

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL010011	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 08/05/2025
NAME OF PROVIDER OR SUPPLIER OCEAN ISLE OPERATIONS		STREET ADDRESS, CITY, STATE, ZIP CODE 5490 ARBOR BRANCH DRIVE SHALLOTTE, NC 28470		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Biennial Construction Survey by Ryan Meyer conducted on August 5, 2025. Records indicate this facility was first licensed on April 23, 2018. The facility is currently Licensed for 40 beds including a 24 bed Special Care Unit. Therefore, we are requiring that this facility meet the 2025 Regulations for Adult Care Homes of Seven or More Beds and the 2012 edition of the North Carolina State Building Code - Institutional Occupancy (Group I-2). Deficiencies were cited which require a Plan of Correction.	C 000		
C 024	10A NCAC 13F .0301(2) Physical Plant-Existing meet Rules in effect 10A NCAC 13F .0301 Application Of Physical Plant Requirements Adult Care Homes shall apply the following physical plant requirements: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet the licensure and code requirements in effect at the time of licensure, construction, change in service or bed count, addition, modification, renovation, or alteration. This Rule is not met as evidenced by: 1. Based on observation the facility does not meet the code requirements in effect at the time of construction or alteration. The 2012 NCSBC Section 0301(2) requires exit and exit access doors shall be marked by an approved exit sign readily visible in any direction of egress travel. Findings on August 5, 2025:	C 024		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 024	Continued From page 1 a. The door in the A/L dining room leading outside is an exit and only has a paper sign on the door.	C 024		
C 121	10A NCAC 13F .0311(a) Building equipment maintained safe, operating 10A NCAC 13F .0311 Other Requirements (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. This Rule is not met as evidenced by: 1. Based on observation the facility is not maintaining its main electrical room in a safe manner. North Carolina State Building/Fire Code 315.2.3 states that combustible materials shall not be stored in electrical equipment room. Findings on August 5, 2025: a. The main electrical room is being used to store combustibles and other items. 2. Based on observation there is a failure to maintain the building's fire safety equipment systems in a safe condition. Holes or gaps at penetrations in the fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on August 5, 2025: a. There are multiple conduits going through a smoke barrier wall with large a opening around the pipe that requires the proper material to seal the opening. b. In the 1st floor Janitor's closet above the ceiling there is a large opening around a conduit	C 121		

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C 121	Continued From page 2 that is going through the wall into the adjacent electrical room. 3. Based on observation, this facility has failed to be maintained in a safe condition. Findings on August 5, 2025: a. The drive through canopy of the main entrance is heavily damaged on both sides. b. The main electrical room walls have a black substance on them.	C 121		
C 131	10A NCC 13F .0311(g)(1-5) Other-Exhaust ventilation 10A NCAC 13F .0311 Other Requirements (g) The spaces listed in this Paragraph shall have an exhaust system per the North Carolina State Building Code. Exhaust vents shall be vented directly to the outdoors: (1) soiled linen storage; (2) soiled utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. This Rule is not met as evidenced by: 1. The facility is not keeping its exhaust fan in operable condition. Rule 10A NCAC 13F .0311 states exhaust fans are required to be in laundry rooms, restrooms, soiled linen, soiled utility, and housekeeping closets. Findings on August 5, 2025: a. In the first floor janitor's closet there is not an operational exhaust fan.	C 131		