Division of Public and Behavioral Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	8602	A. BUILDING _____ B. WING _____	09/11/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SHINY STARS HOME CARE II, LLC	1032 SILVER CREEK, LAS VEGAS, NEVADA ,89183

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
0000	Initial Comments - Inspector Comments: This Statement of Deficiencies was generated as a result of a State Licensure required re-grading survey initiated in your facility on 09/10/19 and completed on 09/10/19. This State Licensure survey was conducted in accordance with Nevada Administrative Code (NAC) Chapter 449, Residential Facility for Groups. The facility was licensed for four Residential Facility for Group beds for elderly and disabled persons, Category I residents. The census at the time of the survey was three. Three resident files were reviewed and two employee files were reviewed. The facility received a re-survey grade of A. The findings and conclusions of any investigation by the Division of Public and Behavioral Health shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. The following regulatory deficiency was identified.	0000		
0051 SS= C	449.194(2) - Administrator's Responsibilities-Designation - NAC 449.194 Responsibilities of administrator. The administrator of a residential facility shall: 2. Designate one or more employees to be in charge of the facility during those times when the administrator is absent. Except as otherwise provided in this subsection, employees designated to be in charge of the facility when the administrator is absent must have access to all areas of and records kept at the facility. Confidential information may be removed from the files to which the employees in charge of the facility have access if the confidential information is maintained by the administrator. The administrator or an employee who is designated to be in charge of the facility pursuant to this subsection shall be present at the facility at all times. The name of the employee in charge of the facility pursuant to this subsection must be posted in a public place within the facility during all times that the employee is in charge.	0051		

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Name: ROSARIO RAMIREZ Title: Administrator Date: 09/22/2019

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0178 SS= F	449.209(5) - Health and Sanitation-Maintain Int/Ext - NAC 449.209 Health and sanitation. 5. The administrator of a residential facility shall ensure that the premises are clean and that the interior, exterior and landscaping of the facility are well maintained.	0178		
0250 SS= F	449.217(1) - Kitchens-Equipment works; Clean and Sanitary - NAC 449.217 Kitchens; storage of food; adequate supplies of food; permits; inspections. 1. The equipment in a kitchen of a residential facility and the size of the kitchen must be adequate for the number of residents in the facility. The kitchen and the equipment must be clean and must allow for the sanitary preparation of food. The equipment must be in good working condition.	0250		
0251 SS= F	449.217(2) - Storage of Food-Perishable foods refrigerated - NAC 449.217 Kitchens; storage of food; adequate supplies of food; permits; inspections. 2. Perishable foods must be refrigerated at a temperature of 40 degrees Fahrenheit or less. Frozen foods must be kept at a temperature of 0 degrees or less.	0251		
0252 SS= F	449.217(3) - Storage of Food-Adequate storage; Packaging - NAC 449.217 Kitchens; storage of food; adequate supplies of food; permits; inspections. 3. Sufficient storage must be available for all food and equipment used for cooking and storing food. Food that is stored must be appropriately packaged.	0252		
0272 SS= C	449.2175(3) - Service of Food - Menus - NAC 449.2175 Service of food; seating; menus; special diets; nutritional requirements; dietary consultants. 3. Menus must be in writing, planned a week in advance, dated, posted and kept on file for 90 days.	0272		
0529 SS= C	449.260(1)(d) - Activities for Residents - NAC 449.260 Activities for residents. 1. The caregivers employed by a residential facility shall: (d) Provide each resident with a written program of activities.	0529		

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0644 SS= C	NRS 449.184 - Posting of Administrator License and Rates - Operator of residential facility for groups: Posting of license and rates for services. A person who operates a residential facility for groups shall: 1. Post his or her license to operate the residential facility for groups; and 2. Post the rates for services provided by the residential facility for groups, in a conspicuous place in the residential facility for groups.	0644		
0830 SS= D	NAC 449.2736(1) - Exemption Requests - NAC 449.2736 Procedure to exempt certain residents from restrictions. 1. The administrator of a residential facility may submit to the Division a written request for permission to admit or retain a resident who is prohibited from being admitted to a residential facility or remaining as a resident of the facility pursuant to NAC 449.271 to 449.2734 , inclusive. Inspector Comments: Based on observation, interview and record review, the facility failed to obtain a medical exemption for a resident with wounds (Resident #1). Findings include: Resident #1 (R1) R1 was admitted on 08/23/19 with diagnoses including wounds at heel and sacrum. On 09/10/19 in the morning, R1 was observed lying in bed with heel protectors on the left and right foot. When R1's feet were moved, R1 expressed pain. On 09/10/19 in the morning, R1 indicated having a wound on the sacrum. R1 indicated having a wound on the heel, but was unaware of the particular heel. A Physician's Order dated 08/23/19, documented wound care to Stage 2 wound at coccyx. Cleanse with wound cleanser, pat dry and cover with Kerrafoam. Dressing change weekly and as needed. Measure weekly. A Physician's Order dated 09/04/19, documented cover both heels with Kerrafoam dressing every 7 days as needed if loose or soiled for pressure prevention. R1's medical record lacked documented evidence a medical exemption had been requested and/or completed for R1's wounds. On 09/10/19 in the morning, the Owner and a Caregiver indicated R1 received hospice services. The Onwer and Caregiver explained R1 had a wound on the	0830	Upon admission of a new resident, the administrator will review the patient's chart to confirm if an exemption request is required. Information will be provided to the Division of Public & Behavioral Health with supporting documentation by the administrator when fitting. Patient's chart(s) will be reviewed quarterly to see if Retention Exemption Request needs to be submitted. Exemption request was submitted 9/22/2019 @ 9:19pm via email to Crystal Blackeye (cblackeye@health.nv.gov) as exemption request form instructs.	09/22/2019

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	sacrum. The Owner and Caregiver explained R1 had a wound on both heels. The Owner and Caregiver explained one of the heel wounds had healed and the other heel wound was being treated by the hospice nurse. The Owner and Caregiver were unsure which heel wound was healed and which was still being treated. The Owner and Caregiver acknowledged a wound exemption had not been completed and on file for R1. The Owner and Caregiver acknowledged the facility had not requested a medical exemption from the State agency. Severity: 2 Scope: 1			
0870 SS= F	449.2742(1)(a-c) 2 - Medication Administration - NAC 449.2742 Administration of medication: Responsibilities of administrator, caregivers and employees of facility. 1. The administrator of a residential facility that provides assistance to residents in the administration of medications shall: (a) Ensure that a physician, pharmacist or registered nurse who does not have a financial interest in the facility: (1) Reviews for accuracy and appropriateness, at least once every 6 months the regimen of drugs taken by each resident of the facility, including, without limitation, any over-the-counter medications and dietary supplements taken by a resident; and (2) Provides a written report of that review to the administrator of the facility; (b) Include a copy of each report submitted to the administrator pursuant to paragraph (a) in the file maintained pursuant to NAC 449.2749 for the resident who is the subject of the report; and (c) Make and maintain a report of any actions that are taken by the caregivers employed by the facility in response to a report submitted pursuant to paragraph (a). 2. Within 72 hours after the administrator of the facility receives a report submitted pursuant to paragraph (a) of subsection 1, a member of the staff of the facility shall notify the resident ' s physician of any concerns noted by the person who submitted the report. The report must be reviewed and initialed by the administrator.	0870		

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0923 SS= E	449.2748(3)(a-b) - Medication Container - NAC 449.2748 Medication: Storage; duties upon discharge, transfer and return of resident. 3. Medication including, without limitation, any over-the-counter-medication or dietary supplement, must be: (a) Plainly labeled as to its contents, the name of the resident for whom it is prescribed and the name of the prescribing physician; and (b) Kept in its original container until it is administered.	0923		
0938 SS= C	449.2749(1)(g)(1) - Resident file - ADL Evaluation Admission - NAC 449.2749 Maintenance and contents of separate file for each resident; confidentiality of information. 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (g) An evaluation of the resident's ability to perform the activities of daily living and a brief description of any assistance he needs to perform those activities. The facility shall prepare such an evaluation: (1) Upon the admission of the resident.	0938		