

New Jersey Department of Health

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>VQXWIZ</b>                         | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>10/17/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CARE ONE AT WAYNE - ALR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>493 BLACK OAK RIDGE ROAD</b><br><b>WAYNE, NJ 07470</b> |                                                                                                                          |                                                                    |
| (X4) ID<br>PREFIX<br>TAG                                           | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | ID<br>PREFIX<br>TAG                                                                                | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                                           |
| A 000                                                              | Initial Comments<br><br>Initial Comments:<br>Type of Survey: Complaint<br>Complaint #: NJ188265 NJ176086 NJ177011<br>Census: 84<br>Sample Size: 3<br>Survey Date: 10/17/25<br><br>The facility is not in substantial compliance with all<br>of the standards in teh New Jersey Administrative<br>Code 8:36, Standards for Licensure of Assisted<br>Living Residences, Comprehensive Personal<br>Care Homes and Assisted Living Programs. The<br>facility must submit a plan of correction, including<br>a completion date for each deficiency and ensure<br>that the plan is implemented. Failure to correct<br>deficiencies may result in enforcement action in<br>accordance with provisions of New Jersey<br>Administrative Code Title 8, Chapter 43E,<br>Enforcement of Licensure Regulations. | A 000                                                                                              |                                                                                                                          |                                                                    |
| A 543                                                              | 8:36-5.7(a)(4) Policy and Procedure Manual<br><br>(a) A policy and procedure manual(s) for the<br>organization and operation of the facility or<br>program<br>shall be developed, implemented, and reviewed<br>at least annually. Each review of the manual(s)<br>shall<br>be documented, and the manual(s) shall be<br>available in the facility or program to<br>representatives<br>of the Department at all times. The manual(s)<br>shall include at least the following:<br><br>4. Policies and procedures for reporting all<br>alleged and/or suspected cases of resident abuse<br>or<br>exploitation to the Complaints Program of the<br>Division of Health Facility Survey and Field                                                                                                        | A 543                                                                                              |                                                                                                                          |                                                                    |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

10/30/25

New Jersey Department of Health

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| A 543                                                              | <p>Continued From page 1</p> <p>Operations at 1-800-792-9770. If the resident is 60 years of age or older, the State Long-Term Care Ombudsman shall also be notified, in compliance with N.J.S.A. 52:27G-7.1 et seq., at 1-877-582-6995;</p> <p>This REQUIREMENT is not met as evidenced by:<br/>Complaint NJ176086</p> <p>Based on observation, interviews, review of medical records (MR) and other pertinent facility documentation, it was determined that the facility failed to develop and implement policies and procedures for reporting an [NJ Exec Order 26.4b1] to the New Jersey Department of Health (NJ DOH).</p> <p>The deficient practice was identified in 1 of 3 residents reviewed for [NJ Exec Order] and was evidenced by the following:</p> <p>On 10/17/25 at 9:37 AM, the surveyor reviewed a Facility Reported Event (FRE) that was called in to the NJDOH on [NJ Exec Order] at 3:02 PM. The FRE reflected that on [NJ Exec Order] at "approximately" 11:45 AM the resident's family member observed then alerted the nurse of a [NJ Exec Order] on the resident's [NJ Exec Order 26.4b1]. The Licensed Practical Nurse (LPN) conducted a [NJ Exec Order 26.4b1] and found a [NJ Exec Order] on the [NJ Exec Order 26.4b1]. Further review of the FRE revealed that the LPN interviewed the resident regarding how the [NJ Exec Order] was acquired. Resident #1 [NJ Exec Order 26.4b1] that the Certified Home Health Aide (CHHA #1) came into to the room, stated [NJ Exec Order] the resident [NJ Exec Order], [NJ Exec Order] the resident</p> | A 543                                                                                              |                                                                                                                          |                                                                    |

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| A 543                                                              | <p>Continued From page 2</p> <p>and the resident [REDACTED] CHHA #1 back.</p> <p>The surveyor reviewed Resident #1's closed record.</p> <p>According to the Admission Record (AR, an admission summary) Resident #1 had diagnoses which included, NJ Exec Order 26.4b1 [REDACTED]</p> <p>A review of the resident admission assessment reflected the resident was [REDACTED] was able to NJ Exec Order 26.4b1 [REDACTED], was on NJ Exec Order 26.4b1 [REDACTED] required one (NJ Exec Order 26.4b1 [REDACTED]) use, and for NJ Exec Order 26.4b1 [REDACTED] had NJ Exec Order 26.4b1 [REDACTED] and NJ Exec Order 26.4b1 [REDACTED] The resident's NJ Exec Order 26.4b1 [REDACTED] assessment reflected that the resident was NJ Exec Order 26.4b1 [REDACTED] and NJ Exec Order 26.4b1 [REDACTED]</p> <p>A review of the resident's service plan report (SPR) included a focus on the resident's NJ Exec Order 26.4b1 [REDACTED] medication and the interventions that required the staff to check the resident's NJ Exec Order 26.4b1 [REDACTED] daily while aiding with care and to report any NJ Exec Order 26.4b1 [REDACTED] or NJ Exec Order 26.4b1 [REDACTED]</p> <p>A review of the Nurse Progress Note (NPN) dated NJ Exec Order 26.4b1 [REDACTED] at 3:45 PM, revealed the LPN was called into the room, by the family representative and was informed of a NJ Exec Order 26.4b1 [REDACTED] on the NJ Exec Order 26.4b1 [REDACTED]. Resident NJ Exec Order 26.4b1 [REDACTED], noted NJ Exec Order 26.4b1 [REDACTED] when NJ Exec Order 26.4b1 [REDACTED] The Physician was notified who ordered an NJ Exec Order 26.4b1 [REDACTED] the NJ Exec Order 26.4b1 [REDACTED] of NJ Exec Order 26.4b1 [REDACTED] was not documented on the NPN.</p> | A 543                                                                                              |                                                                                                                 |                                                                 |

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| A 543                                                              | <p>Continued From page 3</p> <p>A review of the NPN dated [NJ Exec Order 26.4b1] at 3:24 PM included the [NJ Exec Order 26.4b1] result was [NJ Exec Order 26.4b1].</p> <p>A review of the facility provided investigation included the following:</p> <p>-On [NJ Exec Order 26.4b1] untimed, the LPN provided a statement to the Director of Wellness (DOW); LPN was called into the room by the family representative of Resident #1 due to a [NJ Exec Order 26.4b1] found on the resident's [NJ Exec Order 26.4b1]. The LPN entered the resident's room with CHHA #1. The LPN assessed the resident, observed a [NJ Exec Order 26.4b1] on the [NJ Exec Order 26.4b1]. The LPN was informed by the resident of being [NJ Exec Order 26.4b1] by the staff who provided morning care. The LPN's statement also reflected that CHHA #1 who provided morning care, was [NJ Exec Order 26.4b1] and [NJ Exec Order 26.4b1] the resident.</p> <p>-On [NJ Exec Order 26.4b1] untimed, Resident #1 who provided a statement to the DOW, [NJ Exec Order 26.4b1] that CHHA #1 [NJ Exec Order 26.4b1], and the resident [NJ Exec Order 26.4b1] CHHA #1 [NJ Exec Order 26.4b1].</p> <p>-On [NJ Exec Order 26.4b1], untimed, CHHA #1 provided a statement to the DOW, that she saw the resident in their wheelchair on [NJ Exec Order 26.4b1] at 8:00 AM, provided care and the resident had their breakfast in their room. At 11:00 AM, while doing their rounds, CHHA #1 learned of the [NJ Exec Order 26.4b1] of [NJ Exec Order 26.4b1] against her. CHHA #1 stated she had no idea what the resident was talking about.</p> <p>-A review of the [NJ Ex Order 26.4(b)(1)] Pending Investigation reflected CHHA #1's signature, dated [NJ Exec Order 26.4b1] along with the Executive Director's (ED) signature on the same date, which indicated the CHHA #1 was [NJ Exec Order 26.4b1] after the resident [NJ Exec Order 26.4b1] against CHHA #1.</p> <p>On 10/17/25 at 1:26 PM, during a meeting with the surveyors, the ED stated that upon a</p> | A 543                                                                                              |                                                                                                                          |                                                                    |

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| A 543                                                              | <p>Continued From page 4</p> <p><b>NJ Exec Order 26.4b1</b> or an <b>NJ Exec Order 26.4b1</b>, the expectation was that she would be notified immediately. At that time, the ED stated that she was informed by staff about the <b>NJ Exec Order 26.4b1</b> on <b>NJ Exec Order</b> at 3:02 PM, and that was when the FRE was reported to the NJDOH.</p> <p>On 10/17/25 at 2:40 PM, in the presence of a surveyor, the interim DOW, the Regional Director of Clinical Services and the ED, the surveyor discussed the concern with the delayed reporting of the <b>NJ Exec Order 26</b> resident <b>NJ Exec Order</b> of Resident #1 that was reported to the LPN on <b>NJ Exec Order</b> at approximately 11:45 AM.</p> <p>A review of the undated facility provided policy for Accident/Incident Reporting, included that the Administrator and the Director of Nurses/Wellness Director would be made aware if all such incidents occurring in the Facility ...The policy did not include a defined time frame for reporting to the NJDOH.</p> <p>No further information was provided.</p> <p>NJAC 8:36-5.7(a)(4)</p> | A 543                                                                                              |                                                                                                                          |                                                                    |
| A 565                                                              | <p>8:36-5.10(a)(3) Reportable Events</p> <p>(a) The facility shall notify the Division of Health Facility Survey and Field Operations immediately by telephone at (609) 633-9034 or (609) 392-2020 if after business hours, followed within 72 hours by written confirmation, of the following:</p> <p>3. Any suspected cases of resident abuse or exploitation, which have been reported to the State Long-Term Care Ombudsman.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | A 565                                                                                              |                                                                                                                          |                                                                    |

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| A 565                                                              | <p>Continued From page 5</p> <p>This REQUIREMENT is not met as evidenced by:<br/>Complaint NJ176086</p> <p>Based on observation, interviews, review of medical records (MR) and other pertinent facility documentation, it was determined that the facility failed to immediately report to the New Jersey Department of Health (NJ DOH) an [NJ Exec Order 26.4b1] of staff to resident [NJ Exec Order 26.4b1]</p> <p>The deficient practice was identified in 1 of 3 residents reviewed for [NJ Exec Order 26.4b1] and was evidenced by the following:</p> <p>On 10/17/25 at 9:37 AM, the surveyor reviewed a Facility Reported Event (FRE) that was called in to the NJDOH on [NJ Exec Order 26.4b1] at 3:02 PM. The FRE reflected that on [NJ Exec Order 26.4b1] at "approximately" 11:45 AM the resident's family member observed then alerted the nurse of a [NJ Exec Order 26.4b1] on the resident's [NJ Exec Order 26.4b1]. The Licensed Practical Nurse (LPN) conducted a [NJ Exec Order 26.4b1] and found a [NJ Exec Order 26.4b1] on the [NJ Exec Order 26.4b1]. Further review of the FRE revealed that the LPN interviewed the resident regarding how the [NJ Exec Order 26.4b1] was acquired. Resident #1 [NJ Exec Order 26.4b1] that the Certified Home Health Aide (CHHA #1) came into to the room, stated [NJ Exec Order 26.4b1], [NJ Exec Order 26.4b1] the resident</p> | A 565                                                                                              |                                                                                                                          |                                                                    |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>CARE ONE AT WAYNE - ALR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>493 BLACK OAK RIDGE ROAD</b><br><b>WAYNE, NJ 07470</b> |                                                                                                                 |                                                                 |
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| A 565                                                              | <p>Continued From page 6</p> <p>and the resident [REDACTED] CHHA #1 back.</p> <p>The surveyor reviewed Resident #1's closed record.</p> <p>According to the Admission Record (AR, an admission summary) Resident #1 had diagnoses which included, NJ Exec Order 26.4b1 [REDACTED]</p> <p>A review of the resident admission assessment reflected the resident was [REDACTED] was able to NJ Exec Order 26.4b1 [REDACTED], was on NJ Exec Order 26.4b1 [REDACTED], required NJ Exec Order 26.4b1 [REDACTED], and for NJ Exec Order 26.4b1 [REDACTED] had NJ Exec Order 26.4b1 [REDACTED] and NJ Exec Order 26.4b1 [REDACTED]. The resident's [REDACTED] assessment reflected that the resident was NJ Exec Order 26.4b1 [REDACTED]</p> <p>A review of the resident's service plan report (SPR) included a focus on the resident's NJ Exec Order 26.4b1 [REDACTED] medication and the interventions that required the staff to check the resident's NJ Exec Order 26.4b1 [REDACTED] daily while aiding with care and to report any NJ Exec Order 26.4b1 [REDACTED] or NJ Exec Order 26.4b1 [REDACTED]</p> <p>A review of the Nurse Progress Note (NPN) dated NJ Exec Order [REDACTED] at 3:45 PM, revealed the LPN was called into the room, by the family representative and was informed of a NJ Exec Order [REDACTED] on the NJ Exec Order 26.4b1 [REDACTED]. Resident NJ Exec Order 26.4b1 [REDACTED], noted NJ Exec Order 26.4b1 [REDACTED] when NJ Exec Order 26.4b1 [REDACTED]. The Physician was notified who ordered an NJ Exec Order 26.4b1 [REDACTED] the NJ Exec Order 26.4b1 [REDACTED] of NJ Exec Order [REDACTED] was not documented on the NPN.</p> | A 565                                                                                              |                                                                                                                 |                                                                 |

New Jersey Department of Health

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>VQXWIZ</b>                         | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>10/17/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CARE ONE AT WAYNE - ALR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>493 BLACK OAK RIDGE ROAD</b><br><b>WAYNE, NJ 07470</b> |                                                                                                                          |                                                                    |
| (X4) ID<br>PREFIX<br>TAG                                           | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | ID<br>PREFIX<br>TAG                                                                                | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                                           |
| A 565                                                              | <p>Continued From page 7</p> <p>A review of the NPN dated [NJ Exec Order 26.4b1] at 3:24 PM included the [NJ Exec Order 26.4b1] was [NJ Exec Order 26.4b1]</p> <p>A review of the facility provided investigation included the following:</p> <p>-On [NJ Exec Order 26.4b1] untimed, the LPN provided a statement to the Director of Wellness (DOW); LPN was called into the room by the family representative of Resident #1 due to a [NJ Exec Order 26.4b1] found on the resident's [NJ Exec Order 26.4b1]. The LPN entered the resident's room with CHHA #1. The LPN assessed the resident, observed a [NJ Exec Order 26.4b1] on the [NJ Exec Order 26.4b1]. The LPN was informed by the resident of being [NJ Exec Order 26.4b1] by the staff who provided morning care. The LPN's statement also reflected that CHHA #1 who provided morning care, was [NJ Exec Order 26.4b1] and [NJ Exec Order 26.4b1] the resident.</p> <p>-On [NJ Exec Order 26.4b1], untimed, Resident #1 who provided a statement to the DOW, [NJ Exec Order 26.4b1] that CHHA #1 [NJ Exec Order 26.4b1] them, and the resident [NJ Exec Order 26.4b1] CHHA #1 [NJ Exec Order 26.4b1]</p> <p>-On [NJ Exec Order 26.4b1], untimed, CHHA #1 provided a statement to the DOW, that she saw the resident in their wheelchair on [NJ Exec Order 26.4b1] at 8:00 AM, provided care and the resident had their breakfast in their room. At 11:00 AM, while doing their rounds, CHHA #1 learned of the [NJ Exec Order 26.4b1] of [NJ Exec Order 26.4b1] against her. CHHA #1 stated she had no idea what the resident was talking about.</p> <p>-A review of the [NJ Exec Order 26.4b1] Pending Investigation reflected CHHA #1's signature, dated [NJ Exec Order 26.4b1] along with the Executive Director's (ED) signature on the same date, which indicated the CHHA #1 was [NJ Exec Order 26.4b1] one (1) day after the resident [NJ Exec Order 26.4b1] [NJ Exec Order 26.4b1] CHHA #1 .</p> <p>On 10/17/25 at 1:26 PM, during a meeting with the surveyors, the ED stated that upon a</p> | A 565                                                                                              |                                                                                                                          |                                                                    |

New Jersey Department of Health

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>VQXWIZ</b>                         | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>10/17/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CARE ONE AT WAYNE - ALR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>493 BLACK OAK RIDGE ROAD</b><br><b>WAYNE, NJ 07470</b> |                                                                                                                          |                                                                    |
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| A 565                                                              | Continued From page 8<br><br>NJ Exec Order 26.4b1 or an NJ Exec Order 26.4b1, the expectation was that she would be notified immediately. At that time, the ED stated that she was informed by staff about the NJ Exec Order 26.4b1 on NJ Exec Order at 3:02 PM, and that was when the FRE was reported to the NJDOH.<br><br>On 10/17/25 at 2:40 PM, in the presence of a surveyor, the interim DOW, the Regional Director of Clinical Services and the ED, the surveyor discussed the concern with the delayed reporting of the NJ Exec Order 26.4b1 of Resident #1 that was reported to the LPN on NJ Exec Order at approximately 11:45 AM and was not reported to the NJDOH until NJ Exec Order at 3:02 PM.<br><br>A review of the undated facility provided policy for Accident/Incident Reporting, did not include a defined time frame for reporting to the NJDOH.<br><br>No further information was provided.<br><br>NJAC 8:36-5.10(a)(3) | A 565                                                                                              |                                                                                                                          |                                                                    |
| A1537                                                              | 8:36-23.8(a)(1) Assisted Living Programs<br><br>(a) When known, and with the resident's consent, the resident's family, guardian, and/or designated responsible person or designated agency shall be notified promptly in the event of the following:<br><br>1. The resident acquires an acute illness requiring medical care;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | A1537                                                                                              |                                                                                                                          |                                                                    |

New Jersey Department of Health

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| A1537                                                              | <p>Continued From page 9</p> <p>This REQUIREMENT is not met as evidenced by:<br/>Complaint #NJ188265</p> <p>Based on interview, record review, and review of pertinent facility documentation, it was determined that the facility failed to notify a resident's responsible party when they experienced a change in status resulting in a change in their medical treatment. The deficient practice was identified for 1 (Resident #2) of 3 residents reviewed and was evidenced by the following:</p> <p>Resident #2 was admitted with diagnoses including but not limited to <b>NJ Exec Order 26.4b1</b></p> <p>The Assisted Living Resident Assessment - Admission dated <b>NJ Exec Order 26.4b1</b> indicated the resident was admitted with <b>NJ Exec Order 26.4b1</b> and possibly <b>NJ Exec Order 26.4b1</b>. The resident was admitted with <b>NJ Exec Order 26.4b1</b>, a <b>NJ Exec Order 26.4b1</b> on the <b>NJ Exec Order 26.4b1</b> and a <b>NJ Exec Order 26.4b1</b> to the <b>NJ Exec Order 26.4b1</b>. The Assessment contained the statement "Goal: will notify caregivers of any <b>NJ Exec Order 26.4b1</b> condition as they occur."</p> <p>The <b>NJ Exec Order 26.4b1</b> Health Service Plan - Monitoring Note indicated a new <b>NJ Exec Order 26.4b1</b> of <b>NJ Exec Order 26.4b1</b> along with new treatment orders. There was no documentation that the responsible party was notified of the <b>NJ Exec Order 26.4b1</b> in the resident's <b>NJ Exec Order 26.4b1</b>.</p> <p>The <b>NJ Exec Order 26.4b1</b> Health Service Plan - Monitoring note indicated the <b>NJ Exec Order 26.4b1</b> was</p> | A1537                                                                                              |                                                                                                                 |                                                                 |

New Jersey Department of Health

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| A1537                                                              | <p>Continued From page 10</p> <p><b>NJ Exec Order 26.4b1</b> The treatment order was discontinued, and a new treatment was ordered by the physician. There was no documentation that the responsible party was notified of the change in the resident's treatment.</p> <p>The Service Plan, created <b>NJ Exec Order 26.4b1</b>, for the resident's <b>NJ Exec Order 26.4b1</b> included the statement "Will notify caregivers of any new <b>NJ Exec Order 26.4b1</b> as they occur."</p> <p>On 10/17/25 at 10:55 AM the surveyor interviewed the Executive Director of Assisted Living. She was unable to provide evidence the resident's responsible party had been notified of changes in the resident's condition and treatment plan.</p> <p>The surveyor reviewed the undated facility policy and procedure titled Assisted Living: Family/Responsible Party Notification. The policy indicated the resident's family or responsible party or community agency will be notified of a significant change in the resident's physical status at the time of the occurrence and the notification will be documented in the resident's record.</p> | A1537                                                                                              |                                                                                                                          |                                                                    |

Plan of Correction

CareOne Wayne Assisted Living

Date of Survey: 10/17/25

Complaint #: NJ188265, NJ176086, NJ177011

**A 543**

**1. How the corrective action will be accomplished for those Residents found to have been affected by the deficient practice.**

- Resident #1 was discharged from the facility on NJ Exec Order 26.4
- CHHA#1 was provided in-service education on Abuse and Neglect and Abuse, Neglect and Exploitation in the Elder Care Setting on September 29<sup>th</sup> 2025, by the Executive Director. CHHA#1 verbalized understanding of this education.

**2. How the facility will identify other Residents having the potential to be affected by the same deficient practice.**

- All Residents have the potential to be affected by this practice.

**3. What measures will be put in place or systemic changes will be made to ensure that the deficient practice will not recur.**

- On October 17<sup>th</sup> 2025 The Regional Director of Clinical Services (RDCS) provided an in-service education to the interim Director of Wellness (DOW), Registered Nurses (RNs) and Licensed Practical Nurses (LPNs) regarding the facility's policy and procedure on "Assisted Living: Abuse Reporting and Investigating" and "Assisted Living: Accident/Incident Reporting." Staff verbalized understanding of the two policies.
- On October 20<sup>th</sup> 2025 the Executive Director (ED) provided in-service education to the Director of Wellness (DOW) regarding the facility's policy and procedure on "Assisted Living: Abuse Reporting and Investigating," "Assisted Living: Accident/Incident Reporting," and "Abuse, Neglect, Exploitation or Misappropriation – Reporting and Investigating." The DOW verbalized understanding of the two policies.
- On November 5<sup>th</sup> the ED conducted an audit of all incidents in the last 7 days to ensure next of kin notified for any change in condition.

**4. How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur, i.e. what QA program will be put in place to monitor the continued effectiveness of the systematic change.**

- Director of Wellness (DOW) or designee will review all incident reports for injuries of unknown origin or with allegations of abuse to ensure the Executive Director was notified immediately. Audits will be conducted daily x 7 days, then weekly x 4 weeks, then monthly x 3 months.
- Results of the audits will be presented to the Executive Director and the Quality Assurance Performance Improvement (QAPI) committee monthly x 3 months. The QAPI committee meets on a monthly basis and will review the audits and provide recommendation for further audits as needed.

**5. Date of Completion**

- November 14, 2025

**Plan of Correction: A565**

**1. How the corrective action will be accomplished for those Residents found to have been affected by the deficient practice.**

- Resident #1 was discharged from the facility on [REDACTED] NJ Exec Order 26.4b1
- On October 20<sup>th</sup> 2025 the Executive Director (ED) provided in-service education to the Director of Wellness (DOW) on the facility's policy titled, "Abuse, Neglect, Exploitation or Misappropriation -Reporting and Investigating," which includes ..."Reporting Allegations to the Administrator and Authorities..."Immediately" as defined as: "a) within two hours of an allegation involving abuse or result in serious bodily injury; or b) within 24 hours of an allegation that does not involve abuse or result in serious bodily injury." The DOW acknowledged understanding of this policy.

**2. How the facility will identify other Residents having the potential to be affected by the same deficient practice.**

- All Residents have the potential to be affected by this practice.

**3. What measures will be put in place or systemic changes will be made to ensure that the deficient practice will not recur.**

- On October 17<sup>th</sup> 2025 the Regional Director of Clinical Services (RDSCS) provided an in-service education to the interim Director of Wellness (DOW), and the Executive Director (ED) on the facility policy titled, "Abuse, Neglect, Exploitation or Misappropriation -Reporting and Investigating," which includes ..."Reporting Allegations to the Administrator and Authorities..."Immediately" as defined as: "a) within two hours of an allegation involving abuse or result in serious bodily injury; or b) within 24 hours of an allegation that does not involve abuse or result in serious bodily injury." The interim DOW and ED acknowledged understanding of this policy.
- On November 7<sup>th</sup> 2025 the ED conducted an audit of all Facility Reported Events (FRE) to the New Jersey Department of Health (NJ DOH) within the last 30 days to ensure immediate reporting of the event. All events were reported to the (NJ DOH) immediately. There were no untoward findings.

**4. How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur, ie, what QA program will be put in place to monitor the continued effectiveness of the systemic change.**

- The Executive Director (ED) or designee will conduct audits of all Facility Reported Events (FRE) to ensure immediate notification to the New Jersey Department of Health (NJ DOH). Audits will be conducted weekly x 4 weeks, then monthly x 3 months with results of the audits provided to the Quality Assurance Performance Improvement (QAPI) committee monthly x 3 months. The QAPI committee meets on a monthly basis and will review the audits and provide recommendation for further audits as needed.

**5. Date Completed**

- November 14, 2025

A1537

**1. How the corrective action will be accomplished for those Residents found to have been affected by the deficient practice.**

- Resident #2 was discharged on NJ Exec Order 26-401
- On October 17<sup>th</sup> 2025 the Interim Director of Wellness was educated by the Regional Director of Clinical Services (RDCS) on the facility's policy titled, "Assisted Living: Family/Responsible Party Notification." The Interim Director of Wellness verbalized understanding of this education.

**2. How the facility will identify other residents having the potential to be affected by the same deficient practice.**

- All Residents who experience a change in condition, have the potential to be affected by this practice.

**3. What measures will be put in place or systemic changes will be made to ensure that the deficient practice will not recur.**

- On November 5<sup>th</sup> 2025 the Regional Director of Clinical Services (RDCS) provided in-service education to the Licensed Practical Nurses (LPNs) and Registered Nurses (RNs) working the 7-3pm, 3-11pm and 11-7am shifts on the facility's policy titled, "Assisted Living: Family/Responsible Party Notification." Staff verbalized understanding of this education.
- On November 5<sup>th</sup> 2025 the Regional Director of Clinical Services (RDCS) provided in-service education to the Director of Wellness (DOW) on the facility's policy titled, "Assisted Living: Family/Responsible Party Notification." DOW verbalized understanding of this education.
- On November 7<sup>th</sup> 2025 the RDCS and the interim Director of Wellness conducted an audit of 100% of residents with wounds to identify any changes in wound condition and subsequent notification to resident's family/responsible party. There were no untoward findings.

**4. How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur, i.e. what QA program will be put in place to monitor the continued effectiveness of the systemic change.**

POC accepted



- Director of Wellness (DOW) or designee will conduct an audit of 5 residents with wounds to ensure family/ responsible party notification of any changes in wound status/condition. Audits will be conducted weekly x 4 weeks, then monthly x 3 months.
- Results of the audits will be presented to the Executive Director and the Quality Assurance Performance Improvement (QAPI) committee monthly for review and recommendation for further audits as needed.

**5. Date Completed:**

- November 14, 2025

Respectfully submitted,

NJ Exec Order 26.4b1

Executive Director

CareOne at Wayne Assisted Living

# STATE FORM: REVISIT REPORT

|                                                              |                                                                                      |                              |
|--------------------------------------------------------------|--------------------------------------------------------------------------------------|------------------------------|
| PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER<br>VQXWIZ | MULTIPLE CONSTRUCTION<br>A. Building<br>B. Wing                                      | DATE OF REVISIT<br>11/7/2025 |
| NAME OF FACILITY<br>CARE ONE AT WAYNE - ALR                  | STREET ADDRESS, CITY, STATE, ZIP CODE<br>493 BLACK OAK RIDGE ROAD<br>WAYNE, NJ 07470 |                              |

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

| ITEM<br>Y4                                        | DATE<br>Y5 | ITEM<br>Y4                                                                                                                                                                                           | DATE<br>Y5 | ITEM<br>Y4             | DATE<br>Y5 |
|---------------------------------------------------|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------------------|------------|
| ID Prefix A0543                                   | Correction | ID Prefix A0565                                                                                                                                                                                      | Correction | ID Prefix A1537        | Correction |
| Reg. # 8:36-5.7(a)(4)                             | Completed  | Reg. # 8:36-5.10(a)(3)                                                                                                                                                                               | Completed  | Reg. # 8:36-23.8(a)(1) | Completed  |
| LSC                                               | 11/14/2025 | LSC                                                                                                                                                                                                  | 11/14/2025 | LSC                    | 11/14/2025 |
| ID Prefix                                         | Correction | ID Prefix                                                                                                                                                                                            | Correction | ID Prefix              | Correction |
| Reg. #                                            | Completed  | Reg. #                                                                                                                                                                                               | Completed  | Reg. #                 | Completed  |
| LSC                                               |            | LSC                                                                                                                                                                                                  |            | LSC                    |            |
| ID Prefix                                         | Correction | ID Prefix                                                                                                                                                                                            | Correction | ID Prefix              | Correction |
| Reg. #                                            | Completed  | Reg. #                                                                                                                                                                                               | Completed  | Reg. #                 | Completed  |
| LSC                                               |            | LSC                                                                                                                                                                                                  |            | LSC                    |            |
| ID Prefix                                         | Correction | ID Prefix                                                                                                                                                                                            | Correction | ID Prefix              | Correction |
| Reg. #                                            | Completed  | Reg. #                                                                                                                                                                                               | Completed  | Reg. #                 | Completed  |
| LSC                                               |            | LSC                                                                                                                                                                                                  |            | LSC                    |            |
| ID Prefix                                         | Correction | ID Prefix                                                                                                                                                                                            | Correction | ID Prefix              | Correction |
| Reg. #                                            | Completed  | Reg. #                                                                                                                                                                                               | Completed  | Reg. #                 | Completed  |
| LSC                                               |            | LSC                                                                                                                                                                                                  |            | LSC                    |            |
| REVIEWED BY STATE AGENCY <input type="checkbox"/> |            | REVIEWED BY (INITIALS)                                                                                                                                                                               |            | DATE                   |            |
| REVIEWED BY CMS RO <input type="checkbox"/>       |            | REVIEWED BY (INITIALS)                                                                                                                                                                               |            | DATE                   |            |
| FOLLOWUP TO SURVEY COMPLETED ON<br>10/17/2025     |            | <input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO |            |                        |            |