STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL100005	A. BUILDING: _____ B. WING _____	R 01/14/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
YANCEY HOUSE	4 COOPER LANE BURNSVILLE, NC 28714

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on 01/14/26.	D 000		
D 286	10A NCAC 13F .0904(b)(1) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (b) Food Preparation and Service in Adult Care Homes: (1) Table service shall include a napkin and non-disposable place setting consisting of at least a knife, fork, spoon, plate, and beverage containers. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure mealtime table service included a place setting consisting of a knife, fork, and spoon. The findings are: Observation of 21 residents in the assisted living (AL) dining room on 01/13/26 at 12:10pm revealed: -Residents were eating lunch. -Table service included a fork and spoon for each resident but did not include a knife. Interview with the Dietary Manager on 01/13/26 at 12:11pm revealed: -Knives were supposed to be present in the place	D 286		

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D 286	Continued From page 1	D 286		

setting for each meal and each resident.
-She and the cook were responsible to ensure the rolled napkins included a knife, fork, and spoon for each resident.
-She did not know why the knives were missing at the lunch meal on 01/13/26.

Interview with a resident on 01/13/26 at 12:14pm revealed:
-He did not receive a knife at lunch, only a fork and spoon.
-He would have liked a knife to cut up his chicken.

Interview with a second resident on 01/13/26 at 12:16pm revealed:
-He did not receive a knife at lunch.
-He could not cut up his chicken without a knife.
-A staff member came by his table and offered to cut it up for him.

Interview with a third resident on 01/13/26 at 12:18pm revealed:
-She used one hand to hold a piece of chicken and the fork in her other hand to try and cut the chicken into bite sized pieces.
-She needed a knife to cut her chicken.

Observation in the kitchen on 01/13/26 at 12:22pm revealed an open utility storage container with enough knives for each resident to have one at meals.

Interview with the cook on 01/13/26 at 3:15pm revealed:
-He rolled the napkins with the utensils for the lunch meal on 01/13/26.
-He did not include a knife, only a fork and spoon.
-He intentionally did not include a knife because they were serving chicken which was not hard to

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D 286	Continued From page 2 cut up. Interview with the Administrator on 01/13/26 at 3:24pm revealed: -She was not aware the residents were not receiving a full utensil set including a knife at mealtimes. -Each resident should be given a full utensil set with a knife, fork, and spoon at each meal.	D 286		