

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL081054	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED C 09/09/2025
NAME OF PROVIDER OR SUPPLIER HIGHLANDS SENIOR LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 2270 OAKLAND ROAD FOREST CITY, NC 28043		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Complaint Survey conducted by Ryan Meyer on September 9, 2025. The complaint alleged the facility has mold. This facility was first licensed on 06/01/1968 for 44 residents. Based on this information, we are requiring that this facility to meet the 1967 Edition of the North Carolina State Building Code, the 1971 Rules for the Licensing of Adult Care Homes, and the applicable portions of the 2025 Regulations for Adult Care Homes of Seven or More Beds. The complaint was substantiated. Deficiencies have been cited, and a Plan of Correction is required.	C 000		
C 088	10A NCAC 13F .0306(a)(1) Housekeeping-Clean and repaired 10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings that are clean, safe, and functional; (e) Notwithstanding the requirements of Rule .0301 of this Section, this Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observations, interviews, and record review, the facility is not maintaining walls and ceilings that are clean and safe.	C 088		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 088	Continued From page 1 Findings on September 9, 2025: a. Direct observation revealed the ceiling of the closets in room 15 and 17 have a black substance growing on them. Interview with facility staff revealed the source of the moisture has not been identified. Further interview revealed the facility hired a vendor to test the black substance. Review of the report from the vendor revealed the substance was mold. Review of additional testing report revealed the presence of asbestos in the building finishes. Further interview revealed the facility plans to hire a restoration company to remove the hazardous material including mold and asbestos. The timeframe was not known at the time of survey.	C 088		