STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL011376	A. BUILDING: **01** B. WING _____	R-C **08/20/2025**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RICHMOND HILL ASSISTED LIVING # 1	**95 RICHMOND HILL ROAD ASHEVILLE, NC 28806**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Biennial Follow Up Complaint Survey by Suzanna Fay conducted on August 20, 2025. There are deficiencies from the Complaint Survey that remain to be corrected.	{C 000}		
{C 155}	Floors-Non-skid, in Good Repair SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (i) The requirements for floors are: (1) All floors shall be of smooth, non-skid material and so constructed as to be easily cleanable; (2) Scatter or throw rugs shall not be used; and (3) All floors shall be kept in good repair. This Rule is not met as evidenced by: 1. Based on observations, all of the floors were not kept in good repair. Findings on August 20, 2025: a. There are several areas in the facility that were recently repaired or in need of repair due to water damage or deteriorating subfloors. 1.) In the Tub Bath there is a soft spot to the right of the sink where new tile was laid over the area but the floor is still soft and the tile are not adhering. 2.) Corridor outside of Room 8 - the floor adjacent to the repaired floor is soft indicating that there may be problems with the structure. 3.) Bath across from Tub Bath - the VCT at the base of the shower ramp is chipped and broken. There is a 12" wide by 3' long piece of cardboard taped to the floor in front of the toilet. A quote has been obtained from a restoration	{C 155}		

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{C 155}	Continued From page 1 company to make repairs caused by moisture damage. They are waiting for the company to perform the work. 4.) Shower 3 - the floor in front of the shower was replaced with VCT which has chipped and broken from water damage. A quote has been obtained from a restoration company to make repairs caused by moisture damage. They are waiting for the company to perform the work. 5.) New - it was observed that the soil is washing out at the slab along the side of the facility. A quote has been obtained from a restoration company to make repairs caused by moisture damage. They are waiting for the company to perform the work.	{C 155}		