

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/13/2010
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 355114	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING APR 26 2010	(X3) DATE SURVEY COMPLETED 03/25/2010
NAME OF PROVIDER OR SUPPLIER NORTH DAKOTA VETERAN HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 1400 ROSE ST LISBON, ND 58054	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)
F 000	INITIAL COMMENTS For the standard Medicare/Medicaid recertification survey, started on 03/23/10 and completed on 03/25/10, the sample included 2 residents for complete review, 7 residents for focused review, and 1 closed record for review. The sample included 1 additional resident to verify specific concerns during the survey.	F 000	
F 356 SS=C	483.30(e) POSTED NURSE STAFFING INFORMATION The facility must post the following information on a daily basis: o Facility name. o The current date. o The total number and the actual hours worked by the following categories of licensed and unlicensed nursing staff directly responsible for resident care per shift: - Registered nurses. - Licensed practical nurses or licensed vocational nurses (as defined under State law). - Certified nurse aides. o Resident census. The facility must post the nurse staffing data specified above on a daily basis at the beginning of each shift. Data must be posted as follows: o Clear and readable format. o In a prominent place readily accessible to residents and visitors. The facility must, upon oral or written request, make nurse staffing data available to the public for review at a cost not to exceed the community standard. The facility must maintain the posted daily nurse staffing data for a minimum of 18 months, or as	F 356	F356 POSTED NURSE STAFFING INFORMATION: 1. The Staffing hours in question were posted by actual hours worked versus scheduled hours prior to shift. No residents were affected by the posting of the actual hours versus scheduled hours. Posted information will be done consistent with F 356. The facility will commence with posting scheduled hours prior to worked shifts. 2. No other residents were affected by practice. 3. Education was provided to nursing staff on how to properly fill out the staffing hour report. Facility has moved posted staffing hour report to a more accessible location in the hallway. 4. Monitoring to ensure correct location and timely completion will be done monthly on each shift for four months, then quarterly for a year. Monitoring will be completed by the quality Assurance Coordinator. 5. Completion Date 04/15/10

LABORATORY DIRECTORS OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 356	Continued From page 1 required by State law, whichever is greater. This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to post staffing data at the beginning of the shift and in a prominent place readily accessible during 2 of 3 days of survey (March 24-25, 2010). Findings include: During an interview on 03/24/10 at 11:00 a.m., a nursing staff member (#1) identified the location of the "Daily Staff Posting." Facility staff had posted the information (near the "C/D" hallway) within the nurses' station, not readily accessible. The information posted failed to include staffing data for the current shift (7:00 a.m. - 3:00 p.m.). Further interview on 03/24/10 at 11:00 a.m. with the nursing staff member (#1), revealed facility staff did not complete the staffing data for the current shift on the "Daily Staff Posting" form "until the end of the shift." When questioned further, the staff member stated she was unaware the staffing must be posted in a prominent place readily accessible to residents and visitors. Observation of the "Daily Staff Posting" on 03/25/10 at 10:15 a.m., showed it failed to include the staffing data for the current shift (7:00 a.m. - 3:00 p.m.). Interviews with an administrative nursing staff member (#2) occurred on 03/24/10 at 1:30 p.m. and on 03/25/10 at 10:25 a.m. The staff member agreed facility staff completed the staffing data for	F 356	

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F 356	Continued From page 2 each shift "at the end of the shift" to ensure accuracy. The staff member confirmed residents and visitors would not know the staff available during the shift. The staff member agreed the staffing data should be posted at the beginning of the shift.	F 356	