

Division of Health Improvement

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | (X1) PROV DER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>4071</b>                | (X2) MULT PLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    | (X3) DATE SURVEY<br>COMPLETED<br><br><b>06/12/2019</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>BONNEY HOME</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>513 WILLIAM STREET<br/>GALLUP, NM 87301</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                               | SUMMARY STATEMENT OF DEFIC ENCIES<br>(EACH DEFIC ENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENT FY NG INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | ID<br>PREFIX<br>TAG                                                                     | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| A 000                                                  | Initial Comments<br><br>The following deficiencies were cited during an Initial Survey completed on 06/12/19 for the state requirements of 7 NMAC 8.2, Regulations for Assisted Living.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | A 000                                                                                   |                                                                                                                          |                                                        |
| A 020                                                  | 7 NMAC 8.2.20 Admissions and Discharge<br><br>ADMISSIONS AND DISCHARGE: The facility shall complete an admission agreement for each resident. The administrator of the facility or a designee responsible for admission decisions shall meet with the resident or the resident ' s surrogate decision maker prior to admission. No resident shall be admitted who is below the age of eighteen (18) or for whom the facility is unable to provide appropriate care.<br>A. Admission agreement. The admission agreement shall include the following information:<br>(1) the parties to the agreement;<br>(2) the program narrative;<br>(3) the facility's rules;<br>(4) the cost of services and the method of payment;<br>(5) the refund provision in case of death, transfer, voluntary or involuntary discharge;<br>(6) information to formulate advance directives;<br>(7) a written description of the legal rights of the residents translated into another language, if necessary;<br>(8) the facility's staffing ratio;<br>(9) written authorization for staff to assist with medications;<br>(10) notification of rights and responsibilities pursuant to the Incident Reporting Intake, Processing and Training Requirements, 7.1.13 NMAC;<br>(11) the facility ' s bed hold policy; and<br>(12) the admission agreement may be terminated if an appropriate placement is found for the | A 020                                                                                   |                                                                                                                          |                                                        |

Division of Health Improvement  
LABORATORY D RECTOR'S OR PROV DER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Improvement

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| A 020                                                  | Continued From page 1<br><br>resident, under the following circumstances:<br>(a) there shall be a fifteen (15) day written notice of termination given to the resident or his or her surrogate decision maker, unless the resident requests the termination;<br>(b) the resident has failed to pay for a stay at the facility as defined in the admission agreement;<br>(c) the facility ceases to operate or is no longer able to provide services to the resident;<br>(d) the resident ' s health has improved sufficiently and therefore no longer requires the services of the facility;<br>(e) termination without prior notice is permitted in emergency situations for the following reasons:<br>(i) the transfer or discharge is necessary for the resident's safety and welfare;<br>(ii) the resident's needs cannot safely be met in the facility; or<br>(iii) the safety and health of other residents and staff in the facility are endangered;<br>(13) the facility shall provide a thirty (30) day written notice to residents regarding any changes in the cost or the material services provided; a new or amended admission agreement must be executed whenever services, costs or other material terms are changed; and<br>(14) facilities representing their services as " specialized " must disclose evidence of staff specialty training to prospective residents.<br>B. Restrictions in admission. The facility shall not admit or retain individuals that require twenty-four (24) hour continuous nursing care, refer to Subsection U of 7.8.2.7 NMAC Definitions. This rule does not apply to hospice residents who have elected to receive the hospice benefit. Conditions or circumstances that usually require continuous nursing care may include but are not limited to the following:<br>(1) ventilator dependency; | A 020                                                                                   |                                                                                                                          |                                                        |

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| A 020                                                  | <p>Continued From page 2</p> <p>(2) pressure sores and decubitus ulcers (stage III or IV);</p> <p>(3) intravenous therapy or injections;</p> <p>(4) any condition requiring either physical or chemical restraints;</p> <p>(5) nasogastric tubes;</p> <p>(6) tracheostomy care;</p> <p>(7) residents that present an imminent physical threat or danger to self or others;</p> <p>(8) residents whose psychological or physical condition has declined and placement in the current facility is no longer appropriate as determined by the PCP;</p> <p>(9) residents with a diagnosis that requires isolation techniques;</p> <p>(10) residents that require the use of a Hoyer lift; and</p> <p>(11) ostomy (unless resident is able to provide self care).</p> <p>C. Exceptions to admission, readmission and retention. If a resident requires a greater degree of care than the facility would normally provide or is permitted to provide and the resident wishes to be re-admitted or remain in the facility and the facility wishes to re-admit or retain the resident. The facility shall comply with the following requirements.</p> <p>(1) Convene a team, comprised of:</p> <p>(a) the facility administrator and a facility health care professional if desired;</p> <p>(b) the resident or resident ' s surrogate decision maker; and</p> <p>(c) the hospice or home health clinician.</p> <p>(2) The team shall jointly determine if the resident should be admitted, readmitted or allowed to remain in the facility. Team approval shall be in writing, signed and dated by all team members and the approval shall be maintained in the resident's record and shall:</p> | A 020                                                                                   |                                                                                                                          |                                                        |

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| A 020                                                  | Continued From page 3<br><br>(a) be based upon an individual service plan (ISP) which identifies the resident's specific needs and addresses the manner that such needs will be met;<br>(b) ensure that if the facility is licensed for more than eight (8) residents and does not have complete fire sprinkler coverage, the facility shall maintain an evacuation rating score of prompt as determined by the fire safety equivalency system (FSSES);<br>(c) evaluate and outline how meeting the specific needs of the resident will impact the staff and the other residents; and<br>(d) include an independent advocate such as a certified ombudsman if requested by the resident, the family or the facility.<br>(3) The team recommendation shall be maintained on site in the resident ' s file.<br>(4) When a resident is discharged, the facility shall record where the resident was discharged to and what medications were released with the resident.<br>D. Coordination of care.<br>(1) Assisted living facilities shall have evidence of care coordination on an ISP for all services that are provided in the facility by an outside health care provider, such as hospice or home health providers.<br>(2) Residents shall be given a list of providers, including hospice and home health if applicable, and have the right to choose their provider. If applicable, the referring party shall disclose any ownership interest in a recommended or listed provider.<br>[7.8.2.20 NMAC - Rp, 7.8.2.19 NMAC & 7.8.2.20 NMAC, 01/15/2010] | A 020                                                                                   |                                                                                                                          |                                                        |

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| A 020                                                  | <p>Continued From page 4</p> <p>This REQUIREMENT is not met as evidenced by:<br/>7.8.2.20 A (5) (6) (8-10) (12) (a-e) (13)</p> <p>Refer to Senate Bill (SB) 0335 - 2013</p> <p>AN ACT RELATING TO HEALTH CARE;<br/>REQUIRING CONTRACTS FOR ASSISTED<br/>LIVING FACILITIES TO CONTAIN A REFUND<br/>POLICY UPON TERMINATION OF A<br/>CONTRACT DUE TO THE DEATH OF THE<br/>RESIDENT; PROVIDING FOR STORAGE OF A<br/>RESIDENT'S BELONGINGS; DECLARING AN<br/>EMERGENCY. BE IT ENACTED BY THE<br/>LEGISLATURE OF THE STATE OF NEW<br/>MEXICO:</p> <p>SECTION 1. A new section of the Public<br/>Health Act is enacted to read:<br/>"ASSISTED LIVING FACILITIES<br/>CONTRACTS--LIMIT ON CHARGES AFTER<br/>RESIDENT DEATH.--</p> <p>A. The contract for each resident of an<br/>assisted living facility shall include a refund policy<br/>to be implemented at the time of a resident's<br/>death. The refund policy shall provide that the<br/>resident's estate or responsible party is entitled to<br/>a prorated refund based on the calculated daily<br/>rate for any unused portion of payment beyond<br/>the termination date after all charges have been<br/>paid to the licensee. For the purpose of this<br/>section, the termination date shall be the date the<br/>unit is vacated by the resident due to the<br/>resident's death and cleared of all personal<br/>belongings.</p> <p>B. If a resident's belongings are not<br/>removed within one week of the resident's death<br/>and the amount of belongings does not preclude<br/>renting the unit, the facility may clear the unit and<br/>charge the resident's estate for moving and</p> | A 020                                                                                   |                                                                                                                          |                                                        |

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| A 020                                                  | <p>Continued From page 5</p> <p>storing the items at a rate equal to the actual cost to the facility, not to exceed ten percent of the regular rate for the unit; provided that the responsible party for the resident is given notice at least one week before the resident's belongings are removed. If the resident's belongings are not claimed within forty-five days after notification, the facility may dispose of them.</p> <p>C. For the purposes of this section, "assisted living facility" means a facility required to be licensed as an assisted living facility for adults by the department of health."</p> <p>SECTION 2. EMERGENCY.--It is necessary for the public peace, health and safety that this act take effect immediately.</p> <p>Based on record review and interview, the facility failed to ensure for 3 (R #s 1-3) of 3 (R #s 1-3) residents whose admission agreements were reviewed for accuracy and completeness, included the following required information:</p> <ol style="list-style-type: none"> <li>1. Refund policy for death, transfer, voluntary or involuntary discharge.</li> <li>2. The facility's staffing ratio.</li> <li>3. Written authorization for staff to assist with medications.</li> <li>4. Notification of rights and responsibilities pursuant to the Incident Reporting Intake, Processing and Training Requirements, 7.1.13 NMAC.</li> <li>5. The Admission/Discharge agreement can be terminated by the facility if an appropriate placement has been found for the resident under the following circumstances: <ol style="list-style-type: none"> <li>a. There shall be a fifteen (15) day written notice of termination given.</li> <li>b. The resident fails to pay for stay at the facility.</li> <li>c. The facility ceases to operate.</li> <li>d. The resident's health improves.</li> </ol> </li> </ol> | A 020                                                                                   |                                                                                                                          |                                                        |

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| A 020                                                  | <p>Continued From page 6</p> <p>6. Facility shall provide a thirty (30) day written notice to residents regarding any changes in the cost of services.</p> <p>These deficient practices have the potential for all 3 (R #s 1-3) residents listed on the census, provided by the DCS # 1 on 06/10/19, to be at risk of:</p> <ol style="list-style-type: none"> <li>1. Resident's estate or responsible party unaware of any refund that may be due.</li> <li>2. Being misinformed regarding the number of direct care staff that will be available to assist residents on each shift.</li> <li>3. Being misinformed about the direct care staff ability to assist residents with the self-administration of medications.</li> <li>4. Not being informed of their rights and responsibilities and the process of staff training requirements in reporting of injuries or incidents of suspected Abuse, Neglect or Exploitation.</li> <li>5. Being discharged before an appropriate placement was found.</li> <li>6. Being charged for new/changed care services without the appropriate 30-day notice</li> </ol> <p>The findings are:</p> <p>A. Record review of R #s 1-3 Admission/Discharge agreements revealed, they did not include the following information:</p> <ol style="list-style-type: none"> <li>1. Refund policy for death, transfer, voluntary or involuntary discharge.</li> <li>2. The facility's staffing ratio.</li> <li>3. Written authorization for staff to assist with medications.</li> <li>4. Notification of rights and responsibilities pursuant to the Incident Reporting Intake, Processing and Training Requirements, 7.1.13 NMAC.</li> <li>5. The admission/discharge agreement can</li> </ol> | A 020                                                                                   |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>BONNEY HOME</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>513 WILLIAM STREET<br/>GALLUP, NM 87301</b> |                                                                                                                          |                                                        |
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| A 020                                                  | Continued From page 7<br><br>be terminated by the facility "if" an appropriate placement has been found for the resident under the following circumstances:<br>a. There shall be a fifteen (15) day written notice of termination given.<br>b. The resident fails to pay for stay at the facility.<br>c. The facility ceases to operate.<br>d. The resident's health improves.<br>6. Facility shall provide a thirty (30) day written notice to residents regarding any changes in the cost of services.<br><br>B. On 06/12/19 at 3:30 pm, during an interview with the Director, he confirmed that the above information was missing from the Admissions/Discharge Agreement.                                                                                                                                                                                  | A 020                                                                                   |                                                                                                                          |                                                        |
| A 025                                                  | 7 NMAC 8.2.25 Resident Evaluation<br><br>RESIDENT EVALUATION:<br>A. A resident evaluation shall be completed by an appropriate staff member within fifteen (15) days prior to admission to determine the level of assistance that is needed and if the level of services required by the resident can be met by the facility.<br>B. The initial resident evaluation shall establish a baseline in the resident ' s functional status and thereafter assist with identifying resident changes. The resident evaluation shall be reviewed and updated at a minimum of every six (6) months or when there is a significant change in the resident ' s health status.<br>C. The resident ' s evaluation shall be documented on a resident evaluation form and at a minimum include the following abilities, behaviors or status:<br>(1) activities of daily living; | A 025                                                                                   |                                                                                                                          |                                                        |

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| A 025                                                  | Continued From page 8<br><br>(2) cognitive abilities; reasoning and perception;<br>the ability to articulate thoughts, memory function<br>or impairment, etc;<br>(3) communication and hearing; ability to<br>communicate needs and understand instructions,<br>etc;<br>(4) vision;<br>(5) physical functioning and skeletal problems;<br>(6) incontinence of bowel/bladder;<br>(7) psychosocial well-being;<br>(8) mood and behavior;<br>(9) activity interests;<br>(10) diagnoses;<br>(11) health conditions;<br>(12) nutritional status;<br>(13) oral or dental status;<br>(14) skin conditions;<br>(15) medication use and level of assistance<br>needed with medications;<br>(16) special treatments and procedures or special<br>medical needs such as hospice; and<br>(17) safety needs/high risk behaviors; history of<br>falls agitation, wandering, fire safety issues, etc.<br>D. The resident evaluation shall include a history<br>and physical examination and an evaluation<br>report by a physician or a physician extender<br>within six (6) months of admission. A resident<br>shall have a medical evaluation by a physician or<br>a physician extender at least annually.<br>E. The resident evaluation shall be reviewed and<br>if needed revised by a licensed practical nurse,<br>registered nurse or physician extender at the time<br>the individual service plan is reviewed, at a<br>minimum of every six (6) months or when a<br>significant change in health status occurs.<br>[7.8.2.25 NMAC - Rp, 7.8.2.25 NMAC,<br>01/15/2010] | A 025                                                                                   |                                                                                                                          |                                                        |

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| A 025                                                  | Continued From page 9<br><br>This REQUIREMENT is not met as evidenced<br>by:<br>7.8.2.25 A D E<br><br>Based on record review and interview the facility<br>failed to ensure for 1 (R #2) of 3 (R #s 1-3)<br>residents whose Evaluations/Assessments were<br>reviewed for compliance that they:<br>1. Were completed within 15 days prior to<br>admission.<br>2. Reviewed and/or updated at a minimum of<br>every 6 months.<br>3. Reviewed by a Licensed Practical Nurse<br>(LPN), Registered Nurse (RN), or Physicians<br>Extender (PE).<br><br>This deficient practice has the potential to<br>negatively affect the health and safety of<br>residents by not receiving needed care/services<br>needed if the Direct Care Staff (DCS) do not<br>know what care or services to provide. The<br>findings are:<br><br>A. Record review of R #2's resident file<br>(admission date [REDACTED]/18) revealed no<br>documentation of a completed<br>Evaluation/Assessment available for review.<br><br>B. On 06/12/19 at 3:30 pm, during an interview<br>with the Director, he confirmed the<br>Evaluation/Assessment findings listed above for<br>R #2. | A 025                                                                                   |                                                                                                                          |                                                        |
| A 035                                                  | 7 NMAC 8.2.35 Medication                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | A 035                                                                                   |                                                                                                                          |                                                        |

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| A 035                                                  | <p>Continued From page 10</p> <p><b>MEDICATIONS:</b> Administration of medications or staff assistance with self-administration of medications shall be in accordance with state and federal laws. No medications, including over-the-counter medications, PRN (when needed) medications, or treatment shall be started, changed or discontinued by the facility without an order from the physician, physician assistant or nurse practitioner and with entry into the resident's record.</p> <p>A. State board of nursing licensed or certified health care professionals are responsible for the administration of medications. Administration may only be performed by these individuals.</p> <p>B. Facility staff may assist a resident with the self-administration of medications if written consent by the resident is given to the administrator of the facility or the administrator's designee. If the resident is incapable of giving consent, the surrogate decision maker named in accordance with New Mexico law may give written consent for assistance with self-administration of medications. All staff that assist with self-administration of medications shall have successfully completed a state approved assistance with self-administration of medication training program or be licensed or certified by the state board of nursing.</p> <p>C. PRN (pro re nata) medication.</p> <p>(1) Physician or physician extender's orders for PRN medications shall clearly indicate the circumstances in which they are to be used, the number of doses that may be given in a 24-hour period and indicate under what circumstances the primary care practitioner (PCP) is to be notified.</p> <p>(2) The utilization of PRN medications shall be reviewed routinely. Frequent or escalating use of PRN medications shall be reported to the PCP.</p> <p>D. Only a licensed nurse (RN or LPN) shall</p> | A 035                                                                                   |                                                                                                                          |                                                        |

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| A 035                                                  | Continued From page 11<br><br>administer any medications or conduct any<br>invasive procedures provided by the following<br>routes: intravenous (IV), subcutaneous (SQ),<br>intramuscular (IM), vaginal or rectal. Only a<br>licensed nurse shall administer non-premixed<br>nebulizer treatments.<br>E. The facility shall have medication reference<br>material that contains information relating to drug<br>interactions and side effects on the premises.<br>Staff that assist in the self-administration of<br>medications shall know interactions or possible<br>side effects that might occur.<br>F. Medications prescribed for one resident shall<br>not be used for another resident.<br>G. Medication assistance record (MAR). For<br>residents who are not independent and require<br>assistance with self administration, the facility<br>shall have a MAR that documents the details of<br>the residents' medication, including PRN and<br>over-the-counter medication that is assisted with<br>self-administration by qualified staff or<br>administered to the resident by licensed or<br>certified staff. The information in the MAR shall<br>include:<br>(1) the resident's name;<br>(2) any known allergies to medication that the<br>resident has;<br>(3) the name of the resident's PCP or the<br>prescriber of the medication;<br>(4) the diagnosis or reason for the medication;<br>(5) the name of the medication, including the drug<br>product brand name and the generic name;<br>(6) notation if the medication is a schedule II-IV<br>drug;<br>(7) the dosage of the medication;<br>(8) the strength of the medication;<br>(9) the frequency or how often the medication is<br>to be taken or given;<br>(10) the route of delivery for the medication | A 035                                                                                   |                                                                                                                          |                                                        |

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| A 035                                                  | Continued From page 12<br><br>(mouth, eye, ear, other);<br>(11) the method of delivery for the medication<br>(pills, drops, IM injection, other);<br>(12) the date that the medication was started or<br>discontinued;<br>(13) any change in the medication order;<br>(14) pre-medication information (i.e., pulse,<br>respiration, blood pressure, blood sugar) as<br>required by the medication order;<br>(15) the date and time that the medication is<br>self-administered, administered with assistance<br>or is administered;<br>(16) the initials and signature of the person<br>assisting with or administering the medication;<br>(17) the desired results obtained from or<br>problems encountered with the medication (pain<br>relieved, allergic reaction, etc.);<br>(18) any refused dose of medication;<br>(19) any missed dose of medication; and<br>(20) any medication error.<br>H. No medication shall be stopped or started<br>without specific orders from the primary care<br>physician.<br>I. If a resident refuses to take a prescribed<br>medication, it shall be documented and the facility<br>shall report it to the prescriber.<br>J. A suspected adverse reaction to a medication<br>shall be documented on the MAR and reported<br>immediately to the PCP and the resident's<br>surrogate decision maker. If applicable,<br>emergency medical treatment shall be arranged.<br>Documentation of the event shall be kept in the<br>resident's record.<br>K. Prescription medication, other than blister<br>packs and unit dose containers, shall be kept in<br>the original container with a pharmacy label that<br>includes the following:<br>(1) the resident's name;<br>(2) the name of the medication; | A 035                                                                                   |                                                                                                                          |                                                        |

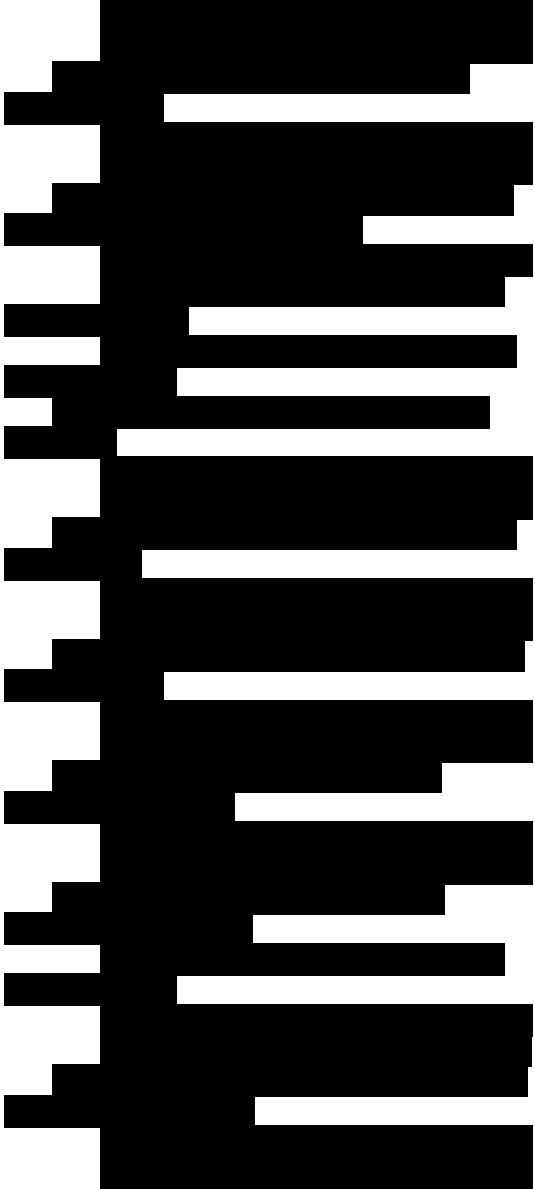
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| A 035                                                  | <p>Continued From page 13</p> <p>(3) the date that the prescription was issued;<br/>(4) the prescribed dosage and the instructions for administration of the medication; and<br/>(5) the name and title of the prescriber.<br/>L. Any medication that is removed from the pharmacy container or blister pack shall be given immediately and documented by the staff that assisted with the medication delivery.<br/>M. The facility shall report all medication errors to the physician, documentation of medication errors and the prescriber's response shall be kept in the resident's record.<br/>N. The facility shall develop and follow a written policy for unused, outdated, or recalled medications kept in the facility in accordance with 16.19.11.10 NMAC (AS AMENDED).<br/>[7.8.2.35 NMAC - Rp, 7.8.2.35 NMAC, 01/15/2010]</p> <p>This REQUIREMENT is not met as evidenced by:<br/>7.8.2.35 G (19)</p> <p>Based on record review and interview, the facility failed to ensure for 3 (R #s 1-3) of 3 (R #s 1-3) residents whose charts were reviewed for compliance included the following information:</p> <ol style="list-style-type: none"> <li>1. Physician orders for medications listed on the Medication Administration Records (MAR).</li> <li>2. The MARs included the notes/reason for missed doses of prescribed medications.</li> </ol> <p>This deficient practice has the potential for residents to be at risk or harm, injury, or death if:</p> <ol style="list-style-type: none"> <li>1. Incorrect medications are administered due to not having physician's orders.</li> <li>2. There are no notes/reasons for missed</li> </ol> | A 035                                                                                   |                                                                                                                          |                                                        |

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| A 035                                                  | <p>Continued From page 14</p> <p>medications for physicians to review and make any necessary changes. The findings are:</p> <p>A. Record review of R #s 1-3 Resident Charts revealed no documentation of physician's orders for the medications listed on the Medication Administration Records (MARs).</p> <p>B. On 06/12/19 at 1:50 pm, during an interview with the Director, he confirmed there were no physician's orders [R #s 1-3 medications listed on the MARs.</p> <p>Findings related to the MARS</p> <p>C. Record review of R #1's May 2019 MAR revealed no documentation of notes/reasons for the following missed doses of medications:</p> <p>[REDACTED]</p> <p>D. Record Review of R #2's May 2019 MAR revealed no documentation of notes/reasons for the following missed doses of medications:</p> <p>[REDACTED]</p> | A 035                                                                                   |                                                                                                                          |                                                        |

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION    |                                                                                                                              | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>4071</b>                | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>06/12/2019</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>BONNEY HOME</b> |                                                                                                                              | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>513 WILLIAM STREET<br/>GALLUP, NM 87301</b> |                                                                                                                          |                                                        |
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| A 035                                                  | Continued From page 15<br><br>             | A 035                                                                                   |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>BONNEY HOME</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>513 WILLIAM STREET<br/>GALLUP, NM 87301</b> |                                                                                                                          |                                                        |
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| A 035                                                  | Continued From page 16<br><br>E. Record Review of R #3's May 2019 MAR revealed no documentation of the reasons for missed doses of the following medications:<br><br>[REDACTED]<br><br>F. On 06/12/19 at 1:50 pm, during an interview with the Director, he confirmed the above findings for R #s 1-3.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | A 035                                                                                   |                                                                                                                          |                                                        |
| A 036                                                  | 7 NMAC 8.2.36 Nutrition<br><br>NUTRITION: The facility shall provide planned and nutritionally balanced meals from the basic food groups in accordance with the " recommended daily dietary allowance " of the American dietetic association, the food and nutrition board of the national research council, or the national academy of sciences. Meals shall meet the nutritional needs of the residents in accordance with the " 2005 USDA dietary guidelines for Americans. " Vending machines shall not be considered a source of snacks.<br>A. Dietary services policies and procedures. The facility will develop and implement written policies and procedures that are maintained on the premises and that govern the following requirements.<br>(1) Meal service. The facility shall:<br>(a) serve at least three (3) meals or their equivalent each day at regular times with no more | A 036                                                                                   |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>BONNEY HOME</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>513 WILLIAM STREET<br/>GALLUP, NM 87301</b> |                                                                                                                          |                                                        |
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| A 036                                                  | Continued From page 17<br><br>than sixteen (16) hours between the evening meal and morning meal with snacks freely available;<br>(b) provide snacks of nourishing quality and post on the daily menu;<br>(c) develop menus enjoyed by the residents and served at normal intervals appropriate to the residents ' preferences;<br>(d) post the weekly menu, including snacks where residents and families are able to view it; posted menus shall be followed and any substitution shall be of equivalent nutritional value and recorded on the posted menu; identical menus shall not be used within a one (1) week cycle;<br>(e) have special menus or meal items following guidelines from the resident ' s physician for residents who have medically prescribed special diets;<br>(f) serve all residents in a dining room except for residents with a temporary illness, or with documented specific personal preference to have meals in their room;<br>(g) allow sufficient time for meals to enable residents to eat at a leisurely pace and to socialize; and<br>(h) contact the resident ' s PCP within forty-eight (48) hours if a resident consistently refuses to eat.<br>(2) Staff in-service training. The facility shall provide an in-service training program for staff that are involved in food preparation at orientation and at least annually and that includes:<br>(a) instruction in proper food storage;<br>(b) preparation and serving food;<br>(c) safety in food handling;<br>(d) appropriate personal hygiene; and<br>(e) infectious and communicable disease control.<br>B. Dietary records. The facility shall maintain the | A 036                                                                                   |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>BONNEY HOME</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>513 WILLIAM STREET<br/>GALLUP, NM 87301</b> |                                                                                                                          |                                                        |
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| A 036                                                  | Continued From page 18<br><br>following documentation onsite:<br>(1) a systematic record of all menus and revisions, including snacks, for a minimum of thirty (30) calendar days;<br>(2) a systematic record of therapeutic diets as prescribed by a PCP;<br>(3) a copy of the most recent licensing inspection and for facilities with 10 or more residents, a copy of the New Mexico environment department inspection with notations made by the facility of action taken to comply with recommendations or citations; and<br>(4) a daily log of the recorded temperatures for all facility refrigerators, freezers and steam tables maintained and available for inspection for thirty (30) calendar days.<br>C. Clean and sanitary conditions. All practices shall be in accordance with the standards of the state environment department, pursuant to 7.6.2 NMAC.<br>(1) Kitchen sanitation.<br>(a) Equipment and work areas shall be clean and in good repair. Surfaces with which food or beverages come into contact shall be of smooth, impervious material free of open seams, not readily corrodible and easily accessible for cleaning.<br>(b) Utensils shall be stored in a clean, dry place protected from contamination.<br>(c) The walls, ceiling and floors of all rooms that food or drink is stored, prepared or served shall be kept clean and in good repair.<br>(2) Washing and sanitizing kitchenware.<br>(a) All reusable tableware and kitchenware shall be cleaned in accordance with procedures that include separate steps for prewashing, washing, rinsing and sanitizing.<br>(b) Proper dishwashing procedures and techniques shall be utilized and understood by | A 036                                                                                   |                                                                                                                          |                                                        |

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| A 036                                                  | Continued From page 19<br><br>the dishwashing staff.<br>(c) Periodic monitoring of the operation of the<br>detergent dispenser, washing, rinsing and<br>sanitizing temperatures shall be performed and<br>documented.<br>(d) When a dishwashing machine is utilized, the<br>cleanliness of the machine, its jets and its<br>thermostatic controls shall be monitored and<br>documented by the facility. A monthly log of the<br>recorded temperature of the dishwasher shall be<br>maintained in the facility and available for<br>inspection.<br>(3) Sinks for hand washing shall include hot and<br>cold running water, hand-washing soap and<br>disposable towels.<br>(4) All garbage and kitchen refuse that is not<br>disposed of through a garbage disposal unit shall<br>be kept in watertight containers with close-fitting<br>covers and disposed of daily in a safe and<br>sanitary manner.<br>(5) Cooks and food handlers shall wear clean<br>outer garments and hair nets or caps and shall<br>keep their hands clean at all times when engaged<br>in handling food, drink, utensils or equipment in<br>accordance with the local health authority.<br>Disposable gloves shall be used in accordance<br>with the local health authority.<br>D. Food management. The facility shall store,<br>prepare, distribute and serve food under sanitary<br>conditions and in accordance with the regulations<br>governing food establishments of local health<br>authority having jurisdiction, 7.6.2 NMAC.<br>(1) The facility shall ensure that a minimum of a<br>three (3) calendar day supply of perishables and<br>a five (5) calendar day supply of non-perishables<br>or canned foods is available for the residents.<br>(2) The facility refrigerator and freezer shall have<br>an accurate thermometer which reads within or<br>not more than plus or minus three (3) degrees | A 036                                                                                   |                                                                                                                          |                                                        |

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| A 036                                                  | Continued From page 20<br><br>fahrenheit of the required temperature, located in the warmest section of the refrigerator and freezer and shall be accessible and easily read.<br>(a) The temperature of the refrigerator shall be thirty-five (35) - forty-one (41) degrees fahrenheit.<br>(b) Freezer temperatures shall be maintained at zero (0) degrees fahrenheit or below.<br>(3) Refrigerators and freezers shall be kept clean and sanitary at all times. Food stored in refrigerators and freezers shall be covered, dated and labeled. Unused leftover food shall be discarded after three (3) calendar days.<br>(4) Steam tables, hot food tables, slow cookers, crock pots and other hot food holding devices shall not be used in heating or reheating food. Hot food temperatures shall be checked periodically to insure that a minimum of one hundred forty (140) degrees fahrenheit is maintained.<br>(5) Medication, biological specimens, poisons, detergents and cleaning supplies shall not be kept in the same storage areas used for storage of foods. Medications shall not be stored in the refrigerator with food; an alternate refrigerator for medication shall be used pursuant to Subsection B of 7.6.2.8 NMAC.<br>(6) Canned or preserved foods shall be procured from sources that process the food under regulated quality and sanitation controls. This does not preclude the use of local fresh produce. The facility shall not use home-canned foods.<br>(7) Dry or staple food items shall be stored at least six (6) inches off the floor in a ventilated room that is not subject to sewage, waste water back-flow or contamination by condensation, leakage, rodents or vermin.<br>(8) The facility shall ensure the following:<br>(a) all perishable food is refrigerated and the temperature is maintained no higher than | A 036                                                                                   |                                                                                                                          |                                                        |

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| A 036                                                  | <p>Continued From page 21</p> <p>forty-one (41) degrees fahrenheit;<br/>(b) the temperature for all hot foods is maintained<br/>at one hundred forty (140) degrees fahrenheit;<br/>and<br/>(c) all displayed or transported food is protected<br/>from environmental contamination and<br/>maintained at proper temperatures in clean<br/>containers, cabinets or serving carts.<br/>E. Milk.<br/>(1) Raw milk shall not be used.<br/>(2) Condensed, evaporated, or dried milk<br/>products that are nationally recognized may be<br/>employed as " additives " in cooked food<br/>preparation but shall not be substituted or served<br/>to residents in place of milk.<br/>F. Collateral requirements. Compliance with this<br/>rule does not relieve a facility from the<br/>responsibility of meeting more stringent municipal<br/>regulations, ordinances or other requirements of<br/>state or federal laws governing food service<br/>establishments. Local health authority having<br/>jurisdiction means municipal, county, state or<br/>federal agency(s) that have laws and regulations<br/>governing food establishments, liquid waste<br/>disposal, treatment facilities and private wells.<br/>[7.8.2.36 NMAC - Rp, 7.8.2.37 NMAC,<br/>01/15/2010]</p> <p>This REQUIREMENT is not met as evidenced<br/>by:<br/>Refer to 7.8.2.36 C (5)</p> <p>Based on observation and interview, the facility<br/>failed to ensure staff wore gloves while handling<br/>food for the residents. This deficient practice has<br/>the potential for all 3 (R #s 1-3) residents<br/>identified on the census provided by DCS #2 on<br/>06/10/19, to be at risk of contracting a foodborne</p> | A 036                                                                                   |                                                                                                                          |                                                        |

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| A 036                                                  | Continued From page 22<br><br>illness or virus if food is contaminated because<br>the DCS does not wear gloves when preparing<br>the food. The findings are:<br><br>A. On 06/11/19 at 4:00, DCS #1 was observed<br>preparing the food for the residents without<br>gloves.<br><br>B. On 06/12/19 at 3:30 pm during an interview,<br>the Director, confirmed that DCS #1 did not wear<br>gloves while preparing food for the residents. | A 036                                                                                   |                                                                                                                          |                                                        |