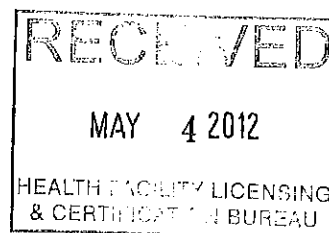


Division of Health Improvement

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 2064	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/09/2012
NAME OF PROVIDER OR SUPPLIER WILLOW WOOD		STREET ADDRESS, CITY, STATE, ZIP CODE 1008 CHIRICAHUA SE ALBUQUERQUE, NM 87123		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A Complaint investigation was completed for intake #NM00028399 for NMAC 7.8.2 regulations governing Assisted Living facilities. The Complaint was Unsubstantiated. Deficiencies are cited in the body of this report.	A 000 <i>Scanned 05-09-12 J.D.</i>	7.8.2.42 Maintenance of Building & Grounds #1 The violations pertaining to the cleanliness of the carpets was corrected by having the carpet professionally shampooed. #2 The facility will monitor to ensure this does not happen again by scheduling regularly monthly carpet cleanings of all rooms. #3 The corrective action was completed on 3/12 and has already had April's regularly scheduled cleaning done on 4/16.	
A 042	7 NMAC 8.2.42 Maintenance of Building and Grounds MAINTENANCE OF BUILDING AND GROUNDS: The building(s) shall be maintained in good repair at all times. Such maintenance shall include, but is not limited to, the following areas: A. Storage areas/grounds. Storage areas and grounds shall be maintained in a safe, sanitary and presentable condition at all times. Storage areas and grounds shall be kept free from accumulation of refuse, weeds, discarded furniture, old newspapers or other items that create a fire hazard. B. Floors. Floors shall be maintained stable, firm and free of tripping hazards. [7.8.2.42 NMAC - Rp, 7.8.2.43 NMAC, 01/15/2010] This REQUIREMENT is not met as evidenced by: Based on observation and interview the facility failed to ensure a sanitary and presentable flooring condition. The findings are: A. On 03/05/2012 at 3:00 PM observation of two carpeted double occupancy (shared) rooms, it was noted that the smell of urine was strong and there were dark puddles where urine accidents appeared to have previously occurred.	A 042		



Division of Health Improvement

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

6899

KQHV11

TITLE

(X6) DATE

If continuation sheet 1 of 2

ORIGINAL

Division of Health Improvement

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 2064	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/09/2012
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A 042	Continued From page 1 B. On 03/05/2012 at 3:00 PM interview with the house manager, interview revealed that the facility was aware of the urine smell penetrating the carpet and mentioned that the carpet was emitting odors.	A 042	7.8.2.43 Maintenance of Building and Grounds. #1 Violations 1-5 will be corrected by the maintenance department. #2 The facility will ensure other residents are not affected by this deficient practice by having the maintenance department do a thorough monthly building/grounds inspection. #3 The facility will monitor its corrective action by having the Residential Services Manager post a weekly maintenance "to do" list for the maintenance department. The maintenance department will also do a monthly walk through of the entire building/grounds to ensure all safety issues are addressed. #4 The corrective actions will be completed by November 1, 2009.	A Error 4-26-12