bread and a fruit were to be served. Observation of Resident #4 during the lunch dining service on 08/05/25 at 1:09pm revealed: -Resident #4 received two 4-ounce containers of NTL. -Resident #4 received pureed spaghetti and meatballs. -Resident #4 received pureed broccoli. -Resident #4 received applesauce. -Resident #4 did not receive pureed bread or a pureed bread alternative. 2) Resident #7's current FL2 dated 01/29/25 revealed: -Diagnoses included unspecified dementia, anxiety with agitation, and vitamin B-12 deficiency. -Resident #7's diet was a regular diet with pureed consistency. -Resident #7 was constantly disoriented. Review of Resident #7's physician orders dated 06/04/25 revealed a regular diet with pureed consistency. Observation of Resident #7's current care plan dated 01/29/25 revealed she required limited assistance with eating. Review of the lunch meal menu for 08/05/25 revealed spaghetti with meat sauce, broccoli, garlic bread and a fruit were to be served.	D 292		

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D 292	Continued From page 2 Observation of Resident #7 during the lunch meal on 08/05/25 at 1:21pm revealed: -Resident #7 received pureed spaghetti and meatballs. -Resident #7 received pureed broccoli. -Resident #7 received applesauce. -Resident #7 did not receive pureed bread or a pureed bread alternative. -Resident #7 was able to eat her lunch meal independently with only staff set up and supervision. Interview with the cook who prepared the lunch meal for 08/05/25 at 1:19pm revealed: -He did not give the two residents with pureed consistency diets pureed bread. -He had never pureed bread. -The two residents that were supposed to get pureed bread were not given a substitute. Second interview with the cook on 08/06/25 at 11:02am revealed: -He accidentally gave me incorrect information when he stated on 08/05/25 that he never pureed bread. -He was just nervous and forgot to add the garlic bread with the spaghetti sauce on 08/05/25 but knew he should have. -He normally just added any bread product together with the protein being served and pureed it for the residents. Telephone interview with the facility Dietary Consultant on 08/06/25 at 11:07am revealed: -The cook should have given the two residents garlic bread that was mixed with spaghetti sauce to a pureed consistency. -She was unsure what happened with the cook on 08/05/25 because he was usually very conscientious about meal preparations for the	D 292		

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D 292	Continued From page 3 residents. Interview with the Administrator on 08/06/25 at 11:40am revealed: -If the residents were not being given all the food products on the menu or a substitute that was a problem. -He was not aware this occurred during the lunch meal on 08/06/25. -The two residents should have been given bread in a pureed form or an equivalent substitute.	D 292		