

Division of Public and Behavioral Health

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>61</b>                         | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                                     | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/03/2023</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>MAYHILL MANOR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>3855 MAYHILL AVE, LAS VEGAS, NEVADA ,89121</b> |                                                                                                                          |                                                        |
| (X4)<br>ID<br>PREFIX<br>TAG<br><br><b>0000</b>           | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY<br>OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | ID<br>PREFIX<br>TAG<br><br><b>0000</b>                                                         | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETION<br>DATE                             |
|                                                          | <p>Initial Comments</p> <p>Inspector Comments: This Statement of Deficiencies was generated as a result of an annual State Licensure and infection control survey conducted at your facility on 1/3/23, in accordance with Nevada Administrative Code (NAC) Chapter 449, Residential Facility for Groups. The facility is licensed for 6 Residential Facility for Group beds for elderly and disabled persons and/or Alzheimer's disease and individuals with intellectual disabilities, Category II residents. The census at the time of the survey was 5. Five resident files and four employee files were reviewed. The facility received a grade of B. The findings and conclusions of any investigation by the Division of Public and Behavioral Health shall not be construed as prohibiting any criminal or civil investigation, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. The following regulatory deficiencies were identified:</p> |                                                                                                |                                                                                                                          |                                                        |

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

Division of Public and Behavioral Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>MAYHILL MANOR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>3855 MAYHILL AVE, LAS VEGAS, NEVADA ,89121</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                          |
| (X4)<br>ID<br>PREFIX<br>TAG<br><br><b>0050<br/>SS= F</b> | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY<br>OR LSC IDENTIFYING INFORMATION)<br><br><b>Administrator's Responsibilities - Oversight -<br/>NAC 449.194 Responsibilities of<br/>administrator. (NRS 449.0302) The<br/>administrator of a residential facility shall: 1.<br/>Provide oversight and direction for the<br/>members of the staff of the facility as<br/>necessary to ensure that residents receive<br/>needed services and protective supervision<br/>and that the facility is in compliance with the<br/>requirements of NAC 449.156 to 449.27706,<br/>inclusive, and chapter 449 of NRS.</b><br><br><b>Inspector Comments: Based on<br/>observation, interview and record review,<br/>the facility failed to ensure a Clinical<br/>Laboratory Improvements Amendment<br/>(CLIA) license and an Exempt Laboratory<br/>license issued by the State of Nevada<br/>Department of Public and Behavioral Health<br/>was obtained prior to conducting laboratory<br/>COVID-19 testing for 4 of 5 residents<br/>(Residents #1, #2, #3, and #4). Findings<br/>include: On 01/03/23 at 10:00 AM, two<br/>boxes of Over-the-Counter (OTC)<br/>COVID-19 antigen testing kits with a<br/>prescription label for Resident #1 (R1) were<br/>in a file cabinet in the entryway of the<br/>facility. On 01/03/23 in the morning, in the<br/>entryway area of the facility, COVID-19 test<br/>result sheets for Resident #1, #2, #3, and<br/>#4 were stored, which contained the name<br/>of the resident, the date of the test, and the<br/>result of the test. The actual test kit that had<br/>been used was secured to each individual<br/>test result sheet. All residents' results were<br/>negative for COVID-19. The facility lacked<br/>documented evidence of a CLIA or Exempt<br/>Laboratory license was obtained prior to<br/>performing COVID-19 testing. On 01/03/23<br/>at 10:01 AM, the Caregiver reported COVID<br/>testing was performed when residents were<br/>suspected of being positive for COVID-19.<br/>Severity: 2 Scope: 3</b> | ID<br>PREFIX<br>TAG<br><br><b>0050</b>                                                         | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)<br><br><b>At the height of Covid 19 are staff give<br/>Covid Test to our residents. He didn't know<br/>about CLIA. We are just thankful that all<br/>residents are safe and healthy. I have a<br/>meeting with my caregivers to ensure all<br/>exemptions will be taken before covid<br/>testing is done. Administrator is in charge to<br/>ensure for compliance.</b> | (X5)<br>COMPLETION<br>DATE<br><br><b>01/31/202<br/>3</b> |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>MAYHILL MANOR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>3855 MAYHILL AVE, LAS VEGAS, NEVADA ,89121</b> |                                                                                                                                                                                                                                                                                                                    |                                                          |
| (X4)<br>ID<br>PREFIX<br>TAG<br><br><b>0178<br/>SS= F</b> | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY<br>OR LSC IDENTIFYING INFORMATION)<br><br><b>Health &amp; Sanitation - Maintain Int/ext - NAC<br/>449.209 Health and sanitation. (NRS<br/>449.0302) 5. The administrator of a<br/>residential facility shall ensure that the<br/>premises are clean and that the interior,<br/>exterior and landscaping of the facility are<br/>well maintained.</b><br><br><b>Inspector Comments: Based on observation<br/>and interview, the facility failed to maintain<br/>the interior of the facility. Findings include:<br/>The wall, baseboards and flooring in the<br/>area leading from the entryway into the<br/>dining and living room area had water<br/>damage, the floorboards had lifted and<br/>were missing pieces and there was a large<br/>gaping hole in the laundry room wall behind<br/>the water heater. On 1/3/23 at 2:20 PM, a<br/>caregiver indicated they had asked the<br/>owner to repair the damage, but no repairs<br/>had taken place. Severity: 2 Scope: 3</b> | ID<br>PREFIX<br>TAG<br><br><b>0178</b>                                                         | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)<br><br><b>All repairs have been done at the facility, i<br/>will inspect the facility every week to ensure<br/>all are in good repair. Administrator is in<br/>charge for compliance.</b> | (X5)<br>COMPLETION<br>DATE<br><br><b>01/31/202<br/>3</b> |

Division of Public and Behavioral Health

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| (X4)<br>ID<br>PREFIX<br>TAG<br><br><b>0876<br/>SS= D</b> | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY<br>OR LSC IDENTIFYING INFORMATION)<br><br>Medication Administration - NRS 449.0302 -<br>NAC 449.2742 - Administration of<br>medication: Responsibilities of<br>administrator, caregiver and employees of<br>facility. (as amended by LCB File No. R109-<br>18) 4. Except as otherwise provided in this<br>subsection, a caregiver shall assist in the<br>administration of medication to a resident if<br>the resident needs the caregiver's<br>assistance. A caregiver may assist the<br>ultimate user of: (a) Controlled substances<br>or dangerous drugs only if the conditions<br>prescribed in subsection 6 of NRS 449.0302<br>are met. (b) Insulin using an auto-injection<br>device only if the conditions prescribed in<br>NRS 449.0304 and section 13 of this<br>regulation are met.<br><br>Inspector Comments: Based on record<br>review and interview, the facility failed to<br>obtain an Ultimate User agreement to<br>administer medications for 1 of 5 residents<br>(Resident #5). Findings include: Resident<br>#5 (R5) R5 was admitted on 3/22/22 with<br>diagnoses including Alzheimer's disease<br>and hypertension. R5's medication bin and<br>Medication Administration Record for 2022<br>and 2023 documented the facility<br>administered R5 medications. R5's file<br>lacked documented evidence of an Ultimate<br>User agreement signed by R5 or R5's<br>representative allowing for medication<br>administration by the facility. On 1/3/23 at<br>2:00 PM, the Caregiver acknowledged the<br>absence of the Ultimate User agreement.<br>Severity: 2 Scope: 1 | ID<br>PREFIX<br>TAG<br><br><b>0876</b>                                                         | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)<br><br>Ultimate user of Resident #5 was place on<br>the old folder, I have a meeting with the<br>caregivers to make sure all paperwork is<br>complete and current. Administrator will<br>check paperwork of residents as well as<br>caregivers in a monthly basis. Administrator<br>is in charge for compliance. | (X5)<br>COMPLETION<br>DATE<br><br><b>01/31/202<br/>3</b> |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>MAYHILL MANOR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>3855 MAYHILL AVE, LAS VEGAS, NEVADA ,89121</b> |                                                                                                                                                                                                                                                |                                                          |
| (X4)<br>ID<br>PREFIX<br>TAG<br><br><b>0885<br/>SS= D</b> | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY<br>OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | ID<br>PREFIX<br>TAG<br><br><b>0885</b>                                                         | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)                                                                                                                       | (X5)<br>COMPLETION<br>DATE<br><br><b>01/31/202<br/>3</b> |
|                                                          | <p>Medication - Destruction - NAC 449.2742 - Administration of medication: Responsibilities of administrator, caregiver and employees of facility. 9. If the medication of a resident is discontinued, the expiration date of the medication of a resident has passed, or a resident who has been discharged from the facility does not claim the medication, an employee of a residential facility shall destroy the medication, by an acceptable method of destruction, in the presence of a witness and note the destruction of the medication in the record maintained pursuant to NAC 449.2744.</p> <p>Inspector Comments: Based on observation and interview, the facility failed to destroy a medication after its expiration date, for 1 of 5 residents (Resident #5). Findings include: Resident #5 (R5) R5 was admitted on 3/22/22 with diagnoses of Alzheimer's disease and hypertension. R5's medication bin contained Lorazepam Con 2 milligrams (mg) per milliliter (ml); Discard 90 days after opening; Dispensed on 3/27/22 and Expired on 6/25/22. On 1/3/23 at 2:10 PM, the Caregivers were unaware the medication had expired and should have been destroyed. Severity: 2 Scope: 1</p> |                                                                                                | I have a meeting with the caregivers to make sure all medication that are expired should be destructed and note. I will inspect all medication monthly to ensure that all regulations are followed. Administrator is in charge for compliance. |                                                          |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>MAYHILL MANOR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br><b>3855 MAYHILL AVE, LAS VEGAS, NEVADA ,89121</b> |                                                                                                                                                                                                                                                                                                                                                                                          |                                                          |
| (X4)<br>ID<br>PREFIX<br>TAG<br><br><b>0999<br/>SS= F</b> | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY<br>OR LSC IDENTIFYING INFORMATION)<br><br>Alzheimer 's Care Standards for Safety -<br>NAC 449.2756 Residential facility which<br>provides care to persons with Alzheimer ' s<br>disease: Standards for safety; personnel<br>required; training for employees. (NRS<br>449.0302) 1. The administrator of a<br>residential facility which provides care to<br>persons with Alzheimer ' s disease shall<br>ensure that: (g) All toxic substances are not<br>accessible to the residents of the facility.<br><br>Inspector Comments: Based on observation<br>and interview, the facility failed to keep toxic<br>substances locked up and out of reach of<br>residents. Findings include: On 1/3/23 at<br>9:50 AM, a can of Lysol disinfectant spray<br>and a bottle of alcohol-based hand sanitizer<br>were on the counter in a resident bathroom.<br>Lysol all-purpose cleaner was underneath<br>the sink in an unlocked cabinet in a resident<br>bathroom. Disinfecting wipes, spray<br>disinfectant, hand sanitizer, and perfume<br>were on a table in the entryway area of the<br>facility. A large pump bottle of hand<br>sanitizer was on the floor in the entryway<br>area and a bottle of hand sanitizer was in<br>an unlocked drawer in the entryway table.<br>On 1/3/23 at 2:15 PM a Caregiver<br>acknowledged the presence and<br>accessibility of the toxic substances to<br>residents. Severity: 2 Scope: 3 | ID<br>PREFIX<br>TAG<br><br><b>0999</b>                                                         | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)<br><br>All toxic substances are now place in a lock<br>drawer. Administrator and employees will<br>make sure that all toxic substance should<br>be placed in a safe and lock cabinet or<br>drawers. I will inspect the home every week<br>to ensure compliance. | (X5)<br>COMPLETION<br>DATE<br><br><b>01/31/202<br/>3</b> |