

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 6/15/2026
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/14/2025	
NAME OF PROVIDER OR SUPPLIER BROOKDALE VISTA				STREET ADDRESS, CITY, STATE, ZIP CODE 2000 E PRATER WAY, SPARKS, NEVADA ,89434			
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0000	Initial Comments Inspector Comments: This Statement of Deficiencies was generated as a result of a regrading State Licensure survey conducted at your facility on 05/14/2025, in accordance with Nevada Administrative Code (NAC) Chapter 449, Residential Facility for Groups. The facility is licensed for 74 Residential Facility for Group beds for elderly or disabled persons and provides assisted living services, Category II residents. The census at the time of survey was 54. Nine resident files were reviewed. The facility received a grade of A. The findings and conclusions of any investigation by the Division of Public and Behavioral Health shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. The following deficiencies were identified:	0000					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER Name: MOLLY RATFIELD Title: Executive Director
REPRESENTATIVE'S SIGNATURE

Date: 06/03/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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0859 SS= D	Medical Care of Resident After Illness - NAC 449.274 and R043-22 Medical care of resident after illness, injury or accident; periodic physical examination of resident; rejection of medical care by resident; written records. (NRS 449.0302) 5. Before admission and each year after admission, or more frequently if there is a significant change in the physical condition of a resident, the facility shall obtain the results of a general physical examination of the resident by a qualified provider of health care in accordance with NRS 449.1845. The resident must be cared for pursuant to any instructions provided by the qualified provider of health care. Inspector Comments: Based on clinical record review and interview, the facility failed to ensure an annual general physical examination with a review of systems was completed timely for 1 of 9 sampled residents (Resident #1). Findings include: Resident #1 Resident #1 was admitted to the facility on 12/26/2023, with diagnoses including hypertension, and heart failure. Resident #1's clinical record documented a physical exam completed on 12/22/2023. Resident #1's clinical record lacked documented evidence of a physical exam completed for 2024. On 05/14/2025 at 10:25 AM, the Administrator explained physical examinations were to be completed upon admission and annually thereafter. The Administrator confirmed Resident #1 did not have a physical examination completed annually for 2024. Severity: 2 Scope: 1	0859	1. The physician plan of care for the resident cited was completed on 5/6/25, prior to the visit. The record was received and included to the health record on 5/14/25. 2. The Health and Wellness Director will complete 5 chart audits weekly for the next 90days to verify compliance with annual requirements. 3. Audits will be completed with oversight from the Executive Director. 4. The Health and Wellness Director is responsible with oversight from the Executive Director. 5. The 90day audits will be completed by 9/1/25. 6. Attached is the physician visit that was completed.	09/01/2025
0878 SS= F	Medication/OTCS, Supplements, Change Order - NAC 449.2742 and R043-22 - Administration of medication: Responsibilities of administrator, caregiver and employees of facility. 5. An over-the-counter medication or a dietary supplement may be given to a resident only if the resident's physician , physician assistant or advanced practice registered nurse has approved the administration of the	0878	1. Medications and orders were completed by either obtaining the medication, obtaining/clarifying the orders, or verifying the medication was still an active order. 2. The community has switched pharmacy providers and a cart audit was completed by 5/28/25. 3. Cart audits will be completed weekly for the next 12 weeks by the Health and Wellness Director/or designee weekly for	09/01/2025

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	medication or supplement in writing or the facility is ordered to do so by another physician, physician assistant or advanced practice registered nurse. The over-the-counter medication or dietary supplement must be administered in accordance with the written instructions of the physician, physician assistant or advanced practice registered nurse. The administration of over-the-counter medications and dietary supplements must be included in the record required pursuant to paragraph (b) of subsection 1 of NAC 449.2744. 6. Except as otherwise provided in this subsection, a medication prescribed by a physician, physician assistant or advanced practice registered nurse must be administered as prescribed by the physician, physician assistant or advanced practice registered nurse. If a physician, physician assistant or advanced practice registered nurse orders a change in the amount or times medication is to be administered to a resident: (a) The caregiver responsible for assisting in the administration of the medication shall: (1) Comply with the order; (2) Indicate on the container of the medication that a change has occurred; and (3) Note the change in the record maintained pursuant to paragraph (b) of subsection 1 of NAC 449.2744; (b) Within 5 days after the change is ordered, a copy of the order or prescription signed by the physician, physician assistant or advanced practice registered nurse must be included in the record maintained pursuant to paragraph (b) of subsection 1 of NAC 449.2744; and (c) If the label prepared by a pharmacist does not match the order or prescription written by a physician, physician assistant or advanced practice registered nurse, a physician, registered nurse or pharmacist must interpret that order or prescription and, within 5 days after the change is ordered, the interpretation must be included in the record maintained pursuant to paragraph (b) of subsection 1 of NAC 449.2744.		the next 12 weeks to verify ongoing compliance. 4. Health and Wellness Director/ or designee is responsible with oversight from the Executive Director. 5. The 12 week cycle of audits will be completed by 9/1/25. 6. Attached are photos of medications that have arrived/orders etc.				

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	Inspector Comments: Based on observation, interview, record review, and document review, the facility failed to ensure a medication was onsite to administer the prescribed dosage for 5 of 9 sampled residents (Resident #4, #5, #6, #8, and #9). Findings include: Resident #5 Resident #5 was admitted to the facility on 01/06/2025, with diagnoses including Parkinson's disease, falls and hypokalemia. On 05/15/2025 at 10:36 AM, during a review of the resident's medications, it was discovered the following medications were not on site to administer to Resident #5. - bimatoprost 0.03% ophthalmic eye drops, instill one drop into bot eyes at bedtime for glaucoma. A physician's order dated 01/03/2025, documented the bimatoprost ophthalmic solution 0.03%, instill one drop in both eyes at bedtime for glaucoma. The Medication Administration Record (MAR) for May 2025, documented the resident had missed all doses of Bimatoprost 0.03% eye drops since 05/06/2025. On 05/15/2025 at 10:06 AM, the Medication Technician confirmed the Bimatoprost eye drops for Resident #5 were not on-site and available to administer to the resident. Resident #6 Resident #6 was admitted to the facility on 10/24/2021, with diagnoses including prostate cancer, chronic obstructive lung disease and anemia. On 05/15/2025 at 10:20 AM, during a review of the resident's medications, it was discovered the following medications were not on site to administer to Resident #6. - Oxycodone concentrate 100 mg/5 milliliters (ml), give 0.25 ml by mouth every four hours as needed for pain or shortness of breath. - Promethazine 25 milligrams (mg) tablet, give one tablet by mouth every six hours as needed for nausea and/or vomiting A physician's order dated 05/01/2025, documented Promethazine 25 mg tablet, give one tablet by mouth every six hours as needed for nausea and/or vomiting. On 05/15/2025 at 10:06 AM, the Medication Technician confirmed the oxycodone concentrate and						

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	Promethazine for Resident #6 were not on-site and available to administer to the resident. Resident #8 Resident #8 was admitted to the facility on 11/04/2024, with diagnoses including hypertension, type two diabetes mellitus, and memory impairment. On 05/15/2025 at 10:06 AM, during a review of the resident's medications, it was discovered the following medications were not on site to administer to Resident #8. - Cranberry 600 tablet, take one tablet by mouth everyday. - Estrogens conjugated vaginal cream 0.625 mg/gram (gm), insert one application vaginally in the morning every Wednesday for postmenopausal. - Quetiapine 25 mg tablet, take one tablet by mouth everyday as needed for agitation. A physician's order dated 10/25/2024, documented the following medications; - Cranberry 600 tablet, take one tablet by mouth everyday. - Estrogens conjugated vaginal cream 0.625 mg/gm, insert one application vaginally in the morning every Wednesday for postmenopausal. - Quetiapine 25 mg tablet, take one tablet by mouth everyday as needed for agitation. The MAR for May 2025, documented the resident had missed all doses of Estrogens conjugated vaginal cream, and quetiapine. The MAR documented the resident had not received the Cranberry tablet since 05/06/2025. On 05/15/2025 at 10:06 AM, the Medication Technician confirmed the Cranberry tablet, Estrogens conjugated vaginal cream and Quetiapine for Resident #8 was not on-site and available to administer to the resident. Resident #9 Resident #9 was admitted to the facility on 01/29/2025, with diagnoses including Parkinson's disease, bi-polar disorder, and gastroesophageal reflux disease. On 05/15/2025 at 10:46 AM, during a review of the resident's medications, it was discovered the following medications were not on site to administer to Resident #9. - Carbamazepine 200 mg tablet, take 1 tablet by mouth every evening with dinner. - Imatinib 400 mg tablet, take one tablet by			

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	mouth everyday - Nuplazid 34 mg capsule, take one capsule by mouth everyday. A physician's order dated 01/30/2025, documented Carbamazepine 200 mg tablet, take 1 tablet by mouth every evening with dinner. A physician's order dated 02/25/2025, documented Imatinib 400 mg tablet, take one tablet by mouth everyday. A physician's order dated 04/01/2025, documented Nuplazid 34 mg capsule, take one capsule by mouth everyday. The MAR for May 2025, documented the resident had missed all doses of Carbamazepine, Imatinib, and Nuplazid for May 2025. On 05/15/2025 at 10:46 AM, the Medication Technician confirmed the Carbamazepine, Imatinib, and Nuplazid for Resident #9 was not on-site and available to administer to the resident for the month of May 2025. Resident #4 Resident #4 was admitted to the facility on 03/03/2025, with diagnoses including hypertension, and gait. On 05/15/2025 at 10:45 AM, during a review of the resident's medications, it was discovered the following medication was not on site to administer to Resident #4. - Trazadone HCL 50 mg tab, one tablet by mouth one time per day at bedtime for sleeplessness as needed. A physician's order dated 04/28/2025, documented the Trazadone HCL 50 mg tab, one tablet by mouth one time per day at bedtime for sleeplessness as needed. The Medication Administration Record for May 2025, documented the resident had not been administered any doses of Trazadone HCL 50 mg tab, one tablet by mouth one time per day at bedtime for sleeplessness as needed. On 05/15/2025 at 10:50 AM, the Medication Technician confirmed the Trazadone eye drops for Resident #4 were not on-site and available to administer to the resident. Severity: 2 Scope: 3			
0883 SS= E	Medication - Resident Refusal - NAC 449.2742 and R043-22 - Administration of medication: Responsibilities of administrator, caregiver and employees of facility. 7. If a resident refuses, or otherwise	0883	1. Staff have been re-educated on the regulation regarding physician notification. 2. Ongoing training has been scheduled to address medication processes. 3. Staff will complete training and signed	06/30/2025

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	misses, an administration of medication, a physician, physician assistant or advanced practice registered nurse must be notified within 12 hours after the dose is refused or missed. Inspector Comments: Based on observation, interview, and clinical record review, the facility failed to ensure the physician was notified of missed medications for 4 or 9 sampled residents (Resident #5, #8, #9, and #4). Findings include: Resident #5 Resident #5 was admitted to the facility on 01/06/2025, with diagnoses including Parkinson's disease, falls and hypokalemia. On 05/15/2025 at 10:36 AM, during a review of the resident's medications, it was discovered the following medication was not on site to administer to Resident #5. - bimatoprost 0.03% ophthalmic eye drops, instill one drop into both eyes at bedtime for glaucoma. A physician's order dated 01/03/2025, documented the bimatoprost ophthalmic solution 0.03%, instill one drop in both eyes at bedtime for glaucoma. The Medication Administration Record (MAR) for May 2025, documented the resident had missed all doses of Bimatoprost 0.03% eye drops since 05/06/2025. On 05/15/2025 at 10:06 AM, the Medication Technician confirmed the Bimatoprost eye drops for Resident #5 were not on-site and available to administer to the resident. Resident #8 Resident #8 was admitted to the facility on 11/04/2024, with diagnoses including hypertension, type two diabetes mellitus, and memory impairment. On 05/15/2025 at 10:06 AM, during a review of the resident's medications, it was discovered the following medications were not on site to administer to Resident #8. - Cranberry 600 tablet, take one tablet by mouth everyday. - Estrogens conjugated vaginal cream 0.625 milligram (mg)/gram (gm), insert one application vaginally in the morning every Wednesday for postmenopausal. A physician's order dated 10/25/2024, documented the following		off by Health and Wellness Director and/or Health and Wellness Coordinator. 4. Health and Wellness Director is responsible with oversight of the Executive Director. 5. Trainings will be completed by 6/30/25. 6. Attached is training document.	

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	medications; - Cranberry 600 tablet, take one tablet by mouth everyday. - Estrogens conjugated vaginal cream 0.625 mg/gm, insert one application vaginally in the morning every Wednesday for postmenopausal. The Medication Administration Record for May 2025, documented the resident had missed all doses of Estrogens conjugated vaginal cream. The MAR documented the the resident had not received the Cranberry tablet since 05/06/2025. On 05/15/2025 at 10:06 AM, the Medication Technician confirmed the Cranberry tablet, Estrogens conjugated vaginal cream and Quetiapine for Resident #8 was not on-site and available to administer to the resident. Resident #9 Resident #9 was admitted to the facility on 01/29/2025, with diagnoses including Parkinson's disease, bi-polar disorder, and gastroesophageal reflux disease. On 05/15/2025 at 10:46 AM, during a review of the resident's medications, it was discovered the following medications were not on site to administer to Resident #9. - Carbamazepine 200 mg tablet, take 1 tablet by mouth every evening with dinner. - Imatinib 400 mg tablet, take one tablet by mouth everyday - Nuplazid 34 mg capsule, take one capsule by mouth everyday. A physician's order dated 01/30/2025, documented Carbamazepine 200 mg tablet, take 1 tablet by mouth every evening with dinner. A physician's order dated 02/25/2025, documented Imatinib 400 mg tablet, take one tablet by mouth everyday. A physician's order dated 04/01/2025, documented Nuplazid 34 mg capsule, take one capsule by mouth everyday. The Medication Administration Record for May 2025, documented the resident had missed all doses of Carbamazepine, Imatinib, and Nuplazid for May 2025. On 05/15/2025 at 10:46 AM, the Medication Technician confirmed the Carbamazepine, Imatinib, and Nuplazid for Resident #9 was not on-site and available to administer to the resident for the month						

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	of May 2025. Resident #4 Resident #4 was admitted to the facility on 03/03/2025, with diagnoses including hypertension, and gait. On 05/15/2025 at 10:45 AM, during a review of the resident's medications, it was discovered the following medications were not on site to administer to Resident #4. - Trazadone HCL 50 mg tab, one tablet by mouth one time per day at bedtime for sleeplessness as needed. A physician's order dated 04/28/2025, documented the Trazadone HCL 50 mg tab, one tablet by mouth one time per day at bedtime for sleeplessness as needed. The Medication Administration Record for May 2025, documented the resident had not been administered any doses of Trazadone HCL 50 mg tab, one tablet by mouth one time per day at bedtime for sleeplessness as needed. On 05/15/2025 at 12:20 PM, the Administrator verbalized the Medication Technician would notify the Health & Wellness Director for missing doses of medication. The Health & Wellness Director would then contact the physician's office with the documented missed medication administration. The Administrator confirmed if there was no documentation of the missed medication in the residents chart the physician may not have been notified for Resident #4, #5, #8, and #9. Severity: 2 Scope: 2						