

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL065036	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 08/06/2025
NAME OF PROVIDER OR SUPPLIER NEW HANOVER HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 3915 STEDWICK COURT WILMINGTON, NC 28412		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of Construction Section Biennial Survey by Ryan Meyer on August 6, 2025. Records indicate this facility was first licensed on 9-23-2011, for 61 residents with 32 of those in a Special Care Unit. Based on this information, the facility was surveyed using the 2025 Rules for the Licensing of Adult Care Homes of Seven or More Beds and the 2002 NC State Building Code for Institutional Occupancies. Deficiencies were noted which will require a plan of correction.	C 000		
C 088	10A NCAC 13F .0306(a)(1) Housekeeping-Clean and repaired 10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings that are clean, safe, and functional; (e) Notwithstanding the requirements of Rule .0301 of this Section, this Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the facility is not being maintained in a clean manner. Findings on August 6, 2025: a. The supply vent in the service corridor just outside of the kitchen is covered in a black substance.	C 088		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 121	Continued From page 1	C 121		
C 121	10A NCAC 13F .0311(a) Building equipment maintained safe, operating 10A NCAC 13F .0311 Other Requirements (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the building's fire safety equipment systems in a safe condition. Holes or gaps at penetrations in the fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on August 6, 2025: a. There are holes in the ceiling's smoke barrier in the main lobby as well as the main corridor where equipment was removed that requires the proper material to seal the opening properly. b. In the main laundry, the water heater's exhaust needs to be sealed with the proper material inside as well as at the exterior wall. c. The left leaf of the fire door of the 100 Hall does not close and latch properly. d. The ceiling in the dining room has a large area of damage. 2. Based on observation, this facility has failed to be maintained in a safe condition. Findings on August 8, 2025: a. The door leading to courtyard in the SCU is leaking water causing a slip hazard. b. The bathroom floors in the SCU resident rooms 111, 117, 118 and 124 are damaged, making it a hazard for the residents.	C 121		

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C 121	Continued From page 2 c. The egress path in the rear of the facility has a wooden walkway that has deteriorated making it a trip hazard. d. The kitchen hood filters are extremely dirty and need to be free from grease build up.	C 121		
C 131	10A NCC 13F .0311(g)(1-5) Other-Exhaust ventilation 10A NCAC 13F .0311 Other Requirements (g) The spaces listed in this Paragraph shall have an exhaust system per the North Carolina State Building Code. Exhaust vents shall be vented directly to the outdoors: (1) soiled linen storage; (2) soiled utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. This Rule is not met as evidenced by: 1. The facility is not keeping its exhaust fans in operable condition. Findings on August 6, 2025: a. The exhaust fan in the laundry room is not working. b. The exhaust fan in the 100 hall housekeeping closet does not work. c. The exhaust fan in the 100 hall men's and women's restroom does not work. d. The exhaust fans are not working in the SCU area.	C 131		