

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL092232	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/08/2025
NAME OF PROVIDER OR SUPPLIER ANN'S NEW DAY		STREET ADDRESS, CITY, STATE, ZIP CODE 400 PARNELL STREET RALEIGH, NC 27610		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on 10/08/25.	C 000		
C 202	10A NCAC 13G .0702 (a) Tuberculosis Test and Medical Examination 10A NCAC 13G .0702 Tuberculosis Test and Medical Examination, and Immunizations (a) Upon admission to a family care home each resident shall be tested for tuberculosis disease in compliance with the control measures adopted by the Commission for Public Health as specified in 10A NCAC 41A .0205 including subsequent amendments and editions. This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure 3 of 3 sampled residents (#1, #2, #3) were tested for Tuberculosis (TB) disease in compliance with the guidelines from the Commission for Public Health utilizing the 2-step testing method. The findings are: 1. Review of Resident #3's current FL-2 dated 08/12/25 revealed diagnoses included borderline personality disorder, bipolar disorder, and schizophrenia. Review of Resident #3's record revealed: -There was documentation that a 1st step tuberculosis (TB) test was administered on 11/13/23 and read on 11/15/23.	C 202		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 202	Continued From page 1 -There was no documentation that a 2nd step TB test was administered and read. -There was no documentation for a chest x-ray. 2. Review of Resident #1's current FL-2 dated 03/14/25 revealed diagnoses included bipolar 2 with psychosis, type 2 diabetes mellitus, anxiety disorder, dyslipidemia, and vitamin D deficiency. Review of Resident #1's Resident Register revealed she was admitted to the facility on 06/07/22. Review of Resident #1's record revealed: -There was documentation that a 1st step tuberculosis (TB) test was administered on 05/31/23 and read on 06/02/23. -There was no documentation that a 2nd step TB test was administered and read. -There was no documentation for a chest x-ray. 3. Review of Resident #2's current FL-2 dated 03/14/25 revealed diagnoses included bipolar 2 with psychosis, type 2 diabetes mellitus, anxiety disorder, dyslipidemia, and vitamin D deficiency. Review of Resident #2's record revealed: -There was documentation that a 1st step tuberculosis (TB) test was administered on 06/25/25 and read on 06/27/25. -There was no documentation that a 2nd step TB test was administered and read. -There was no documentation for a chest x-ray. Interview with the Area Manager on 10/08/25 at 1:00pm revealed: -She was responsible for ensuring the residents' TB tests were done and placed in their records. -She did not know residents needed to have a 2nd step TB test completed.	C 202		

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C 202	Continued From page 2 Interview with the Chief Operating Officer (COO) on 10/08/25 at 1:40pm revealed: -The facility's nurse was responsible for ensuring the 1st step and 2nd step of a resident's TB was done. -The house manager, Supervisor in Charge, and the COO were responsible for ensuring the 1st and 2nd step TB tests were in a resident's record. -Residents needed to have their 1st step TB test before being admitted. -Residents needed to have their 2nd step TB test completed after admission.	C 202		
C 317	10A NCAC 13G .1002 (c) Medication Orders 10A NCAC 13G .1002 Medication Orders c) The medication orders shall be complete and include the following: (1) medication name; (2) strength of medication; (3) dosage of medication to be administered; (4) route of administration; (5) specific directions of use, including frequency of administration; and (6) if ordered on an as needed basis, a stated indication for use. This Rule is not met as evidenced by: Based on interviews and record review, the facility failed to obtain a stated indication for as needed medication used for 3 of 3 sampled residents (#1, #2, #3). The findings are:	C 317		

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C 317	Continued From page 3 1. Review of Resident #3's current FL-2 dated 08/12/25 revealed: -Diagnoses included borderline personality disorder, bipolar disorder, and schizophrenia. -There was an order for antifungal cream 2%, topically twice a day as needed. (Antifungal cream is used to treat). -The antifungal cream did not have an indication for use. -There was an order for Diazepam tablet 1mg three times per day as needed. (Diazepam is used to treat ...). -The diazepam did not have an indication for use. -There was an order for Haloperidol 5mg tablet twice a day as needed. (Haloperidol is used to treat ...). -The haloperidol did not have an indication for use. Review of Resident #3's signed physician's orders dated 09/03/25 revealed: -There was an order for Olanzapine 5mg tablet, take 1 three times a day as needed. (Olanzapine is used to treat ...). -The olanzapine did not have an indication for use. Review of Resident #3's October 2025 electronic medication administration record revealed: -There was an entry for antifungal cream 2%, topically twice a day as needed. -The antifungal cream did not have an indication for use. -There was an entry for diazepam tablet three times per day as needed. -The diazepam did not have an indication for use. -The diazepam was documented as administered on 10/04/25. -There was an entry for haloperidol tablet twice	C 317		

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C 317	Continued From page 4 per day as needed. -The haloperidol did not have an indication for use. -There was an entry for olanzapine tablet three times a day as needed. -The olanzapine did not have an indication for use. 2. Review of Resident #1's current FL-2 dated 03/14/25 revealed diagnoses included bipolar 2 with psychosis, type 2 diabetes mellitus, anxiety disorder, dyslipidemia, and vitamin D deficiency. Review of Resident #1's signed physician's orders dated 06/21/25 revealed: -There was an order for Buspirone 7.5mg tablet, take 1 twice a day as needed. (Buspirone is used to treat ...). -The buspirone did not have an indication for use. Review of Resident #1's signed physician's orders dated 06/13/25 revealed: -There was an order for Melatonin 5mg tablet, take 1 once a day as needed. (Melatonin is used to treat ...). -The melatonin did not have an indication for use. Review of Resident #1's 3's October 2025 electronic medication administration record revealed: -There was an entry for Buspirone 7.5mg twice a day as needed. -Buspirone 7.5mg did not have an indication for use. -There was an entry for Melatonin 5mg once a day as needed. -The melatonin did not have an indication for use. 3. Review of Resident #2's current FL-2 dated 03/14/25 revealed diagnoses included bipolar 2	C 317		

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C 317	Continued From page 5 with psychosis, type 2 diabetes mellitus, anxiety disorder, dyslipidemia, and vitamin D deficiency. Review of Resident #2's signed physician's orders dated 08/04/25 revealed: -There was an order for Ativan 0.5mg tablet, take 1 three times a day as needed. (Ativan is used to treat ...). -Ativan did not have an indication for use. Review of Resident #2's 3's October 2025 electronic medication administration record revealed: -There was an entry for Ativan 0.5mg three times a day as needed. -Ativan did not have an indication for use. Interview with the facility's nurse on 10/08/25 at 10:20am revealed: -Medication orders were sent from the primary care provider to the pharmacy. -The pharmacy entered the medication orders in the electronic medication administration record (eMAR) system. -She approved the medication orders. -When she approved medication orders, she was ensuring the orders were on the eMAR. -She did not know the as needed medication orders required a reason for use. Interview with the Area Manager on 10/08/25 at 10:40am revealed: -The facility staff should know what the residents' medications were used for. -She was trained via courses to become a certified nursing aide to know what medications were used for. Interview with the Chief Operating Officer on 10/08/25 at 10:44am revealed:	C 317		

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C 317	Continued From page 6 -The facility's nurse was responsible to ensure medications orders were verified. -She was aware the indication for use had to be on the as needed medication orders.	C 317		